General Information

Thank you for taking the Community Survey for the City of Knoxville and Knox County Analysis of Impediments (AI) to Fair Housing Choice. This study is a requirement of the U.S. Department of Housing and Urban Development (HUD) for communities receiving federal funding for housing and community development programs and is embedded in the Fair Housing Act (FHA). This survey will help inform the City of Knoxville and Knox County if everyone has similar choices for housing regardless of their race, ethnicity, national origin, sex, religion, familial status, and disability, and if any impediments (barriers) to housing exist.

FAIR HOUSING ACT

Title VIII of the Civil Rights Act of 1968 (Fair Housing Act), as amended, prohibits discrimination in the sale, rental, and financing of dwellings, and in other housing-related transactions, based on race, color, national origin, religion, sex, familial status (including children under the age of 18 living with parents or legal custodians, pregnant women, and people securing custody of children under the age of 18), and disability.

IMPEDEMENTS (definition):

1. Any actions, omissions, or decisions taken because of race, color, religion, sex, disability, familial status, or national origin which restrict housing choices or the availability of housing choices.

2. Any actions, omissions, or decisions which have the effect of restricting housing choices or the availability of housing choices on the basis of race, color, religion, sex, disability, familial status, or national origin.

Your answers will be confidential. We will only report the information obtained in combination with other survey responses so that your privacy is protected. Please do not write your name or any other personal information anywhere on the survey. You may stop the survey at any time without losing any state or federal benefits that you currently receive. If you have any questions please contact the Planning Department of the city and county at LRust@knoxvilletn.gov and Dwight.VandeVate@knoxcounty.org.

1. Please mention the zipcode you reside at
2. Including yourself, how many people live in your house?
   - [ ] 1
   - [ ] 2
   - [ ] 3
   - [ ] 4
   - [ ] 5 or more

3. Which of the following age groups do you identify yourself with
   - [ ] 18 to 24
   - [ ] 25 to 34
   - [ ] 35 to 44
   - [ ] 45 to 54
   - [ ] 55 to 64
   - [ ] 65 or older

4. Which racial or cultural group do you identify yourself with?
   - [ ] Asian
   - [ ] African American
   - [ ] Native American/American Indian/Alaska native
   - [ ] Hispanic/ Latino
   - [ ] White
   - [ ] Multi-racial

5. Are you a student in Knoxville or Knox County
   - [ ] Yes
   - [ ] No
   - [ ] If yes, then please specify the zipcode you reside at most of the year
       [ ]

6. Please select an income range from the options below that represents your annual household income
   - [ ] Less than $10,000
   - [ ] $10,000 to $14,999
   - [ ] $15,000 to $24,999
   - [ ] $25,000 to $34,999
   - [ ] $35,000 to $49,999
   - [ ] $50,000 to $74,999
   - [ ] $75,000 to $99,999
   - [ ] $100,000 to $149,999
   - [ ] $150,000 to $199,999
   - [ ] $200,000 or more

7. What is your relationship to the City of Knoxville?
   - [ ] I Live there
   - [ ] I Work there
   - [ ] I live and work there
   - [ ] Other (please specify)
       [ ]
8. What is your relationship to Knox County?
- I Live there
- I Work there
- I live and work there
- Other (please specify)

9. Do you or any member of your family have a disability?
- Yes
- No

10. Does the house or apartment you currently live in meet your or your family’s accessibility needs?
- Yes
- No

11. Do you think that all people living in your neighborhood or apartment complex are treated the same?
- Yes
- No
- Please explain your answer

12. Have you experienced difficulty in getting a loan for your housing needs from local banks or lending institutions?
- I was approved
- I was approved but was given a higher rate of interest
- I was declined after a lot of paperwork
- Other (please specify)

13. Do you currently live in public housing or receive Section 8 rental assistance?
- Yes
- No
Housing Needs

14. What is your current living situation?
- Renter
- Homeowner
- Living with family or friends but not paying rent
- Currently homeless
- I live in hotel/motel
- Transitional housing
- Shelter

15. Select the top three reasons why you like your current house or neighborhood
- Cost
- Liked the neighborhood
- Liked the type of home/apartment/building
- Number of bedrooms or space
- Proximity to open space/parks/recreational activities
- Proximity to work
- Near transportation hubs like a bus stop
- Preferred School district

16. Would you like to move from your current home or apartment?
- Yes
- No

17. If you answered YES to question 15, where would you like to move?
- Another part of City of Knoxville
- Another part of Knox County
- Another city or state
- I like where I am
- Specify any neighborhood or area of your choice/liking

18. What are some factors that prevent you from moving (choose all that apply)?
- Can't afford to move
- Lack of affordable housing options
- Job/employment issue
- Transportation Issues
- Accessibility needs
- Can't sell your current home
- Neighborhood you want to move to is not safe
- Lack of available units to rent or purchase
- Other (please specify)
19. What are you looking for in your next residence? Choose three options that matter most to you.

- Access to public transit
- Family-friendly, safe neighborhood
- Affordable, quality housing
- Close to schools
- Accessibility of the area
- Close to recreational areas, grocery stores, malls etc.
- Close to employment centers
- Other (please specify)

20. Have you tried finding affordable housing in the City of Knoxville or Knox County and could not?

- Yes
- No

Can you explain what happened?

21. What type of housing are you looking for?

- Single family, detached
- Apartment
- Condominium
- Townhome
- Please specify any other form of housing or amenities that you would like
22. Please select three factors that according to you act as barriers to affordable housing in Knoxville or Knox County

- [ ] I can't get housing information in Spanish or other preferred language for my paperwork
- [ ] Lack of housing options that I can rent or purchase
- [ ] Lack of affordable housing options in the neighborhood of your choice
- [ ] Affordable housing options are too far away from my work
- [ ] Restrictive rules by developers, builders, or homeowner associations
- [ ] Access to credit
- [ ] Housing provider or neighborhood associations would not make accommodations for my disability
- [ ] My income source
- [ ] Understanding of the home-buying process

Please specify any other issue that you have had


23. Do you understand your fair housing rights?
   - Yes
   - No

24. Have you seen or heard information regarding Fair Housing laws, programs, and enforcement within the City of Knoxville?
   - Yes
   - No

25. Have you seen or heard information regarding Fair Housing laws, programs, and enforcement within Knox County?
   - Yes
   - No

26. Do you know where to file a housing discrimination complaint?
   - Yes
   - No

27. Since living in Knoxville and/or Knox County, have you experienced housing discrimination based on your race, color, national origin, religion, sex, familial status (including children under the age of 18 living with parents or legal custodians, pregnant women, and people securing custody of children under the age of 18), or disability.
   - Yes, this happened in Knoxville
   - Yes, this happened in Knox County
   - No
   - If yes, please explain how do you think you were discriminated/what was the basis of the housing discrimination?

28. If you answered YES to question 26, did you file a report of that discrimination
   - Yes
   - No
   - Does not apply to me
29. If you answered YES to question 26, but you did not file a report of that discrimination, why didn't you file? (Select all that apply)

- [ ] I didn't know where to file
- [ ] I could not understand the process, wasn't in my language
- [ ] I didn't know it was a violation of the law
- [ ] I was afraid of retaliation
- [ ] Other (please specify)

30. Please suggest any improvements that you would like to see in the city or county as it pertains to affordable and accessible housing.

31. Additional Comments based on your renting/buying affordable and accessible housing with the city or county?

32. Any suggestions for the City of Knoxville to address Fair Housing issues

33. Any suggestions for Knox County to address Fair Housing issues