Why did I get a garbage cart?
• The City of Knoxville is providing households with standard garbage carts at no cost to you.
• Standardized garbage carts offer a significant cost savings and help reduce litter.
• Backdoor garbage services will not be interrupted.

How do I use the cart?
• Use the new cart for garbage pickup beginning Monday, January 2, 2017.
• Put garbage in the cart and bring to the usual pickup location with the handle toward the house.
• Garbage will be picked up on the same day as before unless you are otherwise notified.
• Place the cart away from vehicles, utility poles or other items that might restrict the garbage truck mechanism from picking up the cart.
• Do not allow the cart to block traffic, mail service, sidewalks or cause a safety issue.
• If you move, please leave the garbage cart behind for the next resident.
• Garbage carts are gray and recycling carts are brown.
• Placing garbage in bags inside the garbage cart will help keep items from escaping during the tipping process.
• Lids must be closed with no additional bags placed on the lid.
• If your cart is damaged or stolen, call 311.

More details can be found online at knoxvilleetn.gov/garbage. If you have questions related to the new garbage cart, please call 311 or 215-4311.
What do I do with old garbage cans?
• Reuse old cans around the house for compost bins, storage for lawn tools, toys or rain barrels.
• Old garbage cans that cannot be reused may be taken to a City of Knoxville recycling center (5 locations, listed on website) or left out empty beside the new garbage cart in February for collection.

What is bulky waste?
• Bulky waste items like furniture, tires and appliances are set out on the same day as garbage.
• Appliances containing coolant (e.g. refrigerator/freezer) have restrictions. (details on website)
• Construction waste is NOT bulky waste and is the responsibility of the contractor or homeowner to remove.
• Bulky waste is NOT additional bags of garbage that the cart was too full to hold.
• If you have difficulty keeping garbage to the amount the cart will hold, the City offers other options, including a recycling program that can help residents manage waste. Also, Waste Connections will provide a second cart for an additional fee.

Can I recycle?
• The City has a household recycling program that does not require sorting and is picked up curb-side similarly to garbage. To sign up for this program go to knoxvilleetn.gov/recycling or call 311.
• The City also provides 5 conveniently located drop-off recycling centers. (knoxvilleetn.gov/recycling)
• If setting out trash and recycling together, place the carts at least 3 feet apart.

For more information, visit knoxvilleetn.gov and search for the topic you are interested in or call 311.