

CITY OF KNOXVILLE

PLAN OF SERVICE

for

**a tract of land north of Mountaincrest Drive and approximately
1000 feet northeast of the intersection of Ridgemont Drive and
Mountaincrest Drive**

8-11-08.AX

November 2008

PLAN OF SERVICE

As required by Tennessee Code Annotated 6-51-102(b), the City of Knoxville has prepared a Plan of Service for the following area which is proposed for annexation by the City of Knoxville:

Situated in the Sixth Civil District of Knox County, Tennessee, adjoining to the Corporate Limits of the City of Knoxville, being a tract of land north of Mountaincrest Drive and approximately 1000 feet northeast of the intersection of Ridgemont Drive and Mountaincrest Drive (8-11.08.AX) and being more fully described as follows:

All of County Tax Parcel(s) 049AF006 as shown on County Tax Maps on file at the Property Assessor's Office for Knox County, Tennessee;

Containing approximately .77 Acres (0.0012146875 sq.mi.).

THE DISTANCES, ACREAGE, OWNERS, AND DEED REFERENCE INFORMATION OF THE ABOVE DESCRIPTION ARE BASED ON INFORMATION COMPILED FROM DATA SHOWN ON MAPS OF THE KNOXVILLE/KNOX COUNTY GEOGRAPHIC INFORMATION SYSTEM.

Area Summary

Land Use:	R
Acreage:	Approximately .77 Acres
Street Miles:	N/A
Dwelling Units:	1
Population:	2.5
Ward	35

The City of Knoxville has identified the following municipal services and projected timetables for services proposed to be extended into this area:

AREA NO. 8-11-08.AX
CITY OF KNOXVILLE FIRE DEPARTMENT

FIRE PROTECTION

1. On the effective date of annexation, the City of Knoxville Fire Department will answer all calls for service for fire, explosion, disaster, hazardous materials and medical first responder.
2. The City of Knoxville Fire Department operates 18 fire stations, housing 41-fire suppression, rescue and EMS units and staffed by 331 full-time professional firefighters, 24 hours per day, 365 days a year to provide services as may be required. The City of Knoxville Fire Department maintains a Class 3 insurance rating.
3. Fire Station No. 15 on Jacksboro Pike will provide primary coverage. Fire Station No. 15 houses one (1) E-One 1500 GPM Pumper, one (1) International Service Ladder Truck and is staffed by 20 full-time professional firefighters. Additional support will come from Station No. 14 on Central Avenue Pike which houses one (1) E-One 50' Teleboom 1500 GPM Pumper, one (1) International 1500 Gallon Tanker, one (1) Chevrolet Suburban District Chief Unit and is staffed by 14 full-time professional firefighters. Also providing additional support, Fire Station No. 11 on Whittle Springs Road, housing one (1) E-One 1500 GPM Pumper and one (1) Chevrolet Suburban District Chief Unit staffed by 14 full-time professional firefighters.
4. The City of Knoxville Fire Department provides First Responder emergency medical services to all Priority 1, life-threatening medical emergencies resulting from serious illness or injury to administer basic life support for stabilizing victims until the ambulance arrives for transport. The department also provides light and heavy rescue services for victims of automobile and other accidents freeing trapped victims and administering medical care through its Emergency Medical Services division.
5. The City of Knoxville Fire Department currently maintains an average overall response time of four (4) minutes to all incidents from its eighteen (18) strategically located fire stations throughout the community.
6. The City of Knoxville Fire Department will provide safety inspections, fire safety programs and fire prevention programs that can be scheduled through the Fire Marshal's Office in conjunction with the Public Fire Education Officer.
7. The City of Knoxville Hazardous Materials Response Unit, which has state-of-the-art equipment to handle all calls of an emergency nature dealing with incidents relating to hazardous chemicals shall also be available if needed.

AREA NUMBER 08/11/2008
KNOXVILLE POLICE DEPARTMENT

1. On the date of annexation, the City of Knoxville Police Department will respond to all calls for service for police protection, including criminal calls, traffic accidents and traffic related occurrences, and other prevention and interdiction calls for service.
2. Effective with the annexation, all resources currently available within the Knoxville Police Department will become available to the citizens of the area. The Knoxville Police Department has an authorized force of 414 certified police officers and approximately 100 civilian personnel to provide services 24-hours per day, 365 days a year.
3. Upon annexation, existing police department personnel will be utilized to provide services by expanding the contiguous beats to include the newly incorporated areas. Existing police beats, personnel, and equipment will be shifted to provide needed coverage of the area. This area will be Beat 63. Each beat is patrolled by a one-car unit per shift; however, the patrol car is augmented by other departments and units such as motorcycles, investigators, specialized assigned details, etc. For instance, between the hours of 7:00 a.m. and 7:00 p.m., the patrol units are supplemented by the motorcycle unit.
4. The Knoxville Police Department will hire additional police officers to provide more response to the area. The officers will undergo seven hundred and twenty (720) hours of basic recruit training before being state certified as a police officer. Upon completion of the classroom training, the officers will undergo six hundred and forty (640) hours of field office training where they will work and be trained by designated training officers.
5. The Knoxville Police Department will provide upon request crime prevention programs, traffic safety education programs and drug education/awareness programs including D.A.R.E. to the citizens of the area. Additional programs include a speaker's bureau for the department to address groups on law enforcement topics or concerns, home and business security checks, marking pens available for operation identification, and establishing and maintaining neighborhood watch programs.

AREA NO. 8-11-08.AX

DEPARTMENT OF COMMUNITY AND NEIGHBORHOOD SERVICES

Engineering Division

1. Compilation of property records and preparation of ward maps will begin within 90 days of the operative date of annexation.
2. Inspection services for roadway and stormwater-related problems and complaints will begin in the annexed areas on the operative date of annexation.
3. Implementation of local regulations required for participation in the Federal Flood Insurance Program and NPDES permit will begin on the operative date of annexation.

AREA NO. 8-11-08.AX

Plans Review and Inspections Division

Business and homeowners will benefit from the lot and structure reviews completed by this division. Elements that are reviewed include design, construction, safety, installation, alteration, maintenance and appropriate use and/or occupancy of businesses or residences, including signage. In addition to approving building plans, staff can provide owners with alternative, cost-effective strategies for completing development of a house or building while maintaining appropriate construction standards. Work requiring permits also includes protection to the buyer. For more information, please call 215-2999.

AREA NO. 8-11-08.AX
CITY OF KNOXVILLE PUBLIC SERVICE DEPARTMENT

Residential

1. **GARBAGE** will be picked up every week beginning one week following the effective date of annexation;
2. **YARD WASTE** (shrub trimmings, grass clippings, etc.) will be picked up every two weeks between March 15 and October 15. Yard waste must be placed at the curb in 6'x6'x6' piles in order to be picked up.
3. **LEAVES** will be collected a minimum of four times between October 15 and January 15. Leaves must be placed at the curb in order to be picked up.
4. **BULKY SOLID WASTE** items (white goods, old furniture, etc.) will be collected each week with weekly garbage pickup. A courtesy box (dumpster) may be requested to facilitate disposal of these types of items.
5. **STREET MAINTENANCE** will consist of the following:
 - a) **RIGHT-OF-WAY MOWING** every month, or as seasonally required;
 - b) **RIGHT-OF-WAY MAINTENANCE** (such as picking up litter and debris) as may be required;
 - c) **POTHOLES** will be patched on an as-needed basis;
 - d) **REMOVAL OF SMALL, DEAD ANIMALS** will be provided upon request; and
 - e) **SNOW REMOVAL** will be performed according to the enclosed snow plan.

City Of Knoxville Snow and Ice Removal Plan

The Public Service Department removes snow and ice from city streets based on the following criteria:

Priority 1

Main thoroughfares, state highways, and emergency routes to hospitals:

These streets receive the first snow removal efforts. They are constantly monitored to ensure that they remain as clear as possible. Examples of Priority I streets are as follows: Broadway, Kingston Pike, Clinton Highway, Chapman Highway, and Middlebrook Pike.

Priority II

Secondary or feeder/connector streets: These streets connect various residential and commercial areas to the main thoroughfares. These streets receive their initial snow removal after the Priority I streets. Examples of secondary streets are as follows: Pleasant Ridge Road, Morrell Road, Cedar Lane, Washington Pike, Central Avenue, and Sevier Avenue.

Residential streets: Snow and ice removal is provided on neighborhood, residential, and subdivision streets after Priority I and Priority II streets are under control. The length and severity of the snowfall/storm dictates when snow is removed from residential streets.

The department's focus is on keeping emergency routes passable and then concentrating on secondary and residential streets. During heavy snowfalls, it takes longer to keep main thoroughfares and connector streets under control. Lighter snowfalls allow the Department to "branch out" beyond Priority I and Priority II streets more quickly.

ANNEXATION UTILITY PLAN OF SERVICE
September 30, 2008

AREA NO. 8-11-08.AX
KNOXVILLE UTILITIES BOARD

KNOXVILLE UTILITIES BOARD (KUB), a utility board established and operated pursuant to the charter of the City of Knoxville, offers the following plan of service for the above-referenced area. KUB's utility services are provided in accordance with its rules and regulations, extension and service policies, and applicable rate tariffs as may be in effect from time to time.

ELECTRIC

Electric service in this area is under the service jurisdiction of KUB and is currently available. Street lighting will be provided generally within 18 months of the City of Knoxville's request for such service.

NATURAL GAS

Natural gas service in this area is under the service jurisdiction of KUB and is currently available.

WATER

Water service in this area is under the service jurisdiction of KUB. Water for domestic service is currently available. Inside-city rates for such service will apply to the first full billing period following the effective date of annexation. Water for fire protection is available from existing fire hydrants.

WASTEWATER

Wastewater service in a portion of this area is under the service jurisdiction of KUB and will be made available in accordance with KUB extension and service policies generally within 48 months of the affected property owner's request for such service. Based on the economic circumstances of the extension, affected property owners requesting such service may be required to pay a monetary contribution for system improvements.

AREA NO. 8-11-08.AX
PLANNING AND ZONING

The Metropolitan Planning Commission (MPC), a regional planning commission established pursuant to state law, is the comprehensive planning agency for the City of Knoxville. The MPC also administers zoning and land subdivision regulations for the City of Knoxville as provided in general state law. The MPC consists of fifteen commissioners appointed by the Mayor of the City of Knoxville and the Mayor of Knox County.

The MPC will exercise planning and zoning activities for the area being annexed upon the operative date of annexation. The area will be incorporated into the city limits of the City's existing one-year development plan which delineates the City's proposed land use development pattern for a succeeding 12-month period. The one-year development plan, which is not currently available to the area, shall provide the basis for zoning of the annexed area as well as all other properties within the city limits.

AREA NO. 8-11-08.AX

DEPARTMENT OF NEIGHBORHOOD AND COMMUNITY SERVICES

Community Development Division

The Community Development Department's Office of Neighborhoods provides assistance to neighborhood-based organizations to carry out their community improvement activities. Technical assistance is provided to organize and strengthen representative organizations and to effectively communicate with various city departments. We also make referrals and assist in coordinating events with other departments, agencies, or organizations. In addition, we provide assistance or referrals to groups to prepare bylaws, charters, and other community organizing preparation activities that qualify them as an official non-profit organization. For more information, call Community Development at 215-2120.

The Community Development Department also offers a variety of housing programs for low and moderate income individuals. These programs include low interest loans and grants for emergency and minor home repair, as well as owner-occupied and rental rehabilitation. For more information about these services, please call Community Development at 215-2120.

8-11-08AX

CITY OF KNOXVILLE RECREATION DEPARTMENT

RECREATION

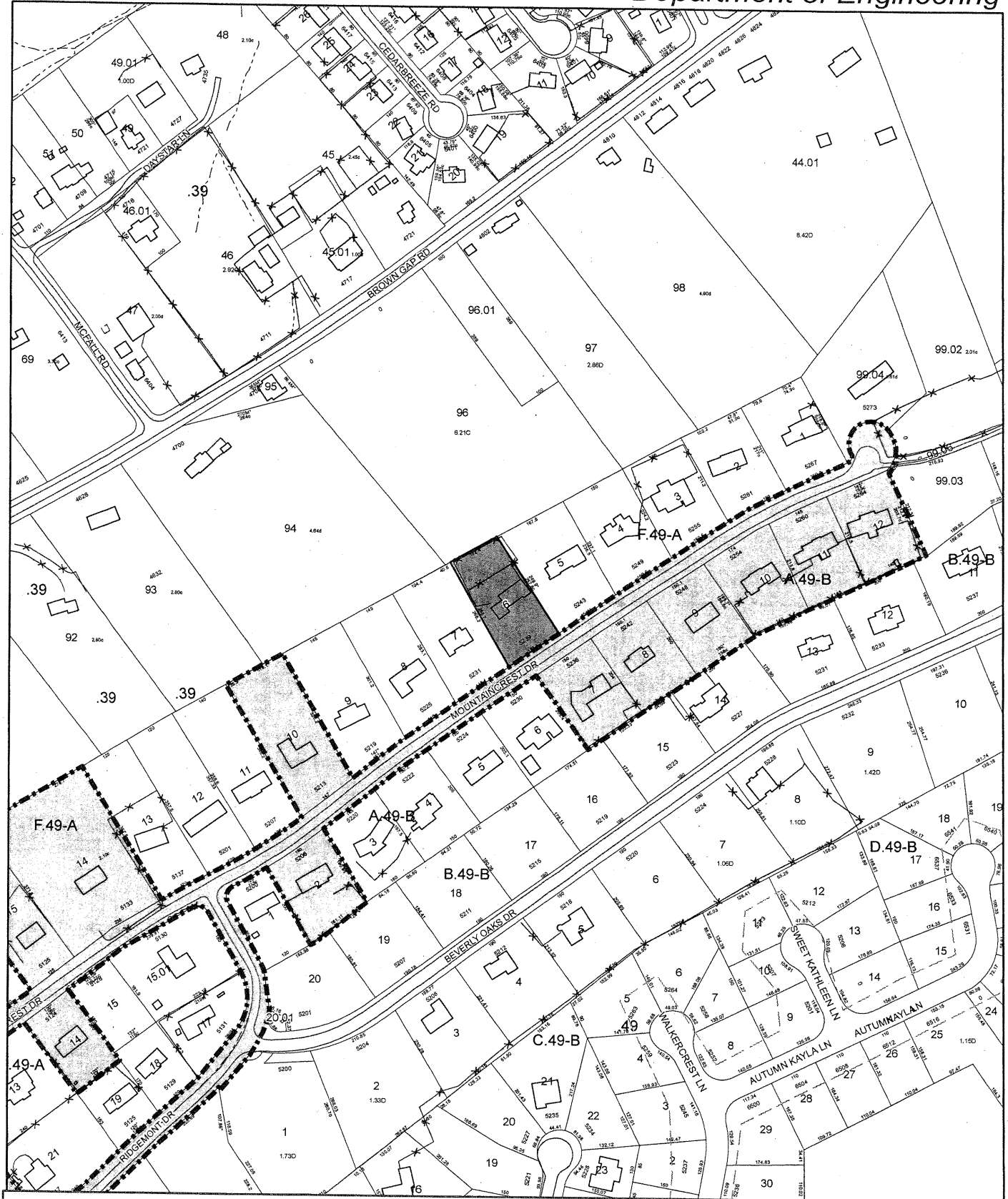
The Department of Parks and Recreation has more than 1,200 acres of city-owned land to provide parks and recreation programs to all of our citizens. The following paragraph lists the facility or facilities closest to the area to be annexed.

Whittle Springs Municipal Golf Course is located on 88 gently rolling acres in northeast Knoxville. This is an 18 hole golf course that doesn't have a lot of trees.

Oakland Recreation Center is a small community ran recreation center. This center offers a variety of classes provided by the residents of the Oakland community. Some of the classes offered are karate and upholstery. The center also has play equipment for younger children and an outdoor basketball goal.

Richard Leake Recreation Center and *Alice Bell Ballfield* facility contains four ballfields, a football field, restrooms and concession stands. The ballfields are located adjacent to the recreation center which has a gym and combination kitchen/club room.

Adair Street Park is located on 17 acres in North Knoxville. The park contains a large gazebo, several small hip shelters, a large shelter, a community building, play structure,



Parcel Number: 049AF006

Calculated Acres: 0.7774

File No. 08-11-08.AX

Date: 15-Sept-2008

Scale: 1in = 300 ft