Housing and Neighborhood Development Department

Becky Wade, Director

PY2021-2022 Annual Action Plan

May 13, 2021

Revised on June 4, 2021

For U.S. Department of Housing and Urban Development (HUD) Community Planning and Development (CPD) Programs:

Community Development Block Grant (CDBG)
HOME Investment Partnerships (HOME) and
Emergency Solutions Grant (ESG)
Executive Summary

AP-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

1. Introduction

The strategies and projects outlined in the City of Knoxville's Year Two Annual Action Plan are focused on responding to the needs of low- and moderate-income Knoxvilleians impacted by the COVID-19 pandemic. Threats of eviction/foreclosure and utility cut-offs, debt accumulation, and food insecurity among others, are very real worries for many of our neighbors. Even households of moderate-income that had not sought assistance prior to the pandemic are in need. For individuals and families used to struggling financially, the need has never abated. For the young, the elderly, and others vulnerable to economic downturns, the need has only been exacerbated by the pandemic. And for people experiencing homelessness, especially those living outdoors - the relative security of living with others in encampments or emergency shelter presents added risks during the pandemic.

The PY2020-2021 Consolidated Annual Performance and Evaluation Report (CAPER) due to be released in the summer of 2021, will provide a detailed description of how funds were used to address community needs during the pandemic.

This document is a plan for spending HUD CDBG, ESG, and HOME funds in the year starting July 1, 2021, and ending June 30, 2022. While certain waivers, flexibilities, and accommodations were made available for the 2019-2021 program years, they have not been made available for the coming 2021-2022 program year.

The City will continue to coordinate with other federal and state grant programs and local initiatives to meet the objectives outlined in the plan. The Action Plan builds on the strengths and accomplishments of current plans and will continue programs that both respond to the pandemic-related needs in the community as well as support the Five-Year Plan objectives. The City of Knoxville also supports, with its local general funds, community development initiatives such as the acquisition and stabilization of chronic problem properties, commercial façade improvement, neighborhood stabilization and revitalization, and homelessness reduction and prevention services – all of which complement or enhance activities funded through this plan. These initiatives help to both improve the built environment in low- and moderate-income neighborhoods, as well as the lives of people living in them.

2. Summarize the objectives and outcomes identified in the Plan

This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis or the strategic plan.
The City of Knoxville outlined certain goals and high priority objectives (see attached), developed through an extensive community engagement process in the summer of 2019, for its Five Year Consolidated Plan submitted to HUD in August 2020.

1. Reduce and Prevent Homelessness

The City will use its PY2021-2022 ESG allocation to assist eligible subrecipients with: Emergency Shelter and Services and Rapid Re-housing services for individuals experiencing homelessness. Up to 7.5% of the PY2021-2022 ESG funds allocation will be used for ESG grants administration. ESG funds require a 1:1 match that the City intends to provide through the use of anticipated PY2021-2022 City Homeless General Funds.

The City also intends to use unspent PY2019-2020 CDBG funds to assist eligible subrecipients to provide emergency shelter services (Public Service activity). If available at the end of the current year, unspent PY2020-2021 CDBG funds are proposed to assist an eligible subrecipient to provide Counseling and Case Management (Public Service activity) to ensure housing stability of vulnerable individuals residing in public housing.

2. Stabilize and Revitalize Neighborhoods

The City proposes to use 10.7% of its PY2021-2022 CDBG allocation and unspent prior year funds to Stabilize and Revitalize Neighborhoods, including assisting eligible subrecipients with approximately: a Public Facility Improvement to expand a commercial kitchen that prepares nutritious food for delivery to very-low income individuals who are food-insecure; design and technical assistance to organizations or businesses in low- and moderate-income areas; and a senior care coordinator to assist in stabilizing elderly individuals in subsidized housing. The City proposes to use CDBG funds for the stabilization of blighted properties.

3. Create Economic Opportunity

The City will use approximately 14.1% of its PY2021-2022 CDBG allocation and unspent prior year funds to assist eligible subrecipients to provide employment/job training assistance.

4. Enhancing the Availability, Accessibility, and Quality of Affordable Housing

The City intends to use approximately 60.7% of its PY2021-2022 CDBG allocation and unspent prior year funds to enhance the availability, accessibility and quality of affordable housing. The City intends to assist eligible subrecipients to provide affordable housing activities, including: emergency home repairs for LMI homeowners and minor home repairs and accessibility improvements for LMI homeowners/renters. The City intends to use its PY2021-2022 CDBG funds and prior year, unspent CDBG funds to support its Owner-occupied and Rental Housing Rehabilitation programs.
The City intends to use 100% of its PY2021-2022 HOME allocation, HOME Program Income, and prior year HOME/prior year program income funds to enhance the availability, accessibility and quality of affordable housing, including: Owner-occupied Housing Rehabilitation program; Rental Housing Rehabilitation program; housing project delivery expenses; and down payment assistance for LMI CHDO-developed and other homebuyers. The City must set-aside at least 15% of its allocation for Community Housing Development Organizations (CHDOs), but has budgeted 35.6% of its PY2021-2022 HOME allocation and prior year HOME/prior year program income for CHDOS.

Lastly, the City intends to use up to 20% of its PY2021-2022 CDBG allocation for general administration expenses.

3. Evaluation of past performance

This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.

The City of Knoxville spent $17.4M CDBG and HOME funds spent during the previous five-year Consolidated Plan period: $14.2M (81.8%) was spent on Affordable Housing; $1.49M (8.6%) on grants administration; $954,025 (5.5%) on Economic Development initiatives; $386,631 (2.2%) on Strengthening Neighborhoods; and $337,601 (1.9%) on Homelessness. Of the total 1,856 low- and moderate-income (LMI) households benefitting from CDBG and HUD-funded programs: 56.6% were White, non-Hispanic; 41% were Black/African American, non-Hispanic; 2% were other races, non-Hispanic; and 0.4% were Asian, non-Hispanic. Of all beneficiaries, 1.3% were of Hispanic ethnicity.

Affordable Housing programs benefited 1,388 low- and moderate-income (LMI) households: 79.7% were between 0-50% AMI; 46.8% were extremely-low (0-30% AMI); 32.9% were very-low income (30-50% AMI); and 20.3% were low-income (50-80% AMI). The majority of CDBG and HOME funds ($9M) and program beneficiaries was spent on affordable owner-occupied housing benefiting 1,026 LMI households: 739 with emergency and minor home repairs; 145 with weatherization improvements; 93 with accessibility modifications; and 49 houses were rehabilitated and brought up to the City's housing standards. Community Housing Development Organization (CHDOs) spent over $2.7M developing/rehabilitating 32 single-family affordable houses and 27 affordable rental housing units. More than $1.7M was spent on affordable rental housing benefiting 272 LMI households: 122 with emergency and minor home repairs; 116 with weatherization improvements; and 34 with accessibility modifications. More than $536,700 was spent assisting 31 LMI renter-households with purchasing new affordable, energy-efficient and visitable houses developed by CHDOs.

The City of Knoxville, beginning in 2017, also allocated $12.6M in local funds to develop affordable rental housing. To-date, 902 new affordable rental units have been completed or are under construction through the Affordable Rental Development Fund (ARDF). The City, CAC, and multiple community groups also collaborated on the two-year Knoxville Extreme Energy Makeover (KEEM) program, funded with $15M by TVA. KEEM provided free, whole-home, energy-efficiency upgrades to nearly 1,300 lower-
income families and educated more than 1,700 residents on how to manage their utility bills through energy-saving habits.

The current 2020-2021 program year is the first year since PY2014-2015 that the City has received an ESG allocation directly from HUD. Prior to that, the City received $830,433 in ESG funds through the State of Tennessee. The funds were used primarily to fund Rapid Re-housing services that assisted 2,807 people. The City also allocated $816,500 in local funds over the same period for Emergency Shelter and Services for 3,488 people. Remaining ESG and City funds were used for Homelessness Prevention (4,877 people), for HMIS (17 agencies), Street Outreach (98 people), and ESG administration. The City also contributed local funds to support the Office on Homelessness which coordinates Knoxville’s Plan to Address Homelessness and assists in the Continuum of Care (CoC).

The City also used CDBG funds to support: Workforce Development/employment training and placement to 244 at-risk young adults; Maintenance of over 85 blighted properties; Façade improvements to 9 commercial buildings/forgivable loans to 9 business owners improving blighted commercial properties in redevelopment areas; and Design and technical assistance to more than 50 organizations.

4. Summary of Citizen Participation Process and consultation process

Summary from citizen participation section of plan.

The City reached out to the community during the PY2020-2021 program year to ascertain the needs of residents impacted by the coronavirus and its economic consequences. Community organizations of all types were involved in these discussions, from the larger, more mainstream organizations to smaller, more grassroots organizations. Several meetings (and distribution of a survey) were held in August 2020, with an emphasis on including minority-led organizations that assist underserved people of color, disproportionately impacted by the pandemic. Local data from 211 helped confirm the need for housing (especially for rental assistance), shelter, and utilities identified by community partners. A meeting focusing on the needs of families and youth experiencing homelessness was held in early December, 2020. A virtual meeting was held in January 2021 when UT SWORPS presented data from KnoxHMIS about housing and shelter needs. Further consultation in April with the Mayor’s Roundtable on Homelessness. See Attachments.

The first Public Hearing for the PY2021-2022 Annual Action Plan was held via Zoom on January 14, 2021. Notice was published in the Knoxville News Sentinel on December 26, 2020. The meeting was attended by 48 shelter/housing and service providers and community members and 13 City staff. Staff from the University of Tennessee’s KnoxHMIS gave a presentation and a group discussion on homeless shelter, services and affordable housing needs was facilitated by the Office on Homelessness. The availability of funds to help meet these needs was also discussed.
Notice of the release of the draft Plan on April 2, 2021, was published on March 19, 2021, as were invitations to two meetings later in April: A second Public Hearing scheduled for April 27 (via Zoom) and a City Council Workshop on the Plan on April 29 (first in-person meeting). Public comments were accepted through May 1, and are provided in the Attachments.

5. **Summary of public comments**

This could be a brief narrative summary or reference an attached document from the Citizen Participation section of the Con Plan.

Comments from the virtual Public Meeting for the PY2021-2022 Annual Action Plan on January 14, 2021, included concerns about: the loss of affordable housing units; lack of appropriate housing for youth experiencing homelessness; how mental health should be discussed as much as substance abuse as a cause of homelessness; the need for more mental health and drug treatment centers; on-going services being provided through the pandemic; the need for more help with drug rehab; and new programs assisting at-risk youth.

The draft Annual Action Plan was released for public comment on April 2, 2021. Public comments were accepted through May 1, 2021. A second virtual Public Hearing was held on April 27 and City Council Workshop (in person) on April 29, 2021. Comments received directly and at meetings during the public comment period (April 2 – May 1) included: More one-bedroom housing for singles are needed; Smaller units in the 300-400 square foot range in boarding or rooming houses are needed by singles; Concern about owner-occupied housing rehabilitation contributing to higher home values; Concern about the prioritization of HUD funding being spent on affordable owner-occupied housing rehabilitation instead of dealing with the growing homelessness crisis; Homeowner rehabilitation is a remedy to code-related problems; Importance of home-buyer education to down payment assistance program; Optimism about new local housing fund and how homeownership benefits KCDC-voucher holders (76% of one CHDO’s homebuyers, many of whom are very low income) and minorities, including people with disabilities, immigrants, and seniors; that “Homeownership is really the only way for many low income Knoxville residents to acquire any equity/wealth in their lifetimes”... “The increase of personal wealth we see over the years will make a huge difference not only in the lives of the buyers themselves, but also in the lives of their children and grandchildren... Quality affordable homeownership is truly a key to creating a more equitable Knoxville!”; and comments specific to increasing funds set aside for CHDO development due to increasing housing construction material costs. Commenters at the public forum at the 4/29/2021 City Council Workshop on the Annual Action Plan expressed: A desire for more funding for mental health and trauma care services; More affordable housing is needed in East Knoxville; and Concern about too few accomplishments in the Annual Action Plan. See Attachments for a full listing of comments.

6. **Summary of comments or views not accepted and the reasons for not accepting them**

The City accepted all comments and views received.
7. Summary

The City has become even more acutely aware of the needs of its residents during the pandemic. Through its partnerships with community organizations, local information regarding requests for services, and input from consultants and the public, the City continues to be committed to the four priorities developed from its Consolidated Plan process.

The maintenance of its affordable housing stock and the development of new affordable housing remain the City's primary goal. Approximately $4.38M (more than 75%) of the City's PY2021-2022 HUD budget is committed to that goal. Affordability is the key to stability and stable housing is also central to the necessity of isolation for personal health safety and control of viral disease transmission. Housing affordability is also critical to both preventing homelessness and re-housing people who are experiencing homelessness, to stabilizing neighborhoods, and to creating economic opportunity through contracting and subcontracting. With the City's commitment of $8M in local funds to developing new affordable rental housing (including the development of permanent supportive housing for people experiencing homelessness), $3.28M in HUD HOME and CDBG funds will be focused on affordable owner-occupied housing. Programs that assist low- and moderate-income homeowners with code-related rehabilitation, emergency and minor home repairs, weatherization, and accessibility modifications help keep families stable and the houses in good repair. The development of new owner-occupied housing and down payment assistance to access those homes, help renters become homeowners. Other HOME and CDBG funds are budgeted for affordable rental housing development and rehabilitation ($621,140) and for project delivery ($487,487).

All of the ESG funds and a portion of prior year CDBG funds, not subject to the public services cap, are committed to reducing and preventing homelessness. The City also contributes local funding to this priority goal for a total of approximately $575,890.

The COVID-19/coronavirus has not been the only threat to the country or the city of Knoxville. The economic consequences have been devastating to many people employed in service industries, also predominantly impacting people of color. Beyond the economic opportunities that are generated with the construction of housing, the City is committing over $375,800 to workforce development and employment services, another goal of the Consolidated Plan.

Lastly, the City is budgeting almost $297,000 for neighborhood stabilization and revitalization. To assist vulnerable senior citizens and/or disabled people who have difficulty in accessing food, the City is committing over $204,000 in CDBG (and $105,000 CDBG-CV) funds to expanding the ability to prepare and package nutritional food for delivery during the pandemic and beyond. Other programs funded with CDBG include housing stabilization services, design and technical assistance and blighted property maintenance in redevelopment areas.
PR-05 Lead & Responsible Agencies – 91.200(b)

1. **Agency/entity responsible for preparing/administering the Consolidated Plan**

Describe the agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

<table>
<thead>
<tr>
<th>Agency Role</th>
<th>Name</th>
<th>Department/Agency</th>
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<td>HOME Administrator</td>
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<td>Community Development</td>
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<td>HOPWA-C Administrator</td>
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**Table 1 – Responsible Agencies**

**Narrative (optional)**

The City of Knoxville Housing and Neighborhood Development Department is the lead agency for the development, administration, and review of the City of Knoxville's Consolidated Plan.

**Consolidated Plan Public Contact Information**

Public concerns, issues, or comments regarding the Consolidated Plan should be directed to: City of Knoxville Housing and Neighborhood Development Department Attn: Linda Rust, Community Development Administrator P.O. Box 1631 Knoxville, TN 37901 (865) 215-2357 LRust@knoxvilletn.gov.
AP-10 Consultation – 91.100, 91.200(b), 91.215(l)

1. Introduction

The City held three virtual public meetings in August 2020 and conducted a survey to receive feedback on priority COVID-19 related homelessness needs. The first meeting was held with social service organizations new-to-HUD funding; and that group was also invited to a second meeting with more established homeless service/shelter providers through the Mayor's Roundtable on Homelessness. Lastly, a meeting was held to discuss a draft of funding priorities developed from the feedback received from the prior meetings, the survey, the City's Office on Homelessness, and the Mayor.

The City hosted a virtual Summit on Family and Youth Homelessness on December 2, 2020, to bring shelter/services and housing providers together to discuss options for this high-priority need. City staff also invited UT SWORPS knoxHMIS staff to discuss housing and homelessness data at its January 14 Public Hearing on the development of the PY2021-2022 Annual Action Plan. Discussion followed the presentation. Further consultation after the draft plan was released for public comment was held on April 26, 2021, with the Mayor's Roundtable on Homelessness.

The priorities identified through these meetings are reflected in the Substantial Amendments and in the PY2021-2022 Annual Action Plan.

Provide a concise summary of the jurisdiction’s activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(l))

The City of Knoxville's Office on Homelessness (OOH) serves as the designated Collaborative Applicant for the jurisdiction's Continuum of Care (CoC). Additionally, OOH staff coordinate the Mayor's Roundtable on Homelessness, which convenes leadership of Knoxville's public and assisted housing providers and private and governmental health, mental health and service agencies specifically for the purpose of coordination around the shared goals of the jurisdiction's Plan to Address Homelessness. Additionally, during the COVID pandemic, as part of the local Emergency Operations Center activation, the City's OOH has led the Homeless Services Group, convening bi-weekly calls to provide coordination, then reported up to the Emergency Operation Center's broader Social Services Group to further enhance coordination.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.
The City of Knoxville's Office on Homelessness (OOH) serves as the designated Collaborative Applicant for the jurisdiction's Continuum of Care (CoC). The OOH is part of the City of Knoxville's Housing and Neighborhood Development Department, which is responsible for managing CDBG and ESG programming. All programs are closely coordinated through the HND Department and reflected in the Consolidated Plan and Annual Action Plan priorities. Funding allocations are directed to address the needs of people experiencing homelessness.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

The City of Knoxville’s Office on Homelessness (OOH) serves as the designated Collaborative Applicant for this jurisdiction’s Continuum of Care. OOH is part of the City of Knoxville’s Department of Housing and Neighborhood Development, which is responsible for managing ESG programming in this jurisdiction. As such, all programs are closely coordinated through this City Department. As the CoC Collaborative Applicant, OOH staff participate in the decision-making process for allocation of ESG funds, and assist with development of performance standards, evaluation of outcomes of ESG projects and activities, and support funding as well as setting policies and procedures for the operation and administration of HMIS.

2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdiction’s consultations with housing, social service agencies and other entities

Table 2 – Agencies, groups, organizations who participated

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<tr>
<th>1</th>
<th>Agency/Group/Organization</th>
<th>Alliance for Better Nonprofits</th>
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<td></td>
<td>Agency/Group/Organization Type</td>
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<td>What section of the Plan was addressed by Consultation?</td>
<td>Capacity-building within nonprofit organizations</td>
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<td>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</td>
<td>ABN offered partnership-building and capacity-building in general to assist smaller, grassroots service organizations in applying for federal funding through the City of Knoxville.</td>
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<td>What section of the Plan was addressed by Consultation?</td>
<td>Housing Need Assessment, Homeless Needs - Families with children, Homelessness Strategy, Anti-poverty Strategy</td>
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<td>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</td>
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<td>Agency/Group/Organization</td>
<td>Catholic Charities of East Tennessee</td>
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<td>Agency/Group/Organization Type</td>
<td>Services - Housing, Services-Children, Services-Elderly Persons, Services-homeless, Child Welfare Agency, Regional organization</td>
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<td>Connect Ministries</td>
<td>Services - Housing</td>
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<td>Compassion Coalition</td>
<td>Services - Housing</td>
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<td>Creating Homes Initiative</td>
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<td>Other government - Local Regional organization</td>
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<td>Non-Homeless Special Needs</td>
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<td>211/311 attended consultation meetings and provided data that informed the development of the AAP.</td>
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<td>Anti-poverty Strategy</td>
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<td>EAST TENNESSEE HOUSING DEVELOPMENT CORPORATION</td>
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<td>Knox County Health Department</td>
<td>Homelessness Strategy</td>
<td>KARM attended the 8/17/2020, 12/2/2020, and 4/26/2021 consultation meetings.</td>
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<td>Homelessness Strategy</td>
<td>KCHD attended the 4/26/2021 consultation meeting.</td>
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<td>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</td>
<td>KCDC participated in the August 17, 2020 and December 2, 2020 consultation meetings, the January 14, 2021 and April 27, 2021 public meetings, as well as April 26, 2021 Mayor's Council on Homelessness consultation meeting. KCDC was consulted on the public housing section of the plan.</td>
<td>KCJC attended the 8/10/2020, 8/17/2020, and 8/31/2020 consultation meetings.</td>
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<td>Anti-poverty Strategy</td>
<td></td>
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</tbody>
</table>

| **Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?** | **KHS participated in the 8/17/2020 consultation meeting.** |

<table>
<thead>
<tr>
<th><strong>Agency/Group/Organization</strong></th>
<th><strong>Great Schools Partnership</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agency/Group/Organization Type</strong></td>
<td>Services-Children</td>
</tr>
<tr>
<td></td>
<td>Services-Education</td>
</tr>
<tr>
<td></td>
<td>Planning organization</td>
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<td></td>
<td>Business and Civic Leaders</td>
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</tbody>
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<thead>
<tr>
<th><strong>What section of the Plan was addressed by Consultation?</strong></th>
<th><strong>Consultation?</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Need Assessment</td>
<td>Public Housing Needs</td>
</tr>
<tr>
<td>Homeless Needs - Families with children</td>
<td>Homelessness Needs - Unaccompanied youth</td>
</tr>
<tr>
<td>Homelessness Strategy</td>
<td>Non-Homeless Special Needs</td>
</tr>
<tr>
<td>Anti-poverty Strategy</td>
<td></td>
</tr>
</tbody>
</table>

| **Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?** | **Now known as Knox Education Foundation, attended the January 14, 2021 Public Hearing.** |

<table>
<thead>
<tr>
<th><strong>Agency/Group/Organization</strong></th>
<th><strong>Knoxville City Council</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agency/Group/Organization Type</strong></td>
<td>Other government - Local</td>
</tr>
<tr>
<td></td>
<td>Planning organization</td>
</tr>
<tr>
<td></td>
<td>Business and Civic Leaders</td>
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</tbody>
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<tr>
<td>Housing Need Assessment</td>
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</tr>
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</tr>
<tr>
<td>Homelessness Strategy</td>
<td>Non-Homeless Special Needs</td>
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<tr>
<td>Anti-poverty Strategy</td>
<td></td>
</tr>
<tr>
<td>Agency/Group/Organization</td>
<td>University of Tennessee/Knox HMIS</td>
</tr>
<tr>
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</tr>
<tr>
<td><strong>Agency/Group/Organization Type</strong></td>
<td>Services-Education</td>
</tr>
<tr>
<td></td>
<td>Other government - State</td>
</tr>
<tr>
<td><strong>What section of the Plan was addressed by Consultation?</strong></td>
<td>Homeless Needs - Chronically homeless</td>
</tr>
<tr>
<td></td>
<td>Homeless Needs - Families with children</td>
</tr>
<tr>
<td></td>
<td>Homelessness Needs - Veterans</td>
</tr>
<tr>
<td></td>
<td>Homelessness Needs - Unaccompanied youth</td>
</tr>
<tr>
<td></td>
<td>Homelessness Strategy</td>
</tr>
<tr>
<td><strong>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</strong></td>
<td>UT is the HMIS provider and attended the 8/17/2020, 8/31/2020, 12/2/2020, and 4/26/2021 consultation meetings, and presented information for the January 14, 2021 Public Hearing. KnoxHMIS also provided data/information for the plan.</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Agency/Group/Organization</th>
<th>Knoxville-Knox County Homeless Coalition</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agency/Group/Organization Type</strong></td>
<td>Planning organization</td>
</tr>
<tr>
<td></td>
<td>Local shelter and services advocacy for people experiencing homelessness</td>
</tr>
<tr>
<td><strong>What section of the Plan was addressed by Consultation?</strong></td>
<td>Housing Need Assessment</td>
</tr>
<tr>
<td></td>
<td>Public Housing Needs</td>
</tr>
<tr>
<td></td>
<td>Homeless Needs - Chronically homeless</td>
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<tr>
<td></td>
<td>Homeless Needs - Families with children</td>
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<tr>
<td></td>
<td>Homelessness Needs - Veterans</td>
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<tr>
<td></td>
<td>Homelessness Needs - Unaccompanied youth</td>
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<tr>
<td></td>
<td>Homelessness Strategy</td>
</tr>
<tr>
<td><strong>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</strong></td>
<td>The Homeless Coalition attended every consultation meeting, public hearing, and the City Council workshop.</td>
</tr>
<tr>
<td>24</td>
<td><strong>Agency/Group/Organization</strong></td>
</tr>
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</tr>
</tbody>
</table>
|    | **Agency/Group/Organization Type** | Services - Housing  
|    |                                 | Services-Children  
|    |                                 | Services-Elderly Persons  
|    |                                 | Services-Persons with Disabilities  
|    |                                 | Services-homeless  
|    |                                 | Services-Health  
|    |                                 | Services-Education  
|    |                                 | Other government - County  
|    |                                 | Planning organization |
|    | **What section of the Plan was addressed by Consultation?** | Housing Need Assessment  
|    |                                 | Public Housing Needs  
|    |                                 | Homeless Needs - Chronically homeless  
|    |                                 | Homeless Needs - Families with children  
|    |                                 | Homelessness Needs - Unaccompanied youth  
|    |                                 | Homelessness Strategy  
|    |                                 | Non-Homeless Special Needs  
|    |                                 | Anti-poverty Strategy  
|    |                                 | Lead-based Paint Strategy |
|    | **Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?** | CAC attended the August 17, 2020, August 31, 2020, December 2, 2020, and April 26, 2021 consultation meetings and the January 14, 2021, and April 27, 2021 Public Hearings. |
| 25 | **Agency/Group/Organization** | Knoxville/Knox County Continuum of Care |
|    | **Agency/Group/Organization Type** | Continuum of Care |
|    | **What section of the Plan was addressed by Consultation?** | Housing Need Assessment  
|    |                                 | Public Housing Needs  
|    |                                 | Homeless Needs - Chronically homeless  
|    |                                 | Homeless Needs - Families with children  
|    |                                 | Homelessness Needs - Veterans  
|    |                                 | Homelessness Needs - Unaccompanied youth  
<p>|    |                                 | Homelessness Strategy |</p>
<table>
<thead>
<tr>
<th>Agency/Group/Organization</th>
<th>Agency/Group/Organization Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>26 Knoxville Police Department</td>
<td>Services-Victims of Domestic Violence Services-homeless Services - Victims Other government - Local</td>
</tr>
<tr>
<td>27 Knoxville Leadership Foundation</td>
<td>Housing Services - Housing Services-Children Services-homeless Services-Employment Business and Civic Leaders</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>What section of the Plan was addressed by Consultation?</th>
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<tbody>
<tr>
<td>26 Homelessness Strategy</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</th>
</tr>
</thead>
<tbody>
<tr>
<td>26 The CoC was involved at every level of the development of the Annual Action Plan.</td>
</tr>
<tr>
<td>27 The KPD attended the August 10, 2020, August 17, 2020 and April 26, 2021 consultations meetings.</td>
</tr>
<tr>
<td>Agency/Group/Organization</td>
</tr>
<tr>
<td>---------------------------</td>
</tr>
</tbody>
</table>
| **Agency/Group/Organization Type** | Housing  
Services - Housing  
Services-Children  
Services-Persons with Disabilities  
Services-homeless  
Services-Health  
Service-Fair Housing  
Health Agency  
Child Welfare Agency  
Regional organization  
Planning organization  
Business and Civic Leaders |
| **What section of the Plan was addressed by Consultation?** | Housing Need Assessment  
Homeless Needs - Chronically homeless  
Homeless Needs - Families with children  
Homelessness Needs - Veterans  
Homelessness Needs - Unaccompanied youth  
Homelessness Strategy  
Non-Homeless Special Needs  
Anti-poverty Strategy |
| **Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?** | McNabb Center participated in the August 17, 2020, December 2, 2020, and April 26, 2021 consultation meetings and the April 27, 2021, Public Hearing. |
| Agency/Group/Organization | Metropolitan Drug Coalition |
| **Agency/Group/Organization Type** | Services-Persons with Disabilities  
Services-Health  
Health Agency  
Planning organization |
| **What section of the Plan was addressed by Consultation?** | Housing Need Assessment  
Homelessness Strategy  
Non-Homeless Special Needs  
Anti-poverty Strategy  
Drug abuse |
<table>
<thead>
<tr>
<th>Agency/Group/Organization</th>
<th>Agency/Group/Organization Type</th>
<th>What section of the Plan was addressed by Consultation?</th>
<th>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Metro Drug Coalition</td>
<td></td>
<td>Metro Drug Coalition participated in the August 10, August 17, and August 31, 2020 consultation meetings.</td>
<td>Metro Drug Coalition participated in the August 10, August 17, and August 31, 2020 consultation meetings.</td>
</tr>
<tr>
<td>Next Step Initiative</td>
<td>Housing Services - Housing Services-Persons with Disabilities Services-Persons with HIV/AIDS Services-homeless Services - Victims</td>
<td>Housing Need Assessment Homeless Needs - Chronically homeless Homelessness Strategy</td>
<td></td>
</tr>
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OMB Control No: 2506-0117 (exp. 09/30/2021)
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<tr>
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<tbody>
<tr>
<td>Agency/Group/Organization Type</td>
<td>Restoration House</td>
</tr>
<tr>
<td>What section of the Plan was addressed by Consultation?</td>
<td>Housing Need Assessment</td>
</tr>
<tr>
<td></td>
<td>Homeless Needs - Families with children</td>
</tr>
<tr>
<td></td>
<td>Homelessness Strategy</td>
</tr>
<tr>
<td>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</td>
<td>TRH participated in the consultation meeting on August 17, 2020.</td>
</tr>
<tr>
<td>Agency/Group/Organization</td>
<td>Salvation Army</td>
</tr>
<tr>
<td>Agency/Group/Organization Type</td>
<td>Services - Housing</td>
</tr>
<tr>
<td></td>
<td>Services - Victims of Domestic Violence</td>
</tr>
<tr>
<td></td>
<td>Services-homeless</td>
</tr>
<tr>
<td></td>
<td>Services - Victims</td>
</tr>
<tr>
<td>What section of the Plan was addressed by Consultation?</td>
<td>Housing Need Assessment</td>
</tr>
<tr>
<td></td>
<td>Homeless Needs - Families with children</td>
</tr>
<tr>
<td></td>
<td>Homelessness Strategy</td>
</tr>
<tr>
<td>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</td>
<td>SA participated in the consultation meetings on December 2, 2020 and April 26, 2021.</td>
</tr>
<tr>
<td>Agency/Group/Organization</td>
<td>SEEED</td>
</tr>
<tr>
<td>Agency/Group/Organization Type</td>
<td>Services-Education</td>
</tr>
<tr>
<td></td>
<td>Services-Employment</td>
</tr>
<tr>
<td></td>
<td>Business and Civic Leaders</td>
</tr>
<tr>
<td>Agency/Group/Organization</td>
<td>Services to Burundi refugees</td>
</tr>
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<td>---------------------------</td>
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</tr>
<tr>
<td>What section of the Plan was addressed by Consultation?</td>
<td>Non-Homeless Special Needs Economic Development Anti-poverty Strategy</td>
</tr>
<tr>
<td>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</td>
<td>SODELA participated in the January 14, 2021 public hearing.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Agency/Group/Organization</th>
<th>SODELA</th>
</tr>
</thead>
<tbody>
<tr>
<td>What section of the Plan was addressed by Consultation?</td>
<td>Housing Need Assessment Homeless Needs - Families with children Homelessness Strategy Non-Homeless Special Needs Anti-poverty Strategy</td>
</tr>
<tr>
<td>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</td>
<td>SODELA participated in August 10, 2020 and August 17, 2020 consultation meetings</td>
</tr>
</tbody>
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<thead>
<tr>
<th>Agency/Group/Organization</th>
<th>Tennessee Dept. of Children’s Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>What section of the Plan was addressed by Consultation?</td>
<td>Housing Need Assessment Public Housing Needs Homeless Needs - Families with children Homelessness Needs - Unaccompanied youth Homelessness Strategy</td>
</tr>
<tr>
<td>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</td>
<td>TNDCS participated in consultation on December 2, 2020.</td>
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<td></td>
<td>Agency/Group/Organization</td>
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<tr>
<td>38</td>
<td><strong>Agency/Group/Organization Type</strong></td>
</tr>
<tr>
<td>38</td>
<td><strong>What section of the Plan was addressed by Consultation?</strong></td>
</tr>
<tr>
<td>38</td>
<td><strong>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</strong></td>
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<tr>
<td>39</td>
<td>Agency/Group/Organization</td>
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<tr>
<td>39</td>
<td><strong>Agency/Group/Organization Type</strong></td>
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<tr>
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<td><strong>What section of the Plan was addressed by Consultation?</strong></td>
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<td><strong>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</strong></td>
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<td>40</td>
<td>Agency/Group/Organization</td>
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<tr>
<td>40</td>
<td><strong>Agency/Group/Organization Type</strong></td>
</tr>
<tr>
<td>40</td>
<td><strong>What section of the Plan was addressed by Consultation?</strong></td>
</tr>
</tbody>
</table>
### Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?

<table>
<thead>
<tr>
<th>Agency/Group/Organization</th>
<th>VOLUNTEER MINISTRY CENTER</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>What section of the Plan was addressed by Consultation?</strong></td>
<td>Housing Need Assessment, Public Housing Needs, Homeless Needs - Chronically homeless, Homeless Needs - Families with children, Homelessness Needs - Veterans, Homelessness Needs - Unaccompanied youth, Homelessness Strategy</td>
</tr>
<tr>
<td><strong>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</strong></td>
<td>VMC participated in consultation meetings on August 17, 2020 and April 26, 2021.</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Agency/Group/Organization</th>
<th>Youth Advisory Board (YAB)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>What section of the Plan was addressed by Consultation?</strong></td>
<td>Housing Need Assessment, Public Housing Needs, Homelessness Needs - Unaccompanied youth, Homelessness Strategy</td>
</tr>
<tr>
<td><strong>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</strong></td>
<td>YAB participated in the consultation meeting on December 2, 2020 and the January 14, 2021 public hearing.</td>
</tr>
<tr>
<td>Agency/Group/Organization</td>
<td>YWCA</td>
</tr>
<tr>
<td>---------------------------</td>
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</tr>
<tr>
<td>Agency/Group/Organization Type</td>
<td>Housing</td>
</tr>
<tr>
<td></td>
<td>Services - Housing</td>
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<tr>
<td></td>
<td>Services-Persons with Disabilities</td>
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<td></td>
<td>Services-homeless</td>
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<td></td>
<td>Services - Victims</td>
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<tr>
<td></td>
<td>Regional organization</td>
</tr>
<tr>
<td></td>
<td>Business and Civic Leaders</td>
</tr>
<tr>
<td>What section of the Plan was addressed by Consultation?</td>
<td>Housing Need Assessment</td>
</tr>
<tr>
<td></td>
<td>Public Housing Needs</td>
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<tr>
<td></td>
<td>Homeless Needs - Chronically homeless</td>
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<tr>
<td></td>
<td>Homelessness Strategy</td>
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<tr>
<td></td>
<td>Anti-poverty Strategy</td>
</tr>
<tr>
<td>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</td>
<td>YWCA participated in the consultation meeting on August 17, 2020 and the January 14, 2021 public hearing.</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Agency/Group/Organization</th>
<th>HomeSource East Tennessee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agency/Group/Organization Type</td>
<td>Housing</td>
</tr>
<tr>
<td></td>
<td>Services - Housing</td>
</tr>
<tr>
<td></td>
<td>Services-Elderly Persons</td>
</tr>
<tr>
<td></td>
<td>Services-Persons with Disabilities</td>
</tr>
<tr>
<td>What section of the Plan was addressed by Consultation?</td>
<td>Housing Need Assessment</td>
</tr>
<tr>
<td></td>
<td>Homelessness Strategy</td>
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<tr>
<td></td>
<td>Non-Homeless Special Needs</td>
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<td></td>
<td>Anti-poverty Strategy</td>
</tr>
<tr>
<td>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</td>
<td>HS participated in the January 14, 2021 and April 27, 2021 public hearings.</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Agency/Group/Organization</th>
<th>Knoxville Safe Haven</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agency/Group/Organization Type</td>
<td>Services - Housing</td>
</tr>
<tr>
<td></td>
<td>Services-homeless</td>
</tr>
<tr>
<td>What section of the Plan was addressed by Consultation?</td>
<td>Homelessness Needs - Unaccompanied youth</td>
</tr>
<tr>
<td></td>
<td>Homelessness Strategy</td>
</tr>
</tbody>
</table>
Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?

SH participated in the January 14, 2021 public hearing.

Identify any Agency Types not consulted and provide rationale for not consulting

Efforts were made to consult as broadly as possible with community stakeholders. No agencies or organizations were specifically not consulted.

Other local/regional/state/federal planning efforts considered when preparing the Plan

<table>
<thead>
<tr>
<th>Name of Plan</th>
<th>Lead Organization</th>
<th>How do the goals of your Strategic Plan overlap with the goals of each plan?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Continuum of Care</td>
<td>Knoxville-Knox County Continuum of Care</td>
<td>Homelessness and Affordable Housing are two high priority needs areas in the City's 2020-2024 Consolidated Plan.</td>
</tr>
<tr>
<td>Name of Plan</td>
<td>Lead Organization</td>
<td>How do the goals of your Strategic Plan overlap with the goals of each plan?</td>
</tr>
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</tr>
<tr>
<td>Knoxville’s Plan to Address Homelessness</td>
<td>City of Knoxville</td>
<td>The goals of the City of Knoxville's Plan to Address Homelessness (approved by City Council in April, 2014) overlap the goals outlined in the Consolidated Plan, include: 1) Provide Leadership, Collaboration and Civic Engagements Office, Community Development Department, Office on Homelessness. 2) Improve Crisis Response System by: Providing services and resources designed to prevent homelessness; Seeking to rapidly re-house individuals and families who are homeless; Providing for effective coordination of services; Providing targeted assistance to address the specialized needs of specific populations; 3) Create and Maintain Access to a Variety of Decent, Appropriate, Affordable Permanent Housing by: Maintaining and improving the existing stock of affordable housing; Incentivizing the creation of a variety of affordable and very affordable housing options (taking into consideration energy efficiency and the availability of appropriate, affordable transportation) that is Accessible for people with disabilities; and by providing supportive services for the elderly or people with mental illnesses. 4) Increase Economic Security by Maximizing access to targeted and mainstream job training and placement programs. 5) Improve Health and Stability through Primary and behavioral health care services.</td>
</tr>
<tr>
<td>Knox County Consolidated Plan</td>
<td>Knox County Community Development</td>
<td>The priorities in Knox County's Consolidated Plan include many areas of overlap, including: Affordable rental and owner-occupied housing development; provision of public services (including for the elderly and disabled, workforce development and pandemic response); Housing and services for people experiencing homelessness; and Improving the quality of the existing housing stock; Economic development (including workforce development).</td>
</tr>
</tbody>
</table>
The East Tennessee Development District updated their 3-year Comprehensive Economic Development Strategy (CEDS) for the 16 county ETDD region for 2018-2021. The CEDS process assess current status and identifies resources and services that support regional economic and community stability and prosperity. A SWOT Analysis in the CEDS identified similar areas of concern: health status (rising obesity in children and obesity leading to other chronic diseases); broadband access (lack of high speed internet subscription due to cost) and its link to a positive employment situation; Wages in Tennessee still average nearly 12% less than US average; and challenges in serving an aging population due to lack of resources to meet the demand. The CEDS Strategic Plan goals and strategies overlap some of the City's economic initiatives for program years 2020-2024, including: improving workforce development institutions and programs (promote high school career academy pipelines to support the need for skilled labor pools and workforce development and workforce housing); support small business development (provide financing for the development of small businesses and develop micro-loans for start-ups, especially for minority and women entrepreneurs); focus on technology driven economic development opportunities (including technology areas); and promote economic resilience (limit development in flood prone areas, promote energy efficiency in the residential sector, and develop strategies to construct LMI housing opportunities to support workers in the local economy).

The City of Knoxville coordinates efforts with KCDC, Knoxville's PHA, regarding redevelopment/RAD projects and use of Section 8 Project-based Vouchers.

Table 3 – Other local / regional / federal planning efforts

**Narrative (optional)**

The City is fortunate to have good, productive relationships with its community partners. The partnership is critical to both understanding the needs in the community and to implementation of effective programs to meet those needs.
The City recognizes that federal funding regulations place restrictions on how the funding can be spent and not all organizations will be able to meet those requirements. Capacity-building within organizations is a need the City is attempting to address through its Office on Community Empowerment and with the Alliance for Better Nonprofits. The City also commits a significant amount of local funding to smaller, grassroots organizations on an annual basis, that don't have the weight of federal regulations.
AP-12 Participation – 91.105, 91.200(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation
Summarize citizen participation process and how it impacted goal-setting

While social distancing guidelines prevented in-person meetings during PY2020-2021, the City was able to engage well over 100 (unduplicated and non-City staff) participants in the development of the PY2021-2022 Annual Action Plan. In some ways, the access to virtual meetings meant that people who may not have attended an in-person meeting even without the pandemic, were able to attend from the comfort of their homes. This also means that the people who attend virtual meetings are computer-literate, have access to technology, and have an interest in homelessness, public services, and affordable housing. Fortunately, goal-setting for the five-year Consolidated Plan completed in August 2020, was extensive in its reach and depth.

Citizen Participation Outreach

<table>
<thead>
<tr>
<th>Sort Order</th>
<th>Mode of Outreach</th>
<th>Target of Outreach</th>
<th>Summary of response/attendance</th>
<th>Summary of comments received</th>
<th>Summary of comments not accepted and reasons</th>
<th>URL (If applicable)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Survey</td>
<td>Minorities grassroots community health and social services organizations</td>
<td>Early August 2020: 4 people responded</td>
<td>See Attachments</td>
<td>All comments were accepted.</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Public Meeting</td>
<td>Minorities grassroots community health and social service organizations</td>
<td>August 10, 2020: 22 people attended via Zoom</td>
<td>See Attachments</td>
<td>All comments were accepted.</td>
<td></td>
</tr>
<tr>
<td>Sort Order</td>
<td>Mode of Outreach</td>
<td>Target of Outreach</td>
<td>Summary of Response/Attendance</td>
<td>Summary of Comments Received</td>
<td>Summary of Comments not Accepted and Reasons</td>
<td>URL (If Applicable)</td>
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</tr>
<tr>
<td>3</td>
<td>Public Meeting</td>
<td>Mayor's Roundtable on Homelessness</td>
<td>August 17, 2020: Mayor's Roundtable on Homelessness - 47 people attended via Zoom</td>
<td>See Attachments</td>
<td>All comments were accepted.</td>
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<tr>
<td>4</td>
<td>Public Meeting</td>
<td>Public meeting to discuss homelessness</td>
<td>August 31, 2020: 13 people attended via Zoom</td>
<td>See Attachments</td>
<td>All comments were accepted.</td>
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<tr>
<td>5</td>
<td>Public Meeting</td>
<td>Summit on Family and Youth Homelessness</td>
<td>December 2, 2020: Summit on Family and Youth Homelessness - 23 people attended via Zoom.</td>
<td>See Attachments</td>
<td>All comments were accepted.</td>
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<tr>
<td>Sort Order</td>
<td>Mode of Outreach</td>
<td>Target of Outreach</td>
<td>Summary of response/attendance</td>
<td>Summary of comments received</td>
<td>Summary of comments not accepted and reasons</td>
<td>URL (If applicable)</td>
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<tr>
<td>6</td>
<td>Public Hearing</td>
<td>Non-targeted/broad community</td>
<td>January 14, 2021: First Public Hearing for the Annual Action Plan - 62 people attended via Zoom. Covered by CTV Knox. UT SWORPS gave a presentation on affordable housing and homelessness. Opportunity for feedback, and Q and A was included.</td>
<td>See Attachments</td>
<td>All comments were accepted.</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Public Meeting</td>
<td>Mayor's Roundtable on Homelessness</td>
<td>April 26, 2021: Mayor's Roundtable on Homelessness - 24 people attended via Zoom.</td>
<td>See Attachments</td>
<td>All comments were accepted.</td>
<td></td>
</tr>
<tr>
<td>Sort Order</td>
<td>Mode of Outreach</td>
<td>Target of Outreach</td>
<td>Summary of response/attendance</td>
<td>Summary of comments received</td>
<td>Summary of comments not accepted and reasons</td>
<td>URL (If applicable)</td>
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<tr>
<td>8</td>
<td>Public Hearing</td>
<td>Non-targeted/broad community</td>
<td>April 27, 2021: Second Public Hearing for the Annual Action Plan - 25 people attended via Zoom. Covered by CTV Knox. Opportunity for feedback and Q and A was provided.</td>
<td>See Attachments</td>
<td>All comments were accepted.</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Public Meeting</td>
<td>City Council Workshop</td>
<td>April 29, 2021: City Council Workshop on the Annual Action Plan - # people attended the first in-person meeting in over a year. A public forum was included.</td>
<td>See Attachments</td>
<td>All comments were accepted.</td>
<td></td>
</tr>
</tbody>
</table>
Table 4 – Citizen Participation Outreach

<table>
<thead>
<tr>
<th>Sort Order</th>
<th>Mode of Outreach</th>
<th>Target of Outreach</th>
<th>Summary of response/attendance</th>
<th>Summary of comments received</th>
<th>Summary of comments not accepted and reasons</th>
<th>URL (If applicable)</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>Public Meeting</td>
<td>Knoxville City Council Meeting</td>
<td>May 4, 2021: Knoxville City Council meets in-person to consider and vote on the submission of the PY2021-2022 Annual Action Plan to HUD. CTV Knox covered the meeting. A public forum was included.</td>
<td>See Attachments</td>
<td>All comments were accepted.</td>
<td></td>
</tr>
</tbody>
</table>

Expected Resources

AP-15 Expected Resources – 91.220(c)(1,2)

Introduction

The City of Knoxville was notified by HUD in February 2021, that it would be receiving a Community Development Block Grant (CDBG) allocation of $1,787,837; a HOME Investment Partnerships Grant (HOME) allocation of $1,124,871; and a direct allocation of Emergency Solutions Grant (ESG) of $150,252 for PY2021-2022. These amounts represent a 1.5% increase (+$26,291) in CDBG, a 2.3% decrease (-$26,144) in HOME funds, and a 1% increase (+$1,403) in ESG, for a total increase of $1,550 from PY2020-2021.

On May 14, 2021, HUD notified the City that their CDBG allocation had been increased by $26,345 to $1,814,182 (an increase of $52,636 or almost 3% in CDBG from PY2020-2021), for a total increase of $27,895 from PY2020-2021. The CDBG budget was revised for the additional $26,345 in CDBG funds, adding $5,269 to general grants admin (based on 20% of the allocation) and the remaining $21,076 to support affordable rental housing activities.

Additional CARES Act and/or American Rescue Plan funds, including supplemental HOME (HOME-ARP)
funds and funds made available through the State of Tennessee/THDA are not known at this time.

Program income is derived from payments on loans the City made to low- and moderate-income (LMI) homeowners who participated in the Owner-Occupied Housing Rehabilitation program, funded by CDBG and HOME funds. Federal regulations require, generally, that CDBG Program Income funds be used to pay program expenditures before funds are drawn down from HUD. The requirements for the expenditure of HOME Program Income allow for the funds to be allocated and budgeted to projects and activities in the Annual Action Plan. The City anticipates that program income to be received during the PY2021-2022 program year as $100,000 for CDBG and $500,000 for HOME.

Any unspent prior year funding is the result of activities that were cancelled, delayed indefinitely, not committed, or were completed under budget. These funds are reallocated in the budget and Annual Action Plan. The City estimates prior year funds that may not be spent by June 30, 2021 (current PY2020-2021) as approximately $550,609 for CDBG and $1,559,489 in prior year HOME/prior year HOME program income.

**Anticipated Resources**

<table>
<thead>
<tr>
<th>Program</th>
<th>Source of Funds</th>
<th>Uses of Funds</th>
<th>Expected Amount Available Year 1</th>
<th>Expected Amount Available Remainder of ConPlan</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Annual Allocation: $</td>
<td>Program Income: $</td>
</tr>
<tr>
<td>CDBG</td>
<td>public - federal</td>
<td>Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services</td>
<td>1,814,182</td>
<td>100,000</td>
</tr>
<tr>
<td>Program</td>
<td>Source of Funds</td>
<td>Uses of Funds</td>
<td>Expected Amount Available Year 1</td>
<td>Narrative Description</td>
</tr>
<tr>
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</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Annual Allocation: $</td>
<td>Program Income: $</td>
</tr>
<tr>
<td>HOME</td>
<td>public - federal</td>
<td>Acquisition Homebuyer assistance Homeowner rehab Multifamily rental new construction Multifamily rental rehab New construction for ownership TBRA</td>
<td>1,124,871</td>
<td>500,000</td>
</tr>
<tr>
<td>ESG</td>
<td>public - federal</td>
<td>Conversion and rehab for transitional housing Financial Assistance Overnight shelter Rapid re-housing (rental assistance) Rental Assistance Services Transitional housing</td>
<td>150,252</td>
<td>0</td>
</tr>
</tbody>
</table>

Table 5 - Expected Resources – Priority Table
Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied. If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan.

The City of Knoxville owns vacant parcels and blighted structures throughout the jurisdiction, most of which has been acquired over the years to address slum and blight. These properties are made available through the City’s Homemaker’s program or to Community Housing Development Organizations (CHDOs) for the development of affordable housing.

Discussion

The City anticipates receiving additional COVID-19 related federal funding before the pandemic is over, including American Rescue Plan HOME funds, and possibly additional CARES Act supplemental CDBG (CDBG-CV) and supplemental ESG (ESG-CV) funds.
### AP-20 Annual Goals and Objectives

#### Goals Summary Information

<table>
<thead>
<tr>
<th>Sort Order</th>
<th>Goal Name</th>
<th>Start Year</th>
<th>End Year</th>
<th>Category</th>
<th>Geographic Area</th>
<th>Needs Addressed</th>
<th>Funding</th>
<th>Goal Outcome Indicator</th>
</tr>
</thead>
</table>
| 1          | Administration             | 20         | 20       | Administration     | City of Knoxville  | Reduce and Prevent Homelessness  
Stabilize and Revitalize Neighborhoods  
Create Economic Opportunity  
Available/Accessible/Quality/Affordable Housing | CDBG : $362,836  
Other: | Other: 1 Other |
| 2          | Housing Program Delivery   | 20         | 20       | Affordable Housing | City of Knoxville  | Reduce and Prevent Homelessness  
Stabilize and Revitalize Neighborhoods  
Create Economic Opportunity  
Available/Accessible/Quality/Affordable Housing | CDBG : $325,000  
HOME: $162,487  
Other: | Other: 1 Other |
<table>
<thead>
<tr>
<th>Sort Order</th>
<th>Goal Name</th>
<th>Start Year</th>
<th>End Year</th>
<th>Category</th>
<th>Geographical Area</th>
<th>Needs Addressed</th>
<th>Funding</th>
<th>Goal Outcome Indicator</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>Owner-occupied Housing Rehabilitation</td>
<td>2020</td>
<td>2024</td>
<td>Affordable Housing Non-Homeless Special Needs</td>
<td>City of Knoxville</td>
<td>Reduce and Prevent Homelessness Stabilize and Revitalize Neighborhoods Create Economic Opportunity Available/Accessible/Quality/Affordable Housing</td>
<td>CDBG: $75,000 HOM E: $1,503,572</td>
<td>Homeowner Rehabilitation: 16 Household Housing Unit</td>
</tr>
<tr>
<td>4</td>
<td>Design and Technical Assistance</td>
<td>2020</td>
<td>2024</td>
<td>Non-Housing Community Development</td>
<td>City of Knoxville</td>
<td>Stabilize and Revitalize Neighborhoods Create Economic Opportunity</td>
<td>CDBG: $55,000</td>
<td>Other: 17 Other</td>
</tr>
<tr>
<td>5</td>
<td>Community Housing Development Organizations (CHDO)</td>
<td>2020</td>
<td>2024</td>
<td>Affordable Housing Non-Homeless Special Needs</td>
<td>City of Knoxville</td>
<td>Reduce and Prevent Homelessness Stabilize and Revitalize Neighborhoods Create Economic Opportunity Available/Accessible/Quality/Affordable Housing</td>
<td>HOM E: $750,000</td>
<td>Homeowner Housing Added: 10 Household Housing Unit</td>
</tr>
<tr>
<td>6</td>
<td>Public Services - Workforce Development</td>
<td>2020</td>
<td>2024</td>
<td>Non-Housing Community Development</td>
<td>City of Knoxville</td>
<td>Stabilize and Revitalize Neighborhoods Create Economic Opportunity</td>
<td>CDBG: $375,817</td>
<td>Public service activities other than Low/Moderate Income Housing Benefit: 140 Persons Assisted</td>
</tr>
<tr>
<td>Sort Order</td>
<td>Goal Name</td>
<td>Start Year</td>
<td>End Year</td>
<td>Category</td>
<td>Geographical Area</td>
<td>Needs Addressed</td>
<td>Funding</td>
<td>Goal Outcome Indicator</td>
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</tr>
<tr>
<td>7</td>
<td>Down Payment and Closing Cost Assistance</td>
<td>2020</td>
<td>2024</td>
<td>Affordable Housing</td>
<td>City of Knoxville</td>
<td>Stabilize and Revitalize Neighborhoods Available/Accessible/Quality/Affordable Housing</td>
<td>HOME: $190,000</td>
<td>Direct Financial Assistance to Homebuyers: 10 Households Assisted</td>
</tr>
<tr>
<td>8</td>
<td>Emergency Home Repairs</td>
<td>2020</td>
<td>2024</td>
<td>Affordable Housing</td>
<td>City of Knoxville</td>
<td>Reduce and Prevent Homelessness Stabilize and Revitalize Neighborhoods Create Economic Opportunity Available/Accessible/Quality/Affordable Housing</td>
<td>CDBG: $500,000</td>
<td>Homeowner Housing Rehabilitated: 115 Household Housing Unit</td>
</tr>
<tr>
<td>9</td>
<td>Minor Home Repairs</td>
<td>2020</td>
<td>2024</td>
<td>Affordable Housing</td>
<td>City of Knoxville</td>
<td>Reduce and Prevent Homelessness Stabilize and Revitalize Neighborhoods Create Economic Opportunity Available/Accessible/Quality/Affordable Housing</td>
<td>CDBG: $262,000</td>
<td>Rental units rehabilitated: 8 Household Housing Unit Homeowner Housing Rehabilitated: 67 Household Housing Unit</td>
</tr>
<tr>
<td>Sort Order</td>
<td>Goal Name</td>
<td>Start Year</td>
<td>End Year</td>
<td>Category</td>
<td>Geographic Area</td>
<td>Needs Addressed</td>
<td>Funding</td>
<td>Goal Outcome Indicator</td>
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</tr>
<tr>
<td>10</td>
<td>Rental Housing Rehabilitation and Development</td>
<td>20</td>
<td>20</td>
<td>Affordable Housing</td>
<td>City of Knoxville</td>
<td>Reduce and Prevent Homelessness</td>
<td>CDBG: $31,191</td>
<td>Rental units rehabilitated: 19</td>
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<tr>
<td></td>
<td></td>
<td>20</td>
<td>24</td>
<td>Homeless</td>
<td></td>
<td>Stabilize and Revitalize Neighborhoods</td>
<td>HOM: $578,301</td>
<td>Household Housing Unit</td>
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<tr>
<td>11</td>
<td>Blighted Property Stabilization/Maintenance</td>
<td>20</td>
<td>20</td>
<td>Blighted Property</td>
<td>City of Knoxville</td>
<td>Stabilize and Revitalize Neighborhoods</td>
<td>CDBG: $25,000</td>
<td>Housing Code Enforcement</td>
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<tr>
<td></td>
<td></td>
<td>20</td>
<td>24</td>
<td>Stabilization/Maintenance</td>
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<td>Foreclosed Property Care: 37</td>
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<tr>
<td>12</td>
<td>Homeless Services</td>
<td>20</td>
<td>20</td>
<td>Homeless</td>
<td>City of Knoxville</td>
<td>Reduce and Prevent Homelessness</td>
<td>ESG: $150,252</td>
<td>Tenant-based rental assistance</td>
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<tr>
<td></td>
<td></td>
<td>20</td>
<td>24</td>
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<td>/ Rapid Rehousing: 95</td>
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<td>Households Assisted</td>
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<td>Homeless Person</td>
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<td>Overnight Shelter: 200</td>
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<td>Persons Assisted</td>
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<td>Other: 1</td>
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<td></td>
<td></td>
<td>Other</td>
</tr>
<tr>
<td>Sort Order</td>
<td>Goal Name</td>
<td>Start Year</td>
<td>End Year</td>
<td>Category</td>
<td>Geographic Area</td>
<td>Needs Addressed</td>
<td>Funding</td>
<td>Goal Outcome Indicator</td>
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<tr>
<td>13</td>
<td>Public Services</td>
<td>2020</td>
<td>2024</td>
<td>Affordable Housing Public Housing</td>
<td>City of Knoxville</td>
<td>Reduce and Prevent Homelessness Stabilize and Revitalize Neighborhoods Available/Accessible/Quality/Affordable Housing</td>
<td>CDBG $236,640</td>
<td>Public service activities other than Low/Moderate Income Housing Benefit: 120 Persons Assisted</td>
</tr>
<tr>
<td>14</td>
<td>Public Facility or Infrastructure</td>
<td>2020</td>
<td>2024</td>
<td>Affordable Housing Public Housing</td>
<td>City of Knoxville</td>
<td>Reduce and Prevent Homelessness Stabilize and Revitalize Neighborhoods</td>
<td>CDBG $204,609</td>
<td>Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 1609 Persons Assisted</td>
</tr>
</tbody>
</table>

Table 6 – Goals Summary
Goal Descriptions

<table>
<thead>
<tr>
<th></th>
<th>Goal Name</th>
<th>Goal Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Administration</td>
<td>The City of Knoxville will use up to $362,836 (20%) of its PY2021-2022 CDBG allocation to fund general CDBG administration expenses.</td>
</tr>
<tr>
<td>2</td>
<td>Housing Program Delivery</td>
<td>The City of Knoxville will use $242,543 of its PY2021-2022 CDBG allocation and $82,457 in prior year funds for housing program delivery expenses. The City will use $112,487 (up to 10%) of its PY2021-2022 HOME allocation and $50,000 (up to 10%) of its estimated HOME program income to fund housing program delivery expenses.</td>
</tr>
<tr>
<td>3</td>
<td>Owner-occupied Housing Rehabilitation</td>
<td>The City of Knoxville will use $65,841 of its PY2021-2022 CDBG allocation, $9,159 in prior year CDBG funds, $302,384 of its PY2021-2022 HOME allocation, $450,000 in HOME program income funds, and $751,188 of its prior year HOME/prior year HOME program income, for a total of $1,578,571.94 to assist approximately 16 households with owner-occupied housing rehabilitation: 6 extremely low (0-30% AMI) income; 5 very low (31-50% AMI) income; and 5 low (51-80% AMI) income households.</td>
</tr>
<tr>
<td>4</td>
<td>Design and Technical Assistance</td>
<td>The City of Knoxville will use $55,000 of its PY2021-2022 CDBG funds, through sub-recipient agreement(s), for design and technical assistance to support approximately 17 non-profit/neighborhood organizations and others working to improve low- and moderate-income census tracts and assist with community redevelopment, blight remediation and development of businesses and other uses.</td>
</tr>
<tr>
<td>5</td>
<td>Community Housing Development Organizations (CHDO)</td>
<td>The City of Knoxville will use $400,000 of its PY2021-2022 HOME allocation and $350,000 of its prior year HOME/prior year HOME program income to fund Community Housing Development Organizations (CHDOs) to develop approximately 10 units of new affordable housing for households below 80% AMI. Lease-purchase is an included activity.</td>
</tr>
<tr>
<td>6</td>
<td>Goal Name</td>
<td>Public Services - Workforce Development</td>
</tr>
<tr>
<td>---</td>
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<td>----------------------------------------</td>
</tr>
<tr>
<td><strong>Goal Description</strong></td>
<td>The City of Knoxville will use $256,105 of its PY2021-2022 CDBG allocation and $119,712 in prior year CDBG funds for employment services, through subrecipent agreement(s) to benefit 140 individuals: 80 extremely low (0-30% AMI), 40 very low (31-50% AMI) income and 20 low income (51-80%) adults. While PY2021-2022 CDBG funds are capped at 15%, prior year funds from PY2020-2021 and 2019-2020 are not.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>7</th>
<th>Goal Name</th>
<th>Down Payment and Closing Cost Assistance</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Goal Description</strong></td>
<td>The City of Knoxville will use $100,000 of its PY2021-2022 HOME allocation and $90,000 of its prior year HOME/prior year HOME program income to assist approximately 10 homebuyers of affordable housing (some of which is intended to be set aside for CHDO-developed housing) to assist: 5 very low income (31-50% AMI) households and 5 low (51-80% AMI) income households.</td>
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<thead>
<tr>
<th>8</th>
<th>Goal Name</th>
<th>Emergency Home Repairs</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Goal Description</strong></td>
<td>The City of Knoxville will use $400,000 of its PY2021-2022 CDBG allocation and $100,000 of its estimated CDBG program income, through sub-recipient agreement(s), to provide emergency home repairs and energy efficiency and weatherization-related services (less than $4,999 each unit) to approximately 115 homeowners: 65 extremely low (0-30% AMI) income; 30 very low (31-50% AMI) income; and 20 low (51-80% AMI) income households.</td>
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</tr>
</tbody>
</table>

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<thead>
<tr>
<th>9</th>
<th>Goal Name</th>
<th>Minor Home Repairs</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Goal Description</strong></td>
<td>The City of Knoxville will use $262,050 of its PY2021-2022 CDBG allocation through sub-recipient agreement(s), to assist approximately 60 homeowners with minor home repairs (less than $4,999 each): 25 extremely low (0-30% AMI) income; 20 very low (31-50% AMI) income; and 15 low (51-80% AMI) income households; and also assist 15 homeowners and renters with accessibility modifications: 10 extremely low (0-30% AMI) income and 5 very low (31-50% AMI) income.</td>
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<thead>
<tr>
<th>10</th>
<th>Goal Name</th>
<th>Rental Housing Rehabilitation and Development</th>
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</thead>
<tbody>
<tr>
<td><strong>Goal Description</strong></td>
<td>The City of Knoxville will use $210,000 of its PY2021-2022 HOME allocation and $368,301 of its prior year HOME/prior year HOME program income, and $31,191 of its PY2021-2022 CDBG allocation and $11,648 in prior year CDBG funds, to rehabilitate 19 affordable rental housing units (including weatherization/energy-efficiency improvements) and/or develop new affordable rental units. Approximately 19 renter-households will be assisted: 10 extremely low (0-30% AMI) income and 9 very low (31-50% AMI) income households.</td>
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<tr>
<td>Goal Name</td>
<td>Goal Description</td>
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<td>------------------------------------------</td>
<td>------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td></td>
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<tr>
<td>Blighted Property Stabilization/Maintenance</td>
<td>The City of Knoxville will use $25,000 of its PY2021-2022 CDBG allocation to assist with the mowing/maintenance of approximately 37 blighted properties in low/moderate income neighborhoods.</td>
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</tr>
</tbody>
</table>
| Homeless Services                        | The City of Knoxville will use $90,151 of its PY2021-2022 ESG allocation for Emergency Shelter and Services through sub-recipient agreement(s), to benefit 200 people experiencing homelessness and $48,833 of its PY2021-2022 ESG allocation for Rapid Re-housing services, through sub-recipient agreement(s), to benefit 95 people experiencing homelessness.  
The City of Knoxville will use $11,268 of its PY2021-2022 ESG allocation for administration. |
| Public Services                          | The City of Knoxville will use $12,000 of its PY2021-2022 CDBG funds and $224,640 in prior year CDBG funds, through subrecipient agreements, for public services (other than workforce development) benefiting 120 people with public services other than LMI housing and 80 households with public services with a LMI housing benefit. While public services for PY2021-2022 are capped at 15%, prior year CDBG funds are from PY2019-2020 and PY2020-2021 are not capped. |
| Public Facility or Infrastructure        | The City of Knoxville will use $101,616 of its PY2021-2022 CDBG allocation and $102,993 in prior year CDBG funds to provide improvements to a community kitchen that prepares and delivers food to LMI people. |
Projects

AP-35 Projects – 91.220(d)

Introduction

Enhancing the availability, accessibility, and quality of affordable housing has always been a high priority activity for how the City allocates its HUD funds. Housing activities positively impact the other community needs identified through the Consolidated Planning process: Reducing and Preventing homelessness, Stabilizing and Revitalizing Neighborhoods and Creating Economic Opportunity. HUD Community Planning and Development (CPD) funds include the Community Development Block Grant (CDBG) and HOME Investment Partnerships (HOME) grant, primarily allocated locally to activities that help to keep housing available, accessible, and affordable to low- and moderate-income (LMI) households. These activities include providing assistance along the affordable housing spectrum from rehabilitating existing housing to new construction of both owner-occupied and rental housing.

The creation of the City's locally-funded ARDF in PY2017 has made it possible for the City to focus its HUD funds on assisting LMI households with:

• Maintaining homeownership through housing rehabilitation (including emergency and minor home repairs, weatherization/energy-efficiency improvements, and accessibility modifications);

• Becoming home-owners through the development of affordable single-family housing construction (by CHDOs) and down payment assistance on CHDO-developed houses; and

• Maintaining the availability, accessibility and quality of affordable of rental housing for LMI households through housing rehabilitation, (including weatherization/energy efficiency improvements and accessibility modifications).

The City proposes to use HUD CDBG funds to address other non-housing community development needs identified in the Consolidated Plan, including:

• Public service projects that are: 1) Capped at 15% of PY2021-2022 CDBG funds and 2) Not subject to the 15% cap (from PY2020-2021 and PY2019-2020) for workforce development/employment services, housing stability case management and emergency shelter/services for people experiencing homelessness

* Public Facility Improvements to a commercial kitchen where food is prepared and packaged for delivery to vulnerable individuals who are food insecure.

• Design and technical assistance to support non-profit/neighborhood organizations and others working to improve low- and moderate-income areas/census tracts and assist with community redevelopment,
blight remediation and development of businesses and other uses.

• Stabilization/Maintenance of blighted property in LMI city neighborhoods

The City of Knoxville will use the remainder of its HUD CDBG and HOME funds for general administration and housing project delivery expenses.

The City will use its PY2021-2022 ESG allocation to fund subrecipient(s) to provide Emergency Shelter/Services, Rapid Re-housing services, and ESG administration.

### Projects

<table>
<thead>
<tr>
<th>#</th>
<th>Project Name</th>
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<tbody>
<tr>
<td>1</td>
<td>CDBG General Administration</td>
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<tr>
<td>2</td>
<td>Housing Project Delivery</td>
</tr>
<tr>
<td>3</td>
<td>Owner-occupied Housing Rehabilitation</td>
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<tr>
<td>4</td>
<td>Design and Technical Assistance</td>
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<tr>
<td>5</td>
<td>CHDO</td>
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<tr>
<td>6</td>
<td>Workforce Development / Employment Services PS</td>
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<tr>
<td>7</td>
<td>Down Payment Assistance</td>
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<tr>
<td>8</td>
<td>Emergency Home Repairs</td>
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<td>Minor Home Repairs</td>
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<td>10</td>
<td>Rental Housing Rehabilitation</td>
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<td>Blighted Property Stabilization</td>
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<td>12</td>
<td>Homeless Services and Program Administration</td>
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<td>13</td>
<td>CDBG Public Services</td>
</tr>
<tr>
<td>14</td>
<td>Public Facilities/Infrastructure</td>
</tr>
</tbody>
</table>

Table 7 - Project Information

**Describe the reasons for allocation priorities and any obstacles to addressing underserved needs**

Prior to the COVID-19 pandemic, the City placed the heaviest emphasis on the availability, accessibility, quality and affordability of housing to both low- and moderate-income renters and homeowners. The pandemic and its economic consequences have only highlighted the fact that having decent, affordable housing is a critical component to stability and safety.

Both the addition of new affordable units and rehabilitation of existing, substandard affordable units promote rapid re-housing efforts and prevent homelessness. Neighborhoods are stabilized when substandard and blighted properties are regularly maintained to prevent further deterioration and when substandard housing is rehabilitated preventing long-term residents from being displaced. Housing
construction activities create economic opportunity to keep local people employed. Jobs created and retained directly through construction activities, and indirectly through the purchase of construction materials and supplies, along with all the other activities the City funds in redevelopment areas, promote economic development.

Employment training and workforce development programs that assist disadvantaged people with marketable job skills, begin to address underlying income disparities in the community.

The development of a construction-related job pipeline, creation of a central repository of contractors and sub-contractors, and capacity-building within low- and moderate-income areas is needed to present new opportunities for low- and moderate-income young adults and adults to learn, train, and mentor a workforce that is needed to maintain current and future construction projects. Finally, providing housing and services to those who are most vulnerable are also a high priority need for the City of Knoxville.
### AP-38 Project Summary

<table>
<thead>
<tr>
<th></th>
<th>Project Name</th>
<th>CDBG General Administration</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Target Area</td>
<td>City of Knoxville</td>
</tr>
<tr>
<td></td>
<td>Goals Supported</td>
<td>Administration</td>
</tr>
</tbody>
</table>
|   | Needs Addressed               | Reduce and Prevent Homelessness  
Stabilize and Revitalize Neighborhoods  
Create Economic Opportunity  
Available/Accessible/Quality/Affordable Housing |
|   | Funding                       | CDBG: $362,836              |
|   | Description                   | General administration expenses for CDBG activities |
|   | Target Date                   | 6/30/2022                   |
|   | Estimate the number and type of families that will benefit from the proposed activities | Administrative expenses to support CDBG activities. |
|   | Location Description          | City of Knoxville           |
|   | Planned Activities            | Administrative expenses for CDBG activities. |

<table>
<thead>
<tr>
<th></th>
<th>Project Name</th>
<th>Housing Project Delivery</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Target Area</td>
<td>City of Knoxville</td>
</tr>
<tr>
<td></td>
<td>Goals Supported</td>
<td>Housing Program Delivery</td>
</tr>
</tbody>
</table>
|   | Needs Addressed               | Reduce and Prevent Homelessness  
Stabilize and Revitalize Neighborhoods  
Create Economic Opportunity  
Available/Accessible/Quality/Affordable Housing |
|   | Funding                       | CDBG: $325,000 HOME: $162,487 |
|   | Description                   | Project delivery expenses for housing programs, including owner-occupied housing rehabilitation, rental housing rehabilitation and Down Payment Assistance programs. |
|   | Target Date                   | 6/30/2022                   |
| **Estimate the number and type of families that will benefit from the proposed activities** | The Owner-occupied Housing Rehabilitation program will assist approximately 16 households: 6 extremely low (0-30% AMI) income; 5 very low (31-50% AMI) income; and 5 low (51-80% AMI) income households.

The Rental Housing Rehabilitation program will assist approximately 19 households: 10 extremely low (0-30% AMI) income and 9 very low (31-50% AMI) income households.

The Down Payment Assistance Program will assist approximately 10 homebuyers of affordable housing (including a set aside for CHDO-developed housing): 5 very low-income (31-50% AMI) households and 5 low (51-80% AMI) income households. |
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<tbody>
<tr>
<td><strong>Location Description</strong></td>
<td>City of Knoxville</td>
</tr>
<tr>
<td><strong>Planned Activities</strong></td>
<td>Project delivery expenses for housing programs, including owner-occupied housing rehabilitation, rental housing rehabilitation and Down Payment Assistance programs.</td>
</tr>
<tr>
<td><strong>Project Name</strong></td>
<td>Owner-occupied Housing Rehabilitation</td>
</tr>
<tr>
<td><strong>Target Area</strong></td>
<td>City of Knoxville</td>
</tr>
<tr>
<td><strong>Goals Supported</strong></td>
<td>Owner-occupied Housing Rehabilitation</td>
</tr>
</tbody>
</table>
| **Needs Addressed** | Reduce and Prevent Homelessness
Stabilize and Revitalize Neighborhoods
Create Economic Opportunity
Available/Accessible/Quality/Affordable Housing |
| **Funding** | CDBG: $75,000
HOME: $1,503,572 |
<p>| <strong>Description</strong> | Project delivery expenses for housing programs, including owner-occupied housing rehabilitation, rental housing rehabilitation and Down Payment Assistance programs. |
| <strong>Target Date</strong> | 6/30/2022 |
| <strong>Estimate the number and type of families that will benefit from the proposed activities</strong> | The Owner-occupied Housing Rehabilitation program will assist approximately 16 households: 6 extremely low (0-30% AMI) income; 5 very low (31-50% AMI) income; and 5 low (51-80% AMI) income households. |
| <strong>Location Description</strong> | City of Knoxville |</p>
<table>
<thead>
<tr>
<th>Planned Activities</th>
<th>Housing rehabilitation for LMI homeowners.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Name</td>
<td>Design and Technical Assistance</td>
</tr>
<tr>
<td>Target Area</td>
<td>City of Knoxville</td>
</tr>
<tr>
<td>Goals Supported</td>
<td>Design and Technical Assistance</td>
</tr>
<tr>
<td>Needs Addressed</td>
<td>Stabilize and Revitalize Neighborhoods</td>
</tr>
<tr>
<td></td>
<td>Create Economic Opportunity</td>
</tr>
<tr>
<td>Funding</td>
<td>CDBG: $55,000</td>
</tr>
<tr>
<td>Description</td>
<td>Design and technical assistance to support non-profit/neighborhood organizations and others working to improve low- and moderate-income census tracts and assist with community redevelopment, blight remediation and development of businesses and other uses.</td>
</tr>
<tr>
<td>Target Date</td>
<td>6/30/2022</td>
</tr>
<tr>
<td>Estimate the number and type of families that will benefit from the proposed activities</td>
<td>Design and technical assistance to support approximately 17 non-profit/neighborhood organizations and others working to improve low- and moderate-income census tracts and assist with community redevelopment, blight remediation and development of businesses and other uses.</td>
</tr>
<tr>
<td>Location Description</td>
<td>City of Knoxville</td>
</tr>
<tr>
<td>Planned Activities</td>
<td>Design and technical assistance</td>
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<tr>
<th>Planned Activities</th>
<th>Design and technical assistance</th>
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<tbody>
<tr>
<td>Project Name</td>
<td>CHDO</td>
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<tr>
<td>Target Area</td>
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<tr>
<td>Goals Supported</td>
<td>Community Housing Development Organizations (CHDO)</td>
</tr>
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<td>Needs Addressed</td>
<td>Stabilize and Revitalize Neighborhoods</td>
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<td>Available/Accessible/Quality/Affordable Housing</td>
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<tr>
<td>Funding</td>
<td>HOME: $750,000</td>
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<tr>
<td>Description</td>
<td>Community Housing Development Organizations (CHDOs) will develop approximately 10 units of new affordable housing for households below 80% AMI. Lease-purchase is an included activity.</td>
</tr>
<tr>
<td>Target Date</td>
<td>6/30/2022</td>
</tr>
<tr>
<td>Estimate the number and type of families that will benefit from the proposed activities</td>
<td>Community Housing Development Organizations (CHDOs) will develop approximately 10 units of new affordable housing for households below 80% AMI. Lease-purchase is an included activity.</td>
</tr>
<tr>
<td>Location Description</td>
<td>City of Knoxville</td>
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<tr>
<td>Planned Activities</td>
<td>Community Housing Development Organizations (CHDOs) to develop approximately 10 units of new affordable housing for households below 80% AMI. Lease-purchase is an included activity.</td>
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<td>6</td>
<td>Project Name</td>
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<td>Target Area</td>
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<td>Goals Supported</td>
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<td>Needs Addressed</td>
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<td></td>
<td>Funding</td>
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<td></td>
<td>Description</td>
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<td>Target Date</td>
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<td></td>
<td>Estimate the number and type of families that will benefit from the proposed activities</td>
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<td>Location Description</td>
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<td></td>
<td>Planned Activities</td>
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<td>7</td>
<td>Project Name</td>
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<td>Target Area</td>
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<td>Goals Supported</td>
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<td>Needs Addressed</td>
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<td></td>
<td>Funding</td>
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<td></td>
<td>Description</td>
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<td>Target Date</td>
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<tr>
<td><strong>Estimate the number and type of families that will benefit from the proposed activities</strong></td>
<td>Down payment assistance to assist approximately 10 LMI homebuyers, some of which will be set aside for homebuyers of CHDO-developed housing: 5 very low income (31-50% AMI) households and 5 low (51-80% AMI) income households.</td>
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<tr>
<td><strong>Location Description</strong></td>
<td>City of Knoxville</td>
</tr>
<tr>
<td><strong>Planned Activities</strong></td>
<td>Down payment assistance to assist approximately 10 LMI homebuyers, some of which will be set aside for homebuyers of CHDO-developed housing.</td>
</tr>
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**8**

<table>
<thead>
<tr>
<th><strong>Project Name</strong></th>
<th>Emergency Home Repairs</th>
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<tbody>
<tr>
<td><strong>Target Area</strong></td>
<td>City of Knoxville</td>
</tr>
<tr>
<td><strong>Goals Supported</strong></td>
<td>Emergency Home Repairs</td>
</tr>
</tbody>
</table>
| **Needs Addressed** | Reduce and Prevent Homelessness  
Stabilize and Revitalize Neighborhoods  
Create Economic Opportunity  
Available/Accessible/Quality/Affordable Housing |
| **Funding** | CDBG: $500,000 |
| **Description** | Emergency home repairs and energy efficiency and weatherization-related services (less than $4,999 each unit) for LMI homeowners. |
| **Target Date** | 6/30/2022 |
| **Estimate the number and type of families that will benefit from the proposed activities** | Emergency home repairs and energy efficiency and weatherization-related services (less than $4,999 each unit) will benefit approximately 115 homeowners: 65 extremely low (0-30% AMI) income; 30 very low (31-50% AMI) income; and 20 low (51-80% AMI) income households. |
| **Location Description** | City of Knoxville |
| **Planned Activities** | Owner-occupied housing emergency home repairs and energy efficiency and weatherization-related services (less than $4,999 each unit). |

**9**

<table>
<thead>
<tr>
<th><strong>Project Name</strong></th>
<th>Minor Home Repairs</th>
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<td><strong>Target Area</strong></td>
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<tr>
<td><strong>Goals Supported</strong></td>
<td>Minor Home Repairs</td>
</tr>
</tbody>
</table>
| **Needs Addressed** | Reduce and Prevent Homelessness  
Stabilize and Revitalize Neighborhoods  
Create Economic Opportunity  
Available/Accessible/Quality/Affordable Housing |
<table>
<thead>
<tr>
<th><strong>Funding</strong></th>
<th>CDBG: $262,050</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Description</strong></td>
<td>Minor home repairs (less than $4,999 each) for LMI homeowners and accessibility modifications for LMI homeowners and renters (less than $4,999 each).</td>
</tr>
<tr>
<td><strong>Target Date</strong></td>
<td>6/30/2022</td>
</tr>
<tr>
<td><strong>Estimate the number and type of families that will benefit from the proposed activities</strong></td>
<td>Minor home repairs (less than $4,999 each) will benefit approximately 50 homeowners: 25 extremely low (0-30% AMI) income; 20 very low (31-50% AMI) income; and 15 low (51-80% AMI) income households. Accessibility modifications will assist approximately 15 homeowners and renters: 10 extremely low (0-30% AMI) income and 5 very low (31-50% AMI) income.</td>
</tr>
<tr>
<td><strong>Location Description</strong></td>
<td>City of Knoxville</td>
</tr>
<tr>
<td><strong>Planned Activities</strong></td>
<td>Minor home repairs (less than $4,999 each) for homeowners and accessibility modifications for homeowners and renters.</td>
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<tr>
<th>10</th>
<th><strong>Project Name</strong></th>
<th>Rental Housing Rehabilitation</th>
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<td><strong>Target Area</strong></td>
<td>City of Knoxville</td>
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<tr>
<td><strong>Goals Supported</strong></td>
<td>Rental Housing Rehabilitation and Development</td>
<td></td>
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<tr>
<td><strong>Needs Addressed</strong></td>
<td>Reduce and Prevent Homelessness Stabilize and Revitalize Neighborhoods Create Economic Opportunity Available/Accessible/Quality/Affordable Housing</td>
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<tr>
<td><strong>Funding</strong></td>
<td>CDBG: $42,839 HOME: $578,301</td>
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<tr>
<td><strong>Description</strong></td>
<td>Housing rehabilitation of affordable rental units (including weatherization/energy-efficiency improvements) and/or develop new affordable rental units.</td>
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<tr>
<td><strong>Target Date</strong></td>
<td>6/30/2022</td>
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</tr>
<tr>
<td><strong>Estimate the number and type of families that will benefit from the proposed activities</strong></td>
<td>Housing rehabilitation and/or development of new affordable rental housing units (including weatherization/energy-efficiency improvements) will benefit approximately 19 renter-households: 10 extremely low (0-30% AMI) income and 9 very low (31-50% AMI) income households.</td>
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<tr>
<td><strong>Location Description</strong></td>
<td>City of Knoxville</td>
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<tr>
<td>Project Name</td>
<td>Blighted Property Stabilization</td>
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<td>Target Area</td>
<td>City of Knoxville</td>
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<tr>
<td>Goals Supported</td>
<td>Blighted Property Stabilization/Maintenance</td>
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<tr>
<td>Needs Addressed</td>
<td>Stabilize and Revitalize Neighborhoods</td>
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</tr>
<tr>
<td>Funding</td>
<td>CDBG: $25,000</td>
<td></td>
</tr>
<tr>
<td>Description</td>
<td>Mowing/maintenance of blighted properties in low/moderate income neighborhoods.</td>
<td></td>
</tr>
<tr>
<td>Target Date</td>
<td>6/30/2022</td>
<td></td>
</tr>
<tr>
<td>Estimate the number and type of families that will benefit from the proposed activities</td>
<td>Mowing/maintenance of approximately 37 blighted properties in low/moderate income neighborhoods.</td>
<td></td>
</tr>
<tr>
<td>Location Description</td>
<td>City of Knoxville</td>
<td></td>
</tr>
<tr>
<td>Planned Activities</td>
<td>Mowing/maintenance of approximately 37 blighted properties in low/moderate income neighborhoods.</td>
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<thead>
<tr>
<th>Project Name</th>
<th>Homeless Services and Program Administration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Target Area</td>
<td>City of Knoxville</td>
</tr>
<tr>
<td>Goals Supported</td>
<td>Administration, Homeless Services</td>
</tr>
<tr>
<td>Needs Addressed</td>
<td>Reduce and Prevent Homelessness</td>
</tr>
<tr>
<td>Funding</td>
<td>ESG: $150,252</td>
</tr>
<tr>
<td>Description</td>
<td>ESG-funded homeless services including: Emergency Shelter and Services and Rapid Re-Housing Services. Also included are ESG administration expenses.</td>
</tr>
<tr>
<td>Target Date</td>
<td>6/30/2022</td>
</tr>
<tr>
<td>Estimate the number and type of families that will benefit from the proposed activities</td>
<td>Emergency Shelter and Services will benefit 200 people experiencing homelessness and Rapid Re-housing services will benefit approximately 95 people experiencing homelessness. Administration expenses for ESG activities are included.</td>
</tr>
<tr>
<td>Location Description</td>
<td>City of Knoxville</td>
</tr>
<tr>
<td>----------------------</td>
<td>------------------</td>
</tr>
<tr>
<td>Planned Activities</td>
<td>Emergency Shelter and Services and Rapid Re-Housing Services. Administration expenses for ESG activities are included.</td>
</tr>
</tbody>
</table>

13

<table>
<thead>
<tr>
<th>Project Name</th>
<th>CDBG Public Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Target Area</td>
<td>City of Knoxville</td>
</tr>
<tr>
<td>Goals Supported</td>
<td>Public Services</td>
</tr>
<tr>
<td>Needs Addressed</td>
<td>Reduce and Prevent Homelessness Stabilize and Revitalize Neighborhoods Available/Accessible/Quality/Affordable Housing</td>
</tr>
<tr>
<td>Funding</td>
<td>CDBG: $236,640</td>
</tr>
<tr>
<td>Description</td>
<td>CDBG public services other than workforce development. The activities set up under this project include prior year funds from PY2019 and PY2020 that do not have a 15% cap.</td>
</tr>
<tr>
<td>Target Date</td>
<td>6/30/2022</td>
</tr>
</tbody>
</table>

14

<table>
<thead>
<tr>
<th>Project Name</th>
<th>Public Facilities/Infrastructure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Target Area</td>
<td>City of Knoxville</td>
</tr>
<tr>
<td>Goals Supported</td>
<td>Public Facility or Infrastructure</td>
</tr>
<tr>
<td>Needs Addressed</td>
<td>Stabilize and Revitalize Neighborhoods</td>
</tr>
<tr>
<td>Funding</td>
<td>CDBG: $204,609</td>
</tr>
<tr>
<td>Description</td>
<td>CDBG public facilities/infrastructure activities.</td>
</tr>
<tr>
<td>Target Date</td>
<td>6/30/2023</td>
</tr>
</tbody>
</table>

| Estimate the number and type of families that will benefit from the proposed activities | Public Services to benefit approximately 200 LMI individuals: 120 with emergency shelter/services; 60 from housing stability case management in public housing; and 20 from housing stability case management in other housing. |
| Location Description | City of Knoxville |
| Planned Activities   | Emergency shelter/services and housing stabilization case management. |

<p>| Estimate the number and type of families that will benefit from the proposed activities | Expansion of a commercial kitchen for the preparation and delivery of nutritious food for delivery to 1,609 extremely low and very low income food-insecure individuals. |</p>
<table>
<thead>
<tr>
<th>Location Description</th>
<th>City of Knoxville</th>
</tr>
</thead>
<tbody>
<tr>
<td>Planned Activities</td>
<td>Expansion of a commercial kitchen and packaging area where nutritious meals are prepared for delivery to 1,609 vulnerable individuals who are food insecure without it.</td>
</tr>
</tbody>
</table>
AP-50 Geographic Distribution – 91.220(f)

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

HUD funds will be directed to meeting affordable housing and non-housing community development needs within the Knoxville city boundaries.

Geographic Distribution

<table>
<thead>
<tr>
<th>Target Area</th>
<th>Percentage of Funds</th>
</tr>
</thead>
<tbody>
<tr>
<td>City of Knoxville</td>
<td>100</td>
</tr>
</tbody>
</table>

Table 8 - Geographic Distribution

Rationale for the priorities for allocating investments geographically

There are low- and moderate-income households throughout the city, as are areas of opportunity for the development of affordable housing. The City may choose to add a localized target or strategy area later, as needs and/or opportunities arise.

Discussion

The City has one target area, the entire city, to allow maximum flexibility to respond to needs within the community, as well as challenges and opportunities as they arise. Access to public transportation is a significant factor in reducing poverty and providing additional disposable income. Nationwide, costs of car ownership average about $8,500 annually. LMI families who can reduce to a single car or eliminate car ownership completely have more opportunities for savings and spendable income. The City, working with partners like KCDC, makes every effort to identify investment opportunities that are fully accessible to major transit corridors within the City of Knoxville.
Affordable Housing

AP-55 Affordable Housing – 91.220(g)

Introduction

Housing affordability is central to achieving stability in family dynamics, a healthy community, and a thriving city.

<table>
<thead>
<tr>
<th>One Year Goals for the Number of Households to be Supported</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homeless</td>
</tr>
<tr>
<td>Non-Homeless</td>
</tr>
<tr>
<td>Special-Needs</td>
</tr>
<tr>
<td>Total</td>
</tr>
</tbody>
</table>

Table 9 - One Year Goals for Affordable Housing by Support Requirement

<table>
<thead>
<tr>
<th>One Year Goals for the Number of Households Supported Through</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rental Assistance</td>
</tr>
<tr>
<td>The Production of New Units</td>
</tr>
<tr>
<td>Rehab of Existing Units</td>
</tr>
<tr>
<td>Acquisition of Existing Units</td>
</tr>
<tr>
<td>Total</td>
</tr>
</tbody>
</table>

Table 10 - One Year Goals for Affordable Housing by Support Type

Discussion

The PY2021-2022 Annual Action Plan proposes to allocate a total of $4.3M of its HUD funds to affordable housing activities: $3.2M (or 75.0%) to Owner-occupied/Homeownership; $621,140 (or 14.0%) to Renter-occupied/Rental housing; and $487,487 (11%) to housing project delivery expenses. Additionally, the City of Knoxville established a locally-funded Affordable Rental Development Fund (ARDF) in PY2017-2018, as a response to the loss of affordable rental units. The ARDF has grown significantly over time, totaling $12.6M from 2017-2021.

The focus of the Plan is to both maintain the city's affordable housing stock and to increase the number of affordable housing units for LMI homeowners and renters. The City of Knoxville is committing a significant portion its own local funding for affordable rental housing development with the ARDF (a total of $12.6M since PY2017) and for grants to homeless organizations (a total of $1,132,500 since PY2014). As data indicates and consultation with affordable housing providers and agencies serving the homeless and other social services agencies confirm, there remains a significant need for basic levels of assistance to low- and moderate-income households in the city of Knoxville.

The City has many community partners that assist with housing activities and spend funds effectively.
with impressive, measurable outcomes - all with inadequate resources to meet the need. It is important to note that federal dollars allocated to housing initiatives are rarely the only funds invested. The City strongly encourages local leverage on CDBG-funded activities and requires matching dollars on HOME- and ESG-funded activities. These may be other public funds, private contributions or other local dollars. Leveraged and matched amounts are considered when the City makes funding decisions.
AP-60 Public Housing – 91.220(h)

Introduction

Knoxville's Community Development Corporation (KCDC) is the public housing authority for the city of Knoxville. KCDC plays a critical role in the provision of affordable housing for vulnerable people, many of whom are elderly households, households with a person with a disability, and very low income.

Actions planned during the next year to address the needs to public housing

KCDC continues to implement property conversions through the Rental Assistance Demonstration (RAD)/Project Based Rental Assistance (PBRA) program. This program has allowed KCDC to accomplish needed capital improvement on its sites.

Sites in rehab/modernization will be completed over the next several months and leasing again in late 2021 and early 2022. Northgate Terrace, a high rise designated for elderly tenants, will convert to PBRA prior to December 2021 and is slated to begin the modernization process in early 2022. Additionally, KCDC has begun construction on Bell Street/First Creek Mixed Income Neighborhood project, which is being built on the site formerly known as Austin Homes. There are over 400 units of housing being planned over the duration of this project.

Finally, neighborhood planning has begun on KCDC’s only-remaining family-style, low-income Public Housing site—Western Heights. It will be the final conversion under the RAD Demonstration program. Neighborhood planning meetings are in progress and the site is likely to undergo conversion to PBRA in late 2022.

KCDC’s Section 8 program is operating at full capacity and has plans to add additional voucher programs in the next year, including possible additions of Family Unification Vouchers, Veteran-Affairs Supportive Housing Vouchers, and additional project-based vouchers if the opportunity arises.

Actions to encourage public housing residents to become more involved in management and participate in homeownership

Beyond its resident associations, which each property has a right to organize, KCDC encourages residents to become involved through public meetings, service on boards such as the Section 8 Advisory Board, and sending tenants to the annual Resident Leadership Conference sponsored by HUD.

Homeownership is a very active program in the Section 8 Department, with 137 participants currently enrolled. Since April 1, 2020, 18 people have closed on homes through this program.

If the PHA is designated as troubled, describe the manner in which financial assistance will be
provided or other assistance

KCDC is not a troubled agency.

Discussion

The City has a close relationship with KCDC and endeavors to assist, where and when it can, with public infrastructure improvements using local funds. The City also uses local funds to provide case management services to elderly households and households with a disability that may be at particular risk of homelessness.
Introduction

On March 18, 2021, the City of Knoxville’s Office on Homelessness presented an update to the City’s Plan to Address Homelessness to City Council in a workshop that was well attended by homeless service providers, City staff, and the public. This plan laid out six priority areas for the City’s response to homelessness: Street Outreach Coordination, Non-congregate Shelter, Robust Rapid Re-Housing Program, Increase Permanent Supportive Housing, Expand Behavioral Health Treatment, and Increase City and County Collaboration. The needs of those experiencing homelessness have become even more acute during the pandemic. The Housing and Neighborhood Development department is committed to responding to those needs with ESG, ESG-CV, CDBG, CDBG-CV, HOME, Affordable Rental Development Fund (ARDF), and General Funds. Some of those efforts are detailed in the following pages.

Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

Outreach efforts have been highly impacted by the COVID-19 crisis, and CARES Act funding has been used to increase staffing and availability of social services outreach, particularly to persons living in unsheltered conditions. Outreach to help unsheltered individuals and families gain access to permanent housing will continue. Additionally, outreach efforts will continue to focus on providing appropriate resources and up-to-date information to help prevent the spread of the virus through the homeless population and will assist with efforts to provide COVID-19 vaccinations to this population.

Addressing the emergency shelter and transitional housing needs of homeless persons

Emergency shelter and transitional housing programs are also highly impacted by the COVID-19 crisis. These programs will focus on providing continued emergency and short-term shelter, while adjusting operations in accordance with current protocols recommended by public health officials. CARES Act funding has been allocated to support continued safe operation of emergency shelter and transitional housing during the COVID-19 pandemic.

The City of Knoxville and Knox County have worked with Volunteer Ministry Center and others to create and support The Guest House, a non-congregate shelter for homeless persons directly affected by COVID-19. Individual rooms have been provided for such persons awaiting COVID-19 test results as well as those who have a positive diagnosis and must quarantine under medical supervision while recovering.

Work will continue to keep the focus on positive long-term outcomes for individuals and families in these programs, with stable, permanent housing as the goal.

Helping homeless persons (especially chronically homeless individuals and families, families

Annual Action Plan
2021
with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again.

The Coordinated Entry System will continue to assure consistent cross-agency intake and assessments in order to prioritize the most vulnerable individuals and families for appropriate permanent housing placements. The United Way’s new housing navigator program will assist partner agencies in identifying all available affordable housing units in order to assure permanent housing placements happen as quickly as possible. These resources are being streamlined to support Rapid Re-Housing of individuals, families, veterans and youth into stable, permanent housing, and also coordinated with the local public housing authority to assure availability of housing choice vouchers for Rapid Re-housing placements, in order to assure permanency of the housing placements.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.

The City of Knoxville has provided CARES Act and other funding to support housing assistance programs to prevent loss of housing during the COVID-19 pandemic. These resources will be adjusted to support Knox County’s Knox Housing Assistance program that will make use of significant U.S. Treasury Department funding available to assist with rent and utility needs for individuals and families affected by the pandemic.

Discussion

The COVID-19 pandemic continues to have a significant impact on housing stability for many people. The CARES Act and the American Rescue Plan Act of 2021 have allocated significant resources in response to the pandemic, and the City of Knoxville is putting these and other funds to use to prevent homelessness whenever possible, and for those who have lost their housing, to end homelessness as quickly and permanently as possible. Throughout the pandemic, the City has closely coordinated with our community partners to respond quickly and meet the rapidly evolving needs of the community under rapidly changing conditions. This will continue for the duration of the pandemic. Lessons learned from this difficult time will be applied to more effectively address ongoing challenges of homelessness moving forward.
AP-75 Barriers to affordable housing – 91.220(j)

Introduction:

Barriers to the provision of sufficient affordable housing include: increasing land values in the city; increasing costs of development/construction; the lack of, or uncertainty of, available government programs and subsidies; the lack of choice in affordable housing location; and the challenges of acquiring and assembling inner-city parcels for affordable housing development.

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment.

The City is addressing barriers to affordable housing by continuing to develop new affordable rental housing through its locally-funded Affordable Rental Development Fund (ARDF) with an additional $2.5M, if approved for PY2021-2022, will bring the total to $15.1M over its first five years. The City also provides Payments in Lieu of Taxes (PILOT) for Low Income Housing Tax Credit (LIHTC) developments. ReCode Knoxville, an initiative to totally revise the city of Knoxville’s Zoning Code has now been implemented. It proposed to increase the areas available for housing development by 40%. Increasing the areas where multi-family housing, at increased density, can be located could further increase the availability of affordable housing in Knoxville. The City encourages alterations to designs of infill housing that make the new housing fit in better with the older existing homes. Design guidelines have been developed for use in redevelopment areas and for all City subsidized infill houses. This effort includes descriptions and illustrations of low-cost modifications builders can make. In the long run, this will help maintain property values for buyers and should have a substantial impact on neighborhood image and marketability. The City adopted an amendment to the zoning ordinance that makes development of substandard inner city parcels more feasible, reducing the timeline and approval process in many cases. The City adopted the International Building Code that contains a chapter “Existing Buildings” allowing designers additional alternatives to meet requirements when renovating older buildings. This option can make redevelopment of older buildings more practical and less expensive. Additional opportunities for mixed-use development, including housing at increased density, is now allowed in commercial corridors with the implementation of ReCode Knoxville. The City has made major investments in Knoxville Area Transit (KAT), which won North America’s 2017 Outstanding Public Transit System Award. Improved public transit helps LMI residents to better connect their housing with jobs and other resources and amenities. The City participates in the Knoxville CRA Advisory Council of First Horizon Bank, as a member. The City encourages investment in LMAs and/or areas of racial or minority concentration, including providing opportunities to increase overall housing development, resulting in more affordable housing at all income levels. The City also works with CHDO developers to develop more affordable housing opportunities outside of LMAs and/or areas of racial or minority concentration to allow more LMI households choice in where to live, increased access to the jobs and schools, and ultimately the opportunity to transition out of poverty. The City will also review LIHTC applications it receives for...
endorsement inside the city for development of more affordable housing opportunities outside of LMAs and/or areas of racial or minority concentration. The City is increasing its investment in initiatives that promote workforce development and local capacity-building, especially in the wake of the economic impact of Coronavirus/COVID-19.

**Discussion:**

The City is committed to continuing to reach out to residents, neighborhood and community organizations, the faith community, and businesses, and listening to and addressing their needs. One benefit of the pandemic is that it has required City Staff to become more comfortable and used to working with virtual conferencing software. Now, Housing and Neighborhood Development Department meetings are frequently available online and on Community Television (CTV). This has made information about community development initiatives more accessible than ever. While there are discussions about returning to in-person meetings, there will continue to be a place for virtual conferencing and CTV in public meetings.
AP-85 Other Actions – 91.220(k)

Introduction:

This section concerns other actions to address: obstacles to meeting underserved needs, including to Affirmatively Further Fair Housing; fostering and maintaining affordable housing; lead based paint hazards; reducing the number of poverty-level families; the development of institutional structure; and the enhancement of coordination between public and private housing and social service agencies.

Actions planned to address obstacles to meeting underserved needs

The City of Knoxville continues to take actions to address the most challenging needs for people experiencing homelessness in our community. The Continuum of Care is actively working to meet identified needs of homeless youth, supporting a Youth Advisory Board, identifying service and housing gaps for this population and preparing to apply for anticipated Youth Homelessness Demonstration Program funding. Work continues with shelter providers to identify and remove barriers to accessing shelter for unsheltered persons. Non-congregate shelter is under consideration to provide additional options for leaving encampments and engaging with social services and housing resources. Coordination is being enhanced among Rapid Rehousing providers, the coordinated entry system, housing navigators, and the public housing authority in order to connect individuals and families more quickly with stable, permanent housing. New resources are being allocated to aid in the creation of additional permanent supportive housing to end homelessness for chronically homeless individuals and families.

Other vulnerable populations that are housed, including senior citizens and/or people with disabilities, face challenges that are exacerbated during the pandemic. Food insecurity and limited access to other necessary resources and services may lead to housing instability. Activities to provide support to vulnerable populations, including housing stabilization case management are included in this plan. Also included are plans to expand a community kitchen for the preparation and packaging of food for delivery to vulnerable populations.

Actions planned to foster and maintain affordable housing

The City of Knoxville supports both the development of new, and maintenance of its existing stock of affordable housing. The City’s locally-funded, Affordable Rental Development Fund (ARDF) begun in July 2017 has increased to $15.1M, including $2.5M proposed for PY2021-2022, supports the development of new affordable rental housing. The City also continues to assist KCDC, the public housing authority, with the revitalization of the Five Points neighborhood which includes the redevelopment of the Walter P. Taylor Homes public housing development and with the new plans for the redevelopment of Austin Homes. The City of Knoxville has invested more than $13.5M in local dollars on Five Points and committed $4.25M in PY2019-2020, $4.5M in PY2020-2021, and $3.78M* for PY2021-2022 to Austin Homes. The City also supports private developers of affordable housing by assisting with documentation required by the State of Tennessee for tax credits through the Tennessee Housing Development Agency.
ReCode Knoxville, an initiative to total revise the city of Knoxville’s Zoning Code has now been implemented. It proposed to increase the areas available for housing development by 40%. Increasing the areas where multi-family housing, at increased density, can be located could further increase the availability of affordable housing in Knoxville.

**Actions planned to reduce lead-based paint hazards**

In April 2019, the City was awarded a Lead Hazard Reduction Grant from HUD’s Office of Lead Hazard Control and Healthy Homes in the amount of $3.6 million, with a period of performance ending September 2022. With this funding, the City has added lead testing and abatement to all home repair programs. The City will continue to implement the current HUD regulations for the identification and elimination of lead-based paint hazards.

Identifying lead-based paint hazards is an integral part of the entire housing rehab process. All housing units constructed before 1978, which are approved for participation in the rehab program, receive a lead hazard screen or lead-based paint inspection to determine if lead-based paint and/or lead-based paint hazards exist. If lead-based paint is identified, a risk assessment is prepared to define the hazards and determine the remediation measures necessary to eliminate hazards. All lead hazard control work is accomplished as a part of the rehab scope work by a State of Tennessee Lead Abatement Firm. All lead-based paint inspections and risk assessments are prepared by City Rehab Specialists, certified by the State of Tennessee as lead-based paint inspectors and risk assessors.

These actions will reduce the number of housing units in the City with lead-based paint hazards and increase the inventory of lead-safe housing available to extremely low-income, low-income, and moderate-income families.

The City’s Housing and Neighborhood Development Department will continue to offer free training and State of Tennessee credentialing opportunities to local contractors in the lead-based paint hazard remediation industry. These training events are provided to build the capacity of the local contractors in hopes they will obtain their State of Tennessee Lead Abatement Firm license. By increasing the number of local lead abatement firms, a broader selection of companies to do business with exists.

**Actions planned to reduce the number of poverty-level families**

The City of Knoxville implements programs that benefit low- and moderate-income individuals (LMI), families and neighborhoods in an effort to reduce poverty and improve quality of life. Families participating in Housing and Neighborhood Development programs will see an improvement in their economic condition and it is anticipated that the number of families in poverty will be reduced.

Programs that create homeownership opportunities provide LMI families with the ability to build wealth while serving to stabilize neighborhoods. Housing rehabilitation results in lower energy costs and savings to the homeowners. Development of affordable rental housing for LMI families and individuals increases their opportunity to save money and become self-sufficient. Housing rehabilitation and construction
activities create job opportunities for LMI people, as well.

The City tracks job creation and retention activities through Section 3 reporting. The City of Knoxville, in cooperation with Knoxville’s Community Development Corporation (KCDC), the city’s redevelopment authority, implements redevelopment plans in low and moderate income areas to strengthen public and private investment and create job opportunities and neighborhood revitalization. Redevelopment, along with other actions, such as support for mixed-use development, and city programs like the Commercial Façade Improvement program, have been designed to encourage private investment in older neighborhoods. Many of these neighborhoods are LMAs and/or areas of racial and minority concentration and these efforts provide new opportunities for low- and moderate-income households. Policies on redevelopment coordinate residential redevelopment with adjacent neighborhood commercial development so that both come on-line at the same time. This serves to support both efforts. Additionally, mixed-use development that combines ground floor use with upper level housing use is underway downtown as well as in smaller commercial nodes outside of the City center. The City’s Commercial Façade Improvement program provides funds from local sources to assist in such development. These funds are also helping to create job opportunities, as well as increased access to desired amenities, in redeveloping areas of the city.

Finally, proposed CDBG-funded employment/job training activities leverage Knoxville’s YouthBuild program through the Knoxville Leadership Foundation’s KnoxWorx program. This program helps to break the intergenerational cycles of poverty by fostering and investing in disengaged young adults.

**Actions planned to develop institutional structure**

A strength of the Knoxville/Knox County community is that it has large, experienced nonprofit agencies that maximize long established ties to raise private funds to support social service activities. Many of these organizations have worked together over decades to coordinate services in the community. A weakness may be that newer organizations with less experience and capacity face challenges competing with the larger organizations for limited resources. This criticism is heard in particular from minority-developed/minority-led organizations. Support for capacity building within minority communities, including technical assistance and relationship development, is a critical component of making the idea a reality.

**Actions planned to enhance coordination between public and private housing and social service agencies**

The COVID-19 pandemic has prompted enhanced coordination among not only housing and homeless service providers, but among social service providers community-wide. Planning is underway to continue this enhanced level of coordination as the pandemic subsides and to apply lessons learned to on-going community needs moving forward. Additionally, coordination is being enhanced among Rapid Re-housing providers, the Coordinated Entry System, housing navigators, and the public housing
authority in order to connect individuals and families more quickly with stable, permanent housing.

**Discussion:**

The City will continue to learn how it can best understand and meet the needs of all of its citizens, particularly the needs of the underserved, including: Affirmatively Furthering Fair Housing; Fostering and maintaining affordable housing; Reducing lead based paint hazards; Reducing the numbers/increasing opportunities for families at/below poverty level; Developing an equitable institutional structure; and Enhancing coordination between public and private housing and social service agencies.
Program Specific Requirements
AP-90 Program Specific Requirements – 91.220(l)(1,2,4)

Introduction:

This section describes the various program specific requirements for the Community Development Block Grant, the HOME Investment Partnerships grant and Emergency Solutions Grant.

Community Development Block Grant Program (CDBG)
Reference 24 CFR 91.220(l)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed 0
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan. 0
3. The amount of surplus funds from urban renewal settlements 0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan 0
5. The amount of income from float-funded activities 0

Total Program Income: 0

Other CDBG Requirements

1. The amount of urgent need activities 0

2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan. 70.00%

HOME Investment Partnership Program (HOME)
Reference 24 CFR 91.220(l)(2)

1. A description of other forms of investment being used beyond those identified in Section 92.205 is

Annual Action Plan
2021

OMB Control No: 2506-0117 (exp. 09/30/2021)
as follows:

The City does not plan to use forms of investment other than those specified in 24 CFR 92.205(b).

2. A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:

The City uses recapture provisions to ensure affordability in the HOME assisted homeownership program. Only direct subsidy to the homebuyer is subject to recapture. The recapture provisions are enforced during the following affordability period:

- Five years when the per unit HOME investment is under $15,000
- Ten years when the per unit HOME investment is $15,000-$40,000
- Fifteen years when the per unit HOME investment exceeds $40,000

If the house is sold by the homeowner during the affordability period, the City will recapture HOME funds out of net proceeds as follows:

- The amount of HOME investment to be recaptured will be reduced on a pro-rata basis for the time the homeowner has owned and occupied the housing measured against the required affordability period.
- If the net proceeds are not sufficient to recapture the balance owed on the HOME investment as determined above plus enable the homeowner to recover the amount of the homeowner’s down payment, the City and the owner will share the net proceeds.
- The net proceeds are the sales price minus loan repayment (other than deferred payment loan HOME funds) and closing costs. The net proceeds will be divided proportionally according to the following formulas: A forgivable loan will be used to finance the HOME assistance to the homebuyer. The HOME balance will be forgiven in full at the end of the affordability period if the homebuyer remains the owner and the occupant for the full period. Additional HOME funds may be provided as a fully amortizing and repayable loan. The recapture provision will be enforced through the homebuyers financing agreement with the City, which will be secured by a Deed of Trust. The recaptured amount of HOME funds will be used for HOME eligible activities.

3. A description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds? See 24 CFR 92.254(a)(4) are as follows:

The City uses recapture provisions to ensure affordability in the HOME assisted homeownership program. When HOME funds are used to assist homeownership, the housing will be subject to the
following affordability period:

- Five years when the per unit HOME investment is under $15,000
- Ten years when the per unit HOME investment is $15,000-$40,000
- Fifteen years when the per unit HOME investment exceeds $40,000

If the house is sold by the homeowner during the affordability period, the City will recapture HOME funds out of net proceeds as follows:
- The amount of HOME investment to be recaptured will be reduced on a pro-rata basis for the time the homeowner has owned and occupied the housing measured against the required affordability period.
- If the net proceeds are not sufficient to recapture the balance owed on the HOME investment as determined above plus enable the homeowner to recover the amount of the homeowner’s down payment, the City and the owner will share the net proceeds.
- The net proceeds are the sales price minus loan repayment (other than deferred payment loan HOME funds) and closing costs. The net proceeds will be divided proportionally according to the formula above.

4. Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:

The City does not intend to use HOME funds to refinance existing debt that is secured by multifamily housing during this program year.

**Emergency Solutions Grant (ESG)**
**Reference 91.220(l)(4)**

1. Include written standards for providing ESG assistance (may include as attachment)

   See Attachments.

2. If the Continuum of Care has established centralized or coordinated assessment system that meets HUD requirements, describe that centralized or coordinated assessment system.

   The Coordinated Housing Assessment and Match Plan (CHAMP) is the coordinated entry system for Knoxville/Knox County. Its purpose is to make homelessness rare and brief by assessing the unique needs, barriers, and strengths of those experiencing a housing crisis and then to match that person or family to the resources, services, and housing available in Knoxville/Knox County. While participating in CHAMP does not guarantee housing for all experiencing homelessness, it is the best way for our community and service providers to respond to those needing stable housing. CHAMP is
intended for all people experiencing homelessness (living and sleeping outdoors, a place not meant for human habitation, in an emergency shelter, fleeing/attempting to flee domestic violence, or exiting an institution where that individual resided for up to 90 days and were homeless before entering that institution), regardless of household composition, age, or situation in housing. Single adults, young adults, youth, families and veterans are all eligible.

There are three designated CHAMP access points in Knoxville, however due to COVID-19, many of the partner agencies have had to temporarily make staff and building access changes. The Homeward Bound Office of Knoxville-Knox County Community Action Committee (CAC) serves families with children or youth or young adult on their own (21 years-of-age and younger). The Volunteers of America serves members of a military veteran family: either a veteran, a member of a family in which the head of the household is a veteran, the spouse of the head of household is a veteran, or only served time in military training. The Bush Family Refuge of the Volunteer Ministry Center serves individuals/single adults. While these Designated Access Points are the suggested starting points for CHAMP, many agencies have staff members knowledgeable about CHAMP and are prepared to help a person experiencing a housing crisis.

If an individual/family are eligible for a program, they will receive a referral. Once the program has an opening, an intake will be scheduled. After the intake is completed and the individual/family is enrolled in the program, a case manager will work with them to find housing.

3. Identify the process for making sub-awards and describe how the ESG allocation available to private nonprofit organizations (including community and faith-based organizations).

The Housing and Neighborhood Development Department announces the availability of ESG funds and local, general funds for homeless agency grants during its January public meeting, followed up by an announcement/media release. Information is posted online about the timeline, including a mandatory technical assistance training workshop. Housing and Neighborhood Development staff read through the application documents and instructions and give guidance for successful completion. Applicants are given between two and three weeks to complete the applications and turn in by a deadline. Applications are assessed for meeting certain basic, threshold eligibility criteria as well as meeting programmatic, budgetary, timeline, and other criteria. A group of three or five City staff (the Department Director, Office on Homelessness Coordinator, Program Specialist Senior, and one to two other staff outside the department) will review the applications and then meet to discuss and rate the proposed activity(ies). Funding is decided typically to meet the minimum requirements of the program while balancing by capacity, populations to be served and component category.

4. If the jurisdiction is unable to meet the homeless participation requirement in 24 CFR 576.405(a), the jurisdiction must specify its plan for reaching out to and consulting with homeless or formerly homeless individuals in considering policies and funding decisions.
regarding facilities and services funded under ESG.

The agencies awarded ESG have not had a problem including a person experiencing or had experienced homelessness.

5. Describe performance standards for evaluating ESG.

There is a performance criteria section in each subgrantee contract. Two components include: (1) Quantifiable Performance Standards (the services an organization or agency will provide); and (2) Quarterly Performance Goal (a numerical projection of what an organization or agency will achieve each quarter).

On a quarterly basis, organizations and agencies submit reports describing services rendered and number of individuals served. The City reviews these reports to measure, validate and verify how services have improved and enhanced the lives of clients in compliance with ESG standards. The City uses this information to assess performance as well to formulate data for year-end reports.

The City uses a Risk Analysis Matrix to determine which subrecipients will receive formal in-person monitoring. The focus of monitoring is:

(1) To review operations: administrative, financial and programmatic;

(2) To assess the reliability of internal controls (general management/business practices and procedures);

(3) To verify contractual and regulatory compliance (city, state and federal);

(4) To verify that goals and objectives (performance criteria and standards) are met.

(5) To verify the civil rights requirements are met;

(6) To test the reliability/validation of invoices and reports (documentation);

(7) To determine if costs and services are allowable and eligible, and that clientele served is eligible; and

(8) To ensure and assure that the agency has the capacity to carry out the project.

It is the City's goal to meet the grant requirements and the needs in the community, as best as it can.
Attachments
Citizen Participation Comments

Consultation Meeting
August 10, 2020 @ 3:00 pm – Zoom

Present:

City of Knoxville: Mayor Kincannon, Charles Lomax, Tatia Harris, Linda Rust, Michael Dunthorn, Becky Wade, Paige Travis, Beth Bacon, RT McBride, Jennifer Searle, and Vice Mayor McKenzie.

Participants from the community: Vivian Shipe (“Voice for the Voiceless”), Nikki Frank, “Sodela President Sam,” (Sam Egide), Karen Pershing (MDC), KA Wyatt (CONNECT), Josh Shaffer, Felix Harris (KUAL), Kaki Reynolds (Juvenile Court), “Vee’s Iphone,” “EGide” and Rachel Hill.

Introductions

Mayor Kincannon

- Welcoming, introduction of City staff, COVID challenges, homelessness challenges (social distancing in shelters, rent/mortgage/utilities, etc.)
- 5 HUD Component Categories of Round 2 ESG-CV funding
- Must reach underserved in Knoxville while being intentional about including smaller organizations who are the “boots on the ground” by building their capacity

Charles Lomax

- We must be intentional about increasing equitable collaboration in seeking help and resources to prevent, reduce, & end homelessness
- Community Agency Needs Assessment (aka the survey) will aid in understanding struggles/barriers of each agency and will ultimately assist in collaborations w/ other organizations
- CoK is here to help as much as possible
- CoK is grateful for the agencies’ attendance at this meeting and their willingness to serve the people of Knoxville
- “Empowered people empower people.”

Tatia Harris

- Long-term strategy/capacity building within organizations, not just during COVID-19, is important
- There are other opportunities beyond homelessness

Becky Wade

- Discussion of CARES Act, CDBG-CV funds, 1st & 2nd Rounds of ESG-CV funding – importance of getting funds out quickly to help families
- CoK wants to hear from agencies about what is going on in the trenches
- Important to keep in mind that we are bound to stringent federal restrictions
- CoK will provide technical assistance and capacity-building services to any agency, as well as build capacity so agencies can be competitive for future funding, not just HUD ESG-CV funding
- ESG – Five Component Categories
Gave the link to the HUD Exchange web site (link showed in Comments/Zoom) and encouraged potential applicants to read the ESG requirements
Invited participants to next week’s Roundtable on Homelessness meeting

Tatia Harris

What problems/issues have arisen from COVID for your organizations?

C.O.N.N.E.C.T.

“We are overwhelmed.” We did not receive funding this year b/c missed application deadline/technical assistance workshop
Already partners well with CAC and Compassion Coalition
“Underserved in East Knoxville, the mentally ill are suffering in the street.”
“Homeless need to be fed.”
Food and personal hygiene are areas of need for people on the street they are attempting to meet
Currently funding operations out of their own pockets: “No funding from anyone, not one dime.”
211 continues to give CONNECT’s phone number to people, continuing to be overwhelmed
Vetting system is flawed, gives preference to bigger organizations
“We serve majority minority but get no funding.”
Big needs: food, housing, transitional housing, primary care, mental health care

I AM the Voice of the Voiceless

Too much red tape regarding receiving funds/make it impossible
Lack of funding for smaller organizations: “Who has been funded? For those turned away, why were they? Example: C.O.N.N.E.C.T. Ministries.”
If organizations miss a training program, it is “too bad, so sad” – Should be a grace period
Need increased accountability for disbursement of funds
Need funds to actually get down to the ground to help people
Why are smaller organizations not picked? CAC and United Way should not always be funded at such high levels. They don’t fund people who need help.

Tatia Harris

There are some stipulations exist w/ federal dollars, such as reimbursement being a requirement
A goal of CoK is to get the funds out as quickly as possible, and big organization have that capacity to do so
Concerning ESG-CV Round 2, CoK has the opportunity to be more deliberative

Metro Drug Coalition

Offering down-payment assistance for housing for people in recovery
Housing that supports recovery is needed
Was able to get one man in sober housing for $300
• Even in pandemic, people are wanting to get clean and be in safe/sober environments

Sodela
• African individuals who do not speak English are not getting help (language barrier)
• United Way “left Sodela behind” and “did not respond to calls”
• 26 families are in need of rental/utility assistance, food, & cleaning supplies
• “Will CoK consider funding smaller organizations? Sodela was started in 2009 but has never been funded.”

Tatia Harris
• Partnering w/ other organization might be an option, but language barrier/gaps in communication could be an issue

Safe Babies Court
• Sober living programs for families
• Having trouble securing stable housing
• Section 8 stopped in-person appointments for vouchers in March, many could not move forward in finding housing
• Many are “Essential Workers” are still having to work, some at reduced hours, and many are not supplied w/ proper PPE gear. They want to work in a safe way.

C.O.N.N.E.C.T.
• *Directed to Becky Wade & Linda Rust* Every agency that receives money from CoK should account for their own application process
• Frustration with different requirements for different organizations
• Took 2 months to get one man into housing
• Agencies need to be accountable for who they have served, who is on a waiting list, and how much money they have already pushed out into the community

Becky Wade
• Weekly meetings occur with COVID-19 Housing Assistance Program (HAP) agencies
• Accountability report on how each agency has spent money so far is forthcoming

Tatia Harris
• The City of Knoxville can only do so much. How can organizations be self-sustaining and work with other funding sources? What are some other funding sources your organization uses apart from CoK funds?

C.O.N.N.E.C.T.
• Churches and a three or four foundations are keeping us afloat
• We are a “true nonprofit” – not in it to provide salaries to people
• Served 2,000+ people since March
• We have the capacity to serve even though we are small, so why aren’t minority-owned nonprofits being funded?
I AM the Voice of the Voiceless

- Need increased funding in CoK budget for nonprofits
- Examine amount given to small agencies, then increase it “double or triple the amount”
- Large organizations used to be small. They became large via funding & investment

C.O.N.N.E.C.T.

- CAC and other large agencies can only do so much
- “Smaller organizations actually do the work instead of trying to raise money/big development departments that look for grants”
- “$200,000 to each organization would help the smaller organizations sustain”
- “Partnerships are not needed, just give us the money. We’re doing the work.”
- Major funding = major capacity. Low or no funding for organizations disallows them to do what needs to be done in the community

Tatia Harris

- What about partnering?

C.O.N.N.E.C.T.

- We do not need a partner. We need to be given the money to allow us to do the work.
- 10 year funding instead of 2 (long-term over short) to allow capacity to truly build

Vee’s iPhone (no other name given)

- Could C.O.N.N.E.C.T. be infused w/ other funds since they are 501c3?
- Banks favor big organizations with lines of credit/benefit United Way & red-line smaller non-profits.
- Small non profit minority organizations are disconnected from that
- What can be done to assist smaller organization (C.O.N.N.E.C.T.)?

Becky Wade

- No infusion can be made w/ this pot of money (ESG-CV), as it is very targeted to the Five Component Categories (listed again)
- These funds are not very flexible and have federal restrictions
- City will be as open as we can
- Invited participants to the Homeless Roundtable meeting next week
- Stressed importance of partnering
- Distribute funds as widely as possible in the community
- Few agencies have applied for funding over the years
- This conversation is for the benefit of smaller organizations

I AM the Voice for the Voiceless

- Need to tell HUD that our hands are tied – talk to the funders (HUD) to lift restrictions to really help people
- Where CoK has a gray area, use it!
Tatia Harris

- We can send data (gathered through the survey) to HUD about barriers
- This is our “first stab” at this, so patience from agencies is appreciated

Mayor Kincannon

- Thank you (participants) for attending
- Glad to have this unexpected funding
- 1st priority is to get funding to people who need it most, whether a small or large organization
- Stringent guidelines from federal government makes this more difficult but by no means impossible
- 2nd priority is to fund effective programs that have long-term impacts on people to improve their situation, not just feed people for one day, but aim for long term sustainability
- Get funding to people who need it most, in the most effective way.

Sodela

- Some funders say they cannot work w/ agencies because they “don’t know” them

Tatia Harris

- Please remember to complete the survey to help us open up lines of communication and build lasting partnerships moving forward

Vice Mayor Gwen McKenzie

- Language barriers, case management remain issues, as do many other things for black & brown communities
- Thanks to all for facilitating and participating in this meeting – an excellent first step
- Volunteers with C.O.N.N.E.C.T. Ministries on a weekly basis
- Importance of organizations that work with Black and Brown communities – they have particular challenges – language barriers and access can be limited
- Acknowledges frustrations exist, but advises to not give up even if an agency does not receive funding
- She committed to finding funding for smaller organizations – importance of serving families and children, homeless that are asymptomatic
- Sense of urgency and she will follow up with the Mayor

C.O.N.N.E.C.T.

- Wanted to thank Cok for doing a great job
- Need a checklist so agencies know exactly what is required of them when they apply for funding. This would help organizations “tighten up what needs to be tightened up”
- Must keep lobbying HUD to reduce restrictions on funding, opportunity for public comment. Government needs to comment about requirements.
- What is the definition of “small organization?” How do decisions get made on who funding is given to?

Tatia Harris
• Thank you all for being patient

Becky Wade
• Went through the timeline
• Emphasis on collaborative process, process will be as inclusive as possible
• Thank you all for openness and honesty, and good suggestions. This is a work in progress.
• CoK does not have the funds, must submit a substantial amendment to HUD for approval
• CoK has 2 years to spend the money, there may be another allocation round of funding
• Invitation to Mayor’s Roundtable on Homelessness next week

Charles Lomax
• Wrap-up and Thank yous
• “This conversation was needed, necessary for us to do the work”
• Mayor Kincannon is dedicated to this partnering process
• Equitable distribution of funds regardless of size
• Please complete the surveys, send to Tatia (gave her email address)

NEXT WEEK – MAYOR’S ROUNDTABLE ON HOMELESSNESS
Community Agency Services Needs Assessment

Name of Agency: Bridge Refuge Services

1. What community needs does your agency meet? or What resources does your agency provide?
   We provide case management, financial assistance, and resources to support refugees, asylees, and Sils.

2. What demographic does your agency primarily serve?
   Refugees, asylees, and Sils.

3. What are the most requested resources and immediate needs of the people/families you serve?
   More access to interpretation, public housing availability for large families, daycare on weekends/evening.

4. Do you have access to the internet? Yes ✔ No ☐
   Microsoft Teams ☐ Zoom ☑

5. What are the primary sources of your agency’s funding?
   PM and OEE (Bureau of Population, Refugees, and Migration), and the Office of Refugee Resettlement.
   Private funds.

6. What do you feel are barriers to receiving funding?
   Lengthy grant applications for small amounts of money with many restrictions.

7. Do you partner with other agencies? If so, please list the agency(ies):
   KIN, TIES, KC5, Health Department, Human Services, many churches, KCDC
   If you do not partner with other agencies, would you be willing to?

8. In your opinion, where are some areas your agency can improve and build capacity?
   We could work to get better connected to Knoxville service providers (Social Security, human services, KCDC)

9. What tools/resources do you need to increase efficiency and better deliver services?
   Funding for admin, connection w/ gov. agencies, funding for refugees affected by COVID-19.

10. What has not been asked that you feel is important?
    It is important to consider how we are reaching all people during this time and how to continue bringing immigrant voices to the table.
Community Agency Services Needs Assessment

Name of Agency: C.O.N.N.E.C.T. Ministries

1. What community needs does your agency meet? or What resources does your agency provide?
   A Variety of Social Services that include prison reentry, housing, employment, transportation rental and utilities assistance in addition to serving as a service referral network.

2. What demographic does your agency primarily serve? 
   Primarily Low to Moderate income families and individuals. 54% African American 43% White 3% Other
   What are the most requested resources and immediate needs of the people/families you serve? As of COVID-19
   Basic needs to include permanent housing, basic needs, food, rental, utilities, and medical assistance (COVID-19 Testing) with East Knox Free Medical Clinic serving as volunteers.

3. Do you have access to the internet? X Fax? X Scanner? X Zoom?


5. What do you feel are barriers to receiving funding? Lack of understanding of debt of the volume of work that is done by C.O.N.N.E.C.T. Ministries in the soul of the community. We are the agency that has the opportunity to go in homes and sit on couches because of the relationships that have been established over the last 12+ years. We have operated on a very limited budget. Our staff has primarily been volunteers including the Executive Director position because the need is so great in our community it supersedes focus of salaries. It has taken this length of time to be recognized a service innovator and a principle non-profit organization in the City of Knoxville. Our doors are opened for review to any funders who are interested. To date we have had limited interest by major funders, perhaps because of our programs and the demographics of the clients we serve.

6. Do you partner with other agencies? If so, please list the agency(s): If it weren't for our partnerships to leverage resources and referrals I would question our existence, however our faith in God is and we are committed to serving this community. These agency partnerships include: Angelic Ministries, the KAIUL, Voice of the Voiceless, Various Churches, New Direction Medical Solutions: EAC, KARM, WMC, KCDC, MMS, Alliance for Better Non-Profits, Knoxville City, Knox County, Various Banks, Thompson Charitable Foundation.

7. If you do not partner with other agencies, would you be willing-

8. In your opinion, where are some areas your agency can improve and build capacity? Capacity Building Strategies to include funding of positions for the surged service needs.

9. What tools/resources do you need to increase efficiency and better deliver services? Additional Paid Staff. Although we have above average staff, they are all retirement age or supported by other family members, otherwise we would not have the excellent service delivery we are known. However, we have experienced consistent growth over the years and currently are experiencing enormous growth due to the COVID-19 pandemic. We never stopped serving during this time and would need to hire case managers, program assistants and administrative assistance to keep up with the daily demands. The staff needs to paid. We all have expenses and provide high quality services and that needs to be compensated.

10. What has not been asked that you feel is important? Why do you serve? Because our community needs agencies like C.O.N.N.E.C.T. Ministries to show dignity and value to those we serve who have lost their hope and their faith in God and a system that is not offering a hand up or even a hand out when it is needed.
Community Agency Services Needs Assessment

Name of Agency: Safe Baby Court

1. What community needs does your agency meet? or What resources does your agency provide?
   Safe Baby Court assists families with children under three who are involved in the Juvenile Court system and have been placed away from their parents. We work to coordinate services and support for families and children to help the child reach permanency as quickly and safely as possible. We are more of a resource linkage program than direct service but we collaborate with many community agencies and services including but not limited to – HRM, Susannah’s House, Cherokee, Orini, Cornerstone, JourneyPure, Section 8, KCDC, KWVD, Healthy Families, MDC, DCS, CPS, TCAT, HeadStart, TEIS, Grow With Me Clinic, ETCH, UT Hospital

2. What demographic does your agency primarily serve?
   We serve families with young children but have served families with sibling groups that include older children as well. We work primarily with individuals with substance use disorder or mental health struggles. A majority of our families are low income and either on TNCR or do not have insurance.

3. What are the most requested resources and immediate needs of the people/families you serve?
   At the start of our court programming, most of our parents need A/D and Mental Health Assessments. Due to a majority of our parents having Substance Use Disorder, treatment services are a primary need. Once our parents have some sobriety under belt, we find that their next highest need is housing stability and job development. Most of our parents are living paycheck to paycheck and don’t see a life for themselves out of poverty.

4. Do you have access to the internet? Yes Fax? Yes Scanner? Yes Zoom? Yes

5. What are the primary sources of your agency’s funding?
   Safe Baby Court is funded by a state grant from the Department of Children’s Services. It was awarded to Knox County so our staff (we have 2) are Knox County employees and the County oversees the distribution of our funds. We have also sought small grant funding through a nonprofit associated with the Knox County Juvenile Court called the Juvenile Court Assistance Board (JCAB). Most recently, we were awarded a COVID-19 grant from the United Way in April to help our families with assistance related to COVID needs.

6. What do you feel are barriers to receiving funding?
   As a County employee with minimal grant experience, it can be intimidating to ask for large grants. We don’t have a history of federal funding or following accountability measures that are required by that funding. In regards to JCAB asking for funds, it’s a small nonprofit made up entirely of volunteers so again, asking for large amounts of funding through JCAB can be somewhat overwhelming.

7. Do you partner with other agencies? If so, please list the agency(ies):
   Yes – we have a parallel grant with HRM and they have been a huge asset to us as we’ve implemented SBC. We have established multiple partnerships with service providers and also community agencies to help meet our families needs. Please see the list in question 1 for a list of some of our partnerships.
   If you do not partner with other agencies, would you be willing to? Our whole model is based on collaboration and partnership, this is a huge value of SBC so we are always willing to partner with agencies and would welcome the opportunity to develop new partnerships.

8. In your opinion, where are some areas your agency can improve and build capacity?
Safe Baby Court is a specialty court program model that was developed by Zero To Three, a National Resource Center. We have support from them to implement the model and they suggest a capacity of serving 20 families at one time. We have hired an additional staff in hopes of increasing that number. We see our biggest potential in the sheer number of families that need our help in Knox County but we don’t have the staffing to be able to do that at this time. In FY 2019-2020, we served 30 families including 44 children but we had a total of 115 referrals including 160 children so a majority of the families that are referred to Safe Baby Court are ruled out due to the lack of capacity to serve them.

9. What tools/resources do you need to increase efficiency and better deliver services?
   We need financial resources to increase our staffing and account for operational expenses associated with expansion. We feel we could feasibly double our case load with an additional $45,000-$50,000 annually.

10. What has not been asked that you feel is important?
We are excited for the opportunity to work with the City on this initiative and see the biggest value of this funding is the prospect for agencies to partner and collaborate to further help our community. Thank you for including us in this exploratory project to find the most appropriate use for these funds!
Our Mission.
To increase access to community resources and services for
Knoxville-Knox County indigent severely low-income
persons who believe they do not matter, feel they have no
voice nor representation at the decision-making tables that
impact their lives.

To: Mayor Indya Kincannon
400 Main St., Room 691.
Knoxville, TN 37902
Email: indyak@comcast.net | indyakttn@gmail.com

Subject: Community Concerns & THREE Compacted Community Questions searching to understand why minority Knoxville community service and small NPO organizations are being “frozen out of funding.” disenfranchised & potentially experiencing redlining (as discussed in the zoom call August 10, 2020 at 3PM)

Compacted Community Question 1:
1. Concern: City holds mandatory trainings on how to apply for their grants and if you do not attend - you are excluded from applying. they say they want to build relationship - what kind of relationship building is that?
Discussion: There was a mandatory training and a service provider had an emergency situation… (family crisis) because she could not attend the training she received no funding for her organization.

Question: What CAN you and what do to help this organization that has served over 2000 indigent persons in the community?

Compacted Community Question 2:
2. Concern: Organizations apply for the grants. Big organizations like United Way or CAC tell them to give THEM the list of people needing help. they then use the numbers to build up their own coffers and red line the people they are supposed to help.

Discussion: This is problematic and chronic in the community. The “boots on the ground” information is being siphoned from small organizations actually providing the services. The same 7 or 8 organizations allocated the funds are using the smaller organizations (example C.O.N.N.E.C.T. Ministries) to build their brand, increase their funding, and NOT sharing the wealth, funding, or allocation. There appears to be several disconnects between the funding and the minority service providers which raises key serious items requiring answers & action such as:
- Organizations get monies and only help the same 7 or 8 organizations for YEARS and never invite anyone else to apply
- Organizations that help immigrants and refugees are ignored in funding
- There needs to be transparency in who gets the funding. Look at the last 8 years. Who got the money, who was turned down, and WHY?
- Why is there so much red tape!! Racism built into the process
• Who reports to the funding sources and why don’t they ask for the restrictions to be looser?
• Why are there not more resources for those who are feeding the people on the street? It makes it hard for the people who need it to get help
• The people from the city who give grants have asked for who got the bus cards and they want the names and the copies of the checks from the banks as examples of what we go thru to get funding.
• They take our ideas and rewrite them to get funding for their own organizations
• They asked for our numbers, use them to get funds and never share the resources
• They do not want to fund the groups that are working with those who are mentally ill or have addiction issues. Groups that use the arts to help people on the streets are ignored.
• They make you write a fancy grant and then tell you the WORDING is wrong
• I have been told we do not know your organization, you are not part of the circle
• They have a strategy already in place for this 2.2 million!! They are going to give out maybe 500k and keep the rest as residue and then in February they can give the funds to the groups they normally give the money to.

Question. Why is there no accountability officer over these funds given to these agencies?
Where are the records?
Why is there NO CERTAIN PERCENTAGE OF DOLLARS set aside to give to minority organizations????
Why is there not an ALL CALL when funds come into the city? They are automatically funneled to the SAME organizations
WHY do these funds have to be given to the big organizations!!!! The small nonprofits have their own 501c3 and their own treasurers!!!! End COMPACTED QUESTION 2.

Moving forward to the very last Compacted question 3, for context and reference - a participant in Zoom conference gave an example of the unfairness of United Ways process of dealing with the minority NPOs - there in Louisiana just to share his/her experience proving our point there is a problem. (see concern Compacted Community Question 2.)

Example from Louisiana NPO experiencing this same situation in your meeting.
Discussion: United Way (Nationally) always tends to get all the funding. They have a track record of exploiting smaller organizations, getting data and specifications from the smaller nonprofits - including it in their funding applications, building their brand (at the expense of smaller nonprofits) and NEVER share the funding even though they get an obscene amount of funding over and over. It appears that there is a HUGE disconnect because the smaller NPOS who have IRS designation and over three years in business (=sustainability) should get the exact same funding and NOT HAVE TO GO THROUGH United way or the other “favorites” who chronically get the money and never share.

Compacted Community question 3.
3. Concern: The Mayor’s office is the Liaison with the Federal Funders and decides who gets the money and the minority non-profits are not getting any funding or support. There appears to be no discussion to include minority npos when the Knoxville representatives negotiate with the Federal funders to be thoughtful and include the minority small nonprofits.
Community Compacted Question 3.
Discussion: There needs to be supports in place to ensure fairness of fund distribution.
Question:
3a. What CAN you do to ensure the minority small non-profits who have the exact same IRS designation as the ‘favorites’ get a fair percentage of all and any available funding and

3b. What is your strategy to work with them/help them NOW get much needed funding AND

3c. What are your ACTION strategies to fix this redlining (whether conscious or unconscious) because it is a serious consistent chronic recurring disenfranchisement of the ‘boots on the ground’ service providers and injures further hurting desperate indigent persons whom we the service providers in Knox City/county work daily to assist

3d What is your plan to work with us? Fund us? Distribute the funding timely, fairly, and find additional funds to help us help the most desperate populations?

3e. We have no seat at the table so how can we be a part of the solution when we are not a part of the funding discussion as to how the funds should be distributed?

(End Community Compacted Question 3.)

In closing, I will be contacting your office to arrange a meeting to speak with you and share other community concerns in regards to this specific matter. Thank you.

Sincerely,

Vivian Shipe
Executive Director
I AM the Voice of the Voiceless
Mayor’s Roundtable on Homelessness (ESG-CV)
August 17, 2020 @ 3:00pm – Zoom

Present: 48 participants

CoK: Mayor Kincannon, Charles Lomax, Tatia Harris, Jennifer Searle, Stephanie Welch, Becky Wade, Mike Dunthorn, Linda Rust, Hope Ealey, Beth Bacon, Paige Travis, Russ Jensen, R.T. McBride

Community Participants: Matt Magrans-Tillery, Gabe Cline, Kaki Reynolds, LeAnn Human-Hilliard (HRMC), Thomas Clinton, Drew Holloway, Chris Smith, 865-544-5280, Nate First, Chris Cowart, Don Jones, Michael Fortune, Bruce Spangler, Misty Goodwin, Katie Willocks, Sam Lee (DA’s Office), Steven (KARM), Allie Cohn, Carolyn Hansen (Compassion Coalition), Phyllis Y. Nichols, Debbie Taylor-Allen, Todd Gilbert, Kelly Loepp, Egide (Sodola), Nihaz’s iPhone, Barbara Kelly, David Patterson, Darita (KARM), Cynthia (KARM), Daniel Nelson, Michael Sears, Daniel Watson (Restoration House), Karen Pershing, Aliza (YWCA)

Introductions

Mayor Kincannon

• Welcome, introductions of city staff, COVID challenges, homelessness challenges

Charles Lomax

• “Empowered people empower people.”
• CoK must be intentional in including minority-lead orgs. who serve minorities, do not want anyone to fall through the cracks
• Will work together to build capacity

Becky Wade

• CARES Act funding and ESG funding explanation (CV-Round 2 = $2.2 million)
• HAP, Mobile Meals for CV-Round 1 funding
• Must “widens the net” at the grassroots level
• Explanation of 5 HUD component categories (no match req. for this funding)

Tatia Harris

• Recap of last week’s meeting
• Completing the surveys will help us to identify/address needs in community
• Barriers: language barrier, red tape, childcare, resources for medical care, distrust of the system
“Widen the net of funding by collaborating with one another”

Sodela

- Spent $10k since April to address hardships in African community
- Have not been funded by CoK since starting org. in 2009
- Biggest issue for org.: funding
- Biggest issues for population: food, KUB, and rent (cultural barrier is related to food)
- Want to raise young people in traditional African ways

Russ Jensen (211/311)

- People need to seek out help earlier rather than later
- A) there is help available & B) do not wait too long to seek it out

Knox Area Urban League

- COVID revealed a lot of challenges that were already there
- Lack of equity in delivery of funds & services
- Duplication of services is not an issue because no one entity can serve every person
- Behooves the bigger agencies/CoK to build capacity in smaller orgs. because people usually run to orgs. they already trust for services

Tatia Harris

- CoK is dedicated to trying to help small orgs. identify holes and then fill them – Where are the gaps?

Safe Baby Court

- Folks are in limbo b/c there is no fingerprinting to complete the process of getting housing
- People are finishing treatment programs w/out anywhere to go
- Red tape is a big issue, especially for Section 8 housing & KCDC
- KCDC has been great at trying to work through this, it is just an unfortunate situation

Debbie Taylor-Allen, KCDC

- Fingerprinting is back up, should be good on that front now

Matt Magrans-Tillery, KCDC

- KCDC making sure that staff has proper PPE
- Process is currently slow b/c of disinfection protocols and scheduling by appointment only
- “Eligibility” moved from #5 to #3 on waitlist/priority (more on this forthcoming)
Bridge Refugee Services
- Language barrier is prevalent, need more $ for translation services
- Landlords not making repairs in homes/aps. due to COVID
- Section 8: people are leaving & landlords may need more $

CAC
- Homeless population, homeless youth too in last 6 weeks, is up due to background checks being on hold & a lack of affordable housing
- 52 referrals in July for new homeless
- If people need rental assistance, send them to CAC
- Increase in population on the street since people do not want to go to shelters
- 182 rental assistance recipients being connected to LIHEAP

Tatia Harris
- Does your agency already/usually partner? What are some best practices?

KCDC
- We partner/pay for interpretation services
- In November, 64 units will be ready to be leased at Young High Flats

Restoration House
- 24 unit community in West Knox, 4 more units currently available for single-parent supportive housing

Tatia Harris
- CoK wants to encourage creativity in collaboration. Thoughts on making that happen? On bigger orgs. collaborating w/ smaller orgs.?

Urban League
- We are willing to step in and help whenever, wherever

CAC
- Worked w/ Health Dept. to help Hispanic & Burundi families
- Partnered w/ Sodela for translation services, also working w/ Bridges

Helen Ross McNabb
- We want to help in any way we can
- Mental health, drug abuse still a problem
- Crisis counseling centers are open across the state via FEMA funding & TN Dept. of MH

Annual Action Plan
2021

OMB Control No: 2506-0117 (exp. 09/30/2021)
Tatia Harris

- Recap of common issues for orgs. and populations they are serving, similar conversation had on Aug. 10

Mayor Kincannon

- "To HRMC*: Is the Dept. of Mental Health providing other resources?"

Helen Ross McNabb

- Dept. of MH has identified $ for therapy, counseling, & other services

Mayor Kincannon

- Thank you for cooperation so far
- Everyone has good intentions & wants to maximize the funds, the question is how do we accomplish that & what does the process look like?

Becky Wade

- Typically, federal funds are sub-granted to orgs. via CoK
- ESG funds are highly restrictive
- Usually the amount of money is small and goes to proven orgs., but having such a large sum this time allows us to look at our internal processes while being intentional about including smaller orgs. in disbursement
- MOUs could be the structure we use for agreements
- Important to note that we do not currently possess any of the $ and it might be doled out in multiple rounds
- *Runs through the timeline*

KnoxHMIS

- Use our resources to track how numbers are changing & to monitor how COVID is affecting housing rates
- Measuring important outcomes continues to be a focus

VMC

- A list of all orgs. and what they do would be helpful when deciding on partnerships

Becky Wade

- List will be provided via surveys that Tatia collects

Salvation Army

- Not currently @ capacity, but expect to be when cold weather hits
• Cubicles/partitions could assist in keeping sheltered people safe

**VMC**
• Increase in outdoor population is bad, need to prepare for cold (lots of campers currently)

**KARM**
• 70% capacity right now
• Testing in homeless community has steadily increased
• Having a place to send people when they test positive is critical

**Mayor Kincannon**
• What things are strictly ineligible under ESG? Medical testing?

**Becky Wade**
• Medical care is eligible under Essential Services
• ESG is complex, so it is important for everyone to look at HUD Exchange website
• Mortgage payments and new construction are examples of ineligible activities

**Mike Dunthorn**
• Need to stick to main categories & consult HUD regulations if unsure about something

**Sodela**
• Are funeral expenses eligible?

**Becky Wade**
• Funeral expenses are ineligible under ESG guidelines

**Mayor Kincannon**
• Current timeline is good, not too fast or too slow
• Communicating eligible activities to everyone is important to answering questions like “Why is CoK doing X instead of Y?”
• Resources are limited

**KCDC**
• Landlord Summit: recorded the meeting held last month, thank you to all who assisted & participated (results are on the website)

**Mike Dunthorn**
• KnoxHMIS is critical to this process – new coordinator Nathan First
Mayor Kincannon

- Thank you all for your hard work you have already done and will continue to do
- 50th death in community from COVID today, so health concerns remain important
- Glad we are all going forward together and collaborating to make sure this money is used most effectively and gets to the people who need it

Meet Again As Needed
Meeting Notes: ESG-CV Round 2 Priorities
August 31, 2020 3:00 PM
Zoom/virtual meeting

CoK Attending: Becky Wade, Linda Rust, Mike Dunthorn, Hope Ealey, Bailey Walker, Cissy Henderson, Tatia Harris,

Attending: Karen Pershing, Misty Goodwin, Liza Zenni, Phyllis Nichols, Kaki Reynolds, David Patterson,

- Karen Pershins, Metro Drug Coalition:
  - As people come out of treatment, they don’t have anywhere to go.
  - People need sober living housing, which requires a down payment of $300 or less. Their organization helps pay these.
  - Relapse and overdoses have increased due to COVID-19.
  - Many people have comorbid or co-existing substance and mental health disorders.
  - There aren’t many sober living places, especially not many for women and women with children.

- Misty Goodwin, CAC:
  - Need housing for seniors, especially “vulnerable seniors.”
  - Some seniors need more care than regular shelters can provide.
  - Something about how TennCare isn’t covering a certain service anymore?
  - Refugees needing utility and rental assistance.
  - Refugees seeking citizenship: Many came over on working VISAs with the intention of saving up money to cover the costs of acquiring US citizenship. Because of COVID, many can’t work, they haven’t been able to save up much money, and their work VISAs have expired.

- Liza Zenni, Arts & Culture Alliance:
  - Artist and their families are often low income, and their industry will likely be one of the last to come back.
  - Stimulus money was very helpful but has run out for most people.
  - Has a “grace fund” that has helped with mortgages, utilities, etc. People can apply/request every 6 months, and they are awarded up to $2000.

- Phyllis Nichols, Urban League:
  - Clients are approaching “panic mode” as unemployment benefits are running out.
  - Working on getting people re-employed.
  - Something about waiting on state resources?
  - What’s the timeline? (Becky: 2-year grant; hoping to give money out in the next few months; may withhold some money for later as priorities change)

- Kaki Reynolds
  - Application question: if we partner with larger organizations, who is the grantee?
    (Becky: there will be one application and the larger organization would simply include the smaller organization on the application)

- David Patterson:
  - Equity study priority needs clearer language.
  - Study should include:
    - Equity in homelessness services access and delivery
    - Outcomes captured by grant recipients
• Measure evictions and other problematic outcomes of the COVID pandemic and the associated economic downturn.

• Phyllis Nichols:
  o Agrees with David Patterson’s suggestion
  o Doesn’t believe smaller organizations should be granted significantly less money if the goal is capacity building.

• David Patterson:
  o Need to compare the geographic location of services to the location of those in need

• Bridge Refugee Services:
  o Struggling to keep people safe at home: how do we keep people connected? What about those who are new to the area and are unfamiliar with it? Some people are unsure how to use or don’t have access to technology as things move online.

ESG-CV Round 2 Draft Priorities Meeting

August 31, 2020 @ 3:00 pm – Zoom

Becky Wade

• Welcome, introductions
• CARES Act funds overview
• 75+ individuals have participated so far in previous meetings

Mike Dunthorn

• Funds are being awarded specifically b/c of COVID, but underlying this is the community goal of preventing/reducing/ending homelessness
• Review of draft priority needs

Tatia Harris

• Are there any unidentified issues? Things we might be missing?

Metro Drug Coalition

• Recovery Housing Support funds exist for people coming out of treatment w/ the goal of getting them into sober living/housing
• Most live in this housing for 6+ months & this housing requires a down payment (usually $300 or less, so funding this would go a long way)
• Relapsing is an issue, especially during pandemic
• OD rate is up 19% from last year
• Finding housing is hard, especially for women w/ kids; need more options

CAC
Annual Action Plan
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- Need more housing for (vulnerable) seniors and more supportive housing/care
- TennCare used to pay for emergency beds in nursing homes/assisted living, but that is no longer the case
- Language/cultural barrier is not prevalent among seniors, but may be among immigrant populations
- Rental and utility needs continue to be an issue
- Refugees need citizenship but do not have $ to pay fees for it

Liza Zenni
- Artists are typically low income, and their industry will be one of the last to come back
- Grace Fund was paying mortgage/rent/utilities, but that is not a permanent solution
- Grace Fund started prior to COVID w/ most applicants being awarded $2k every 6 months

Urban League
- Increase in people approaching “panic mode”
- Focus on getting people re-employed ASAP
- What is the timeline for using this money? The timing is an important element
- Community/agency needs may change once United Way funds are spent

Becky Wade
- CARES Act funds must be spent in the next 2 years
- Trying to get at least part of it out the door in the next few months

Safe Baby Court
- Would $ be granted to large or small orgs? And if partnering, who would apply?

Becky Wade
- We are encouraging partnerships, so large orgs would fill out the application w/ small orgs as partners (we will still accept applications from everyone though)

KnoxHMIS
- Need clearer language around the equity study priority (Equity in homelessness services access and delivery. Outcomes captured by grant recipients, & Measure evictions and other problematic outcomes of the COVID pandemic and the associated economic downturn)

Urban League
- Equity in service delivery should be a priority
• Long-term funding provides capacity-building, so granting smaller amounts of $ to smaller orgs will not accomplish the goal of building capacity
• Avoid coded language and be specific

Tatia Harris

• It is important to be served by people who look like you, talk like you, etc.

KnoxHMIS

• Geographic barriers w/ service delivery too
• Mothers of color are disproportionately accessing homeless services; need to find where they live and put services in their area

Bridge Refugee Services

• Staying home keeps you safe, but how do we keep people connected to the world?
• Access to technology and knowledge on how to use it is not a given

KnoxHMIS

• HMIS Equity Study – “Study equity in homelessness services access and delivery; study outcomes captured by grant recipient; measure evictions and other problematic outcomes of the COVID pandemic and the associated economic downturn.”

CAC

• Received 50 new referrals last month for literally homeless families
• This fact highlights the need for more shelter space for families as well as additional funding to rehouse families that meet the requirements
• Couch homelessness is also another concern, especially during the pandemic

Becky Wade

• We want to hear from everyone
• Reminder: federal funds are highly restrictive; visit HUD Exchange to learn more
• Technical Assistance workshops on Sept. 8,14 @ 3:00 pm
• Please send additional comments to Tatia if you have any
CDBG CV3 Family and Youth Homelessness Workshop Minutes

Zoom Meeting
12/2/2020, 2 pm

Present:

COK: Becky, Mike, Linda, Hope, Bailey, Shawn
Nate First (HMIS), Debbie Taylor-Allen (KCDC), Annette Beebe (CAC), Gina Whitmore (Compassion Coalition/KLF), Courtney Marie Cronley (UT SWORPS), David Ault (KLF), Drew Holloway (Housing Navigator, United Way), Chris Martin (KLF), Misty Goodwin (CAC Homeward Bound), Daniel Nelson (Salvation Army), Donna Wright, April Keeton (Salvation Army), Carren Broadnax (DCS), Matt Magrans Tilley (KCDC + Homeless Coalition), Tara N Deer (DCS), Janet Jenkins (HRMC), Mora Blanton-Kitts (HRMC)

Becky: Background – CARES Act + CARES Act Resources

- ESG CV2 Funds (remainder): $768,000
  - Spend down date January 31st, 2022
  - Emergency Shelter allocation cap and match has been waived
- CDBG CV3 Funds: $1.8 million with $1.4 million available to projects
  - Spend down 80% by July 2023; All funds by 2026

Mike: Needs of families and Youth/Young Adults

Brief description of gap needs:

Misty (CAC):

- On August: seeing 30-40 families in cars each month
- Adding staff to help find permanent housing to account for uptick in RRH
- Family Promise not at full capacity, has had an impact
- Salvation Army is taking families
- Usually 200 a year but up to 250 by the end of October

Janet (HRMC):

- Mc. Trans. Age youth
- Up to 10 months services or to age 21
- Want to help serve youth up to age 24
- HRMC would like to do long term PSH for youth
- Outreach services finically (fed $) outreach and education cut to trans-age youth
- Need COVID training and access to healthcare

Annette (CAC)

- Need street outreach for youth
• ES, TH needed for youth

Debbie (KCDC)
• Always need units for
• Half of vouchers are turned back in, can’t find units even with new affordable units on the way
• Not enough 1-bedroom apartments
• Pod Gap – 2021 might help

Shawn: Drew, what challenges are you seeing on your end? Any pathways for funding?

Drew (United Way)
• Build relationships/confidence with landlord
• Mitigation fund with landlords
• Case management is needed, especially with youth, to go along with housing; landlords want this, long-term case management (12+ months)
• Recruiting new landlords
• Voucher (but close to $0 income, need rental deposit fund on top of that)

David Ault:
• Talking about this for 3+ years, youth/young adults
• $ are great. We need a plan.
• Need a lot of care and case management for long-term success; Trauma + ACES
• Throwing money for temporary shelter isn’t a long-term solution
• In COVID-19 environment, can lose touch with students in their programs
• A unified effort is needed

Dan (Salvation Army): What can be funded?
• Looking at SA’s current footprint/space, SA is landlocked and no place or capacity to expand
• Doesn’t fit into what SA is doing right now (not willing to add emergency shelter)
• Interested in using $ to possibly start Pathway of Hope Case Management program—a program being done at other SA locations for parents with children under 18 to address intergenerational homelessness. This is a longitudinal program.

Carren Broadnax/DCS:
• Introduces Tara, independent living coordinator
• Issue of kids aging out of custody who can’t continue to receive case management
• Family Reunification vouchers—losing kids through the process
• Youth wins is the only fit (case management), but it doesn’t fit everyone

Annette Beebe/CAC:
• You have to maintain connections with kids, you lose them
- Kids come in looking for housing, even temp. shelter and if we can’t find housing or transitional housing to meet their immediate needs, they’re gone
- Gap in services for 22-24 year olds

Janet Jenkins/HRMC
- Willing to expand present transitional living program to increase capacity

Misty Goodwin/CAC
- Continuing to see homeless seniors with lots of needs. KARM is not appropriate place and CCETN is maxed out

Michael Dunthornt-CoK: What can we do? To David Ault’s point, need long-term plan

Mona Blanton-Kitts/HRMC
- Need a continuum of services for youth: CM/wrap-around services (longitudinal) and outreach services
- Interested in purchasing apartment/living space for kids (Youth PSH) and extend age range to include 21-26 year olds
  - Provide housing and case management for youth
  - Need workforce development for parents
  - CM/mental health services encouraged but not a required for housing
  - Goal is to limit barriers
- Interested in increasing capacity of youth transitional living program
  - Increase cap on supportive services beyond 18 months
  - Also, continue case management beyond housing placement

Carren/DCS: Will mental health services be a required component to receive services?

Janet/HRMC: If there were funding outside what we currently have then the services would be open to all youth who need housing, not just HRMC clients.

Courtney Cronley/UTK
- Incorporate “peer navigator” model
- Use mobile apps to keep in touch with youth

Annette/CAC
- Hiring Youth Community Engagement Personnel (peer wanted)
  - Voice for Youth Action Board and homeless youth

Drew/UW
- Is it possible to expand CHAMP to include certain age groups and additional homeless considerations for youth
- How do we create buy-in? What organization need to do appropriate intakes

Tara/DCS
• 1) We're losing people. Virtual is not the best approach to stay connected to youth
• 2) Need for early identification and early access to services. We should take time to evaluate efficiencies and inefficiencies
• Need for effective case management
• If you're at-risk at age 14-15, then you will be homeless by 18-19.
• DCS has a list of 200 foster kids at-risk
• Need support educating youth about what resources are available

Annette/CAC

• Housing applications are overwhelming; need case management and warm handoffs
• Need to focus on prevention, not homelessness

Linda/CoK

• We have about a year to spend $750k. Needs to be COVID-19 related

Shawn/CoK

• If no one is willing to establish shelter, permanent or temporary, is there willingness to adopt a "disaster RRH approach" -- use of motels for non-congregate sheltering bridge beds, RRH into housing with wrap around case management, and use of long term rental assistance (i.e. 6-12 months).
• Approach needs housing stock and increased landlord engagement
• Coordinated entry required for approach

Hope/CoK: Misty would a housing navigator for youth & families help?

Misty/CAC

• CAC has not look into specified housing navigator, but one for youth is needed
• Risk mitigation piece -- make this approach more enticing?
• Housing navigation focused solely on families/youth?
• Youth need long term case management support
• Doing this (long-term rental assistance) at Elizabeth homes (Angela Petty) with families
• Add funds/staff to expand Elizabeth Homes (take on additional 20 families)

Drew Holloway

• Landlords explicitly saying they need housing with case management
• Also need 6 months rent secured
• Risk mitigation fund not helpful if case management and rental assistance is not provided
• Where do limited housing resources go?
• Does not have a good sense of need in the community

Nate/HMIS

• Mike, Shawn, and I met with HUD Technical Assistance Rep. (Jill Spangler)
• Spoke about increasing landlord recruitment & case management
• CHAMP means nothing without have place to funnel individuals; needs housing
• 3rd quarter numbers:
  • Youth -- 291 with system interaction
    • 191 considered homeless; 34 at risk
  • Families -- 281 with system interaction (869 individuals)
    • 209 considered homeless

Tara/DCS
• Takes 120 days of CM to get homeless foster to housing
• Need quality case management, not quantity
• Need landlords to help house people
• Need housing and permanent supportive housing

Annette/CAC
• Echoed Tara
• Youth are very different than adult homeless population
• Lack of follow-through has bad results
• Youth need intensive, hands-on case management

Misty/CAC
• CAC is willing to add case management staff at CAC

Shawn/CoK
• Bolster United Way partnerships

Hope/CoK
• Issue of time, what short term needs can we meet

Carren/DCS
• Possibility of establishing "safe house"; would smaller organizations be available to funding?

Mike/CoK
• Potentially yes, but someone has to manage the funds
• Issues for smaller organizations not being able to hit the ground running

Becky directs question to Mona/HRMC

Mona/HRMC
• We can do whatever is needed
• Purchase apartments
• Case Management with new funding source

Tara
• Is there long-term funding to keep it going? (individual property investment or landlord recruitment)

Mike
• Goal of finding additional funding through Youth Demonstration Grant for additional support

Becky/CoK
• Preferably, goal is for funding to create long term affordable housing/services
• Landlord summit is a good idea

Matt Tillerly/KCDC & Homeless Coalition
• Homeless Coalition has held 3 landlord summits virtually this year
• Coordinate with Homeless Coalition and Debbie (KCDC)

Misty/CAC
• Landlord Summit -- we have funds to entice landlords
• Worried about apartments flipping and housing going off the market
• Was hopeful that existing shelters can expand, at least temporarily, for sheltering youth/families
• Hotel vouchers are expensive
• What other agencies offer hotel payments?

Debbie/KCDC
• Case management is there

HRMC
• interested in buying apartments; talking to realtor now
• will do whatever is needed (case management arena; not emergency shelter)

Becky/CoK
• The city is interested in helping

Drew/UW
• Landlord Roundtable may be more effective
• RRH for youth is hard due to low wages
  • properties must continue to be subsidized or controlled by non-profit

Becky/CoK

• Next steps
  • Landlord conversation/visit
  • Development of permanent housing for homeless youth
  • Case management discussion needs to be discussed more fully
18:03:31 From Jeffrey Vincent: Greetings everyone, my name is Jeffrey Vincent and I am the (very) new Director of Housing and Energy Services at CAC. Looking forward to working with many of you in the near future.

18:03:36 From Stephanie Cook: Stephanie Cook, ADA Coordinator, happy to see everyone!

18:04:15 From Ken McMahon: Hi, I’m Ken McMahon with the Department of Housing and Neighborhood Development

18:04:22 From Michael Dunthorn: Michael Dunthorn, Office on Homelessness

18:04:31 From Addie Arbach: Hi everyone. My name is Addie Arbach. Im the Executive Director of Next Step initiative.

18:04:50 From Todd Kennedy: Todd Kennedy, Housing & Neighborhood Development, Construction Mgt. Supervisor

18:05:09 From Hope Ealey: Hope Ealey, Housing and Neighborhood Development

18:05:15 From Shawn Griffith: Shawn Griffith, Homeless Program Coordinator — Office on Homelessness

18:05:18 From Jennifer Searle: Jennifer Searle, City of Knoxville

18:06:53 From C Danny Johnson: Good evening everyone, I am Elder C Danny Johnson and I am on the ministerial team at New Hope Baptist Church.


18:07:52 From JD Jackson: JD Jackson, I am with SEEED

18:08:07 From Chris Martin: Chris Martin - Knoxville Leadership Foundation, Neighborhood Housing Inc., Southeastern Housing Fnd.

18:08:57 From Stan Johnson: Stan Johnson with SEEED

18:20:22 From Stephanie Cook: Hi Everyone! Please make sure that you are muted if you are not speaking, so that all can hear more clearly. Thank you!

18:21:41 From Bailey Walker: Don’t forget to put your name and organization in the chat!

18:22:39 From Iain Christie: Iain Christie, Knox County Community Development


18:23:24 From Lisa Higginbotham: Lisa Higginbotham, CAC

18:28:52 From ron: ron davis, NAACP

18:29:07 From allie cohn she/her: Allie Cohn, Creating Homes Initiative

18:30:28 From Ruth Moore: Ruth Moore, Tombras Group

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2021

OMB Control No: 2506-0117 (exp. 09/30/2021)
From Misty Goodwin : Misty Goodwin, CAC

From Nate First : Thanks for the chance to share!

From Nate First : Nate First, KnoxHMI, nfirst@utk.edu

Dashboard: https://knohmis.sworpswebapp.sworps.utk.edu/dashboard/


From annette : Hope I’d like to address the very specific needs that youth experiencing homelessness have and the gaps of services there are for them

From Ruth Moore : Would love to understand the mental health initiatives as well!

From Amelia Parker : Did we receive Continuum of Care funding last year?

From Michael Dunthorn : 2020 CoC funding was addressed in the December omnibus Bill that just passed in DC. Existing CoC programs will be renewed without requiring the usual application and competition.

From ron : I am not sure how this funding approach speak to causal factors - like mental health, drug treatment, etc. Not sure how to raise hand

From Amelia Parker : Got it. Thank you.

From Mary Groh : Thank you for all the work that went into this evening!

From Hope Ealey : Thank you for joining us, Mary!

From Mary Groh : Could you share one of you initial "priorities" slides?

From C Danny Johnson : It’s clear that there is a lot of attention being given to the issues of housing affordability. Thank you for your hard work. To City Staff and everyone else who are so dedicated to confronting this profound need.

From Susan Bryant : I am interested in serving youth. I believe it is a critical need. According to the dashboard, in the 3rd quarter, there 191 homeless youth and 7 were housed. For the 4th quarter, 208 were homeless and 8 were housed.

From Mary Groh : yes-thanks!

From annette : thank you Susan for your comment there is such a great need

From G. Jernigan : What’s the website?

From Hope Ealey : knoxvilletn.gov/development

From Hope Ealey : Technical assistance meetings:

From Judy Barnett : Thanks so much for this good info! I’m retired from Habitat for Humanity and have volunteered with parolees in Take One and currently with Justice Knox, so need for housing is just in my blood. Good work y’all! Judy Barnett
From Hope Ealey: FEB 4, 6-8PM
From Hope Ealey: FEB 9, 1-3PM
From Stephanie Cook: Tech Workshops Feb 4, 6 to 8 p.m. and Feb 9 from 1 to 3 p.m.
From Stan Johnson: when do you get the funding?
From Chris Martin: is there a timeline with for the CDBG-CV funding apps?
From Marisa Moazen, KCDC: Linda, is it fair to say if you include a nonprofit in the proposal to City Council and it passes that the nonprofit will receive funding? Or do they wait until the HUD approval is received?
From Mary Groh: Thank you for the complex work you do and support!
From BWads: Covid related funds (ESG and CDBG) are available now, but regular CDBG and ESG funding is July 2021.
From Chris Martin: I understand funding on CDBG-CV is available now, but when will the apps be available and due?
From G. Jernigan: is there a possibility for a waiver of the minimum operating history (5 years?) for grant eligibility for the development of affordable housing? If the need is immediate, seems like a solution can be found.
From Chris Martin: thank you.
From Hope Ealey: Minimum operating history is not a requirement for CDBG or ESG funds.
From G. Jernigan: good to hear.
From G. Jernigan: thought I heard it mentioned in the beginning.
From Stephanie Cook: Grant eligibility and 5 year requirement is for the Community Agency Grants, Jennifer Searle is your contact...hope that is helpful!
From G. Jernigan: very. Thank you.
PY2021-2022 Annual Action Plan

January 14, 2021, 6:00 PM (Zoom)

Attendees:

1. “G”
2. "Matthew’s iPhone"
3. "Mindy’s iPhone”
4. “powermacG5”
5. Addie Arbach, Next Step Initiative.
6. Allie Cohn, Creating Homes Initiative
7. Amelia Parker, City Council Rep At-Large C
8. Annette Beebe, CAC Youth WINS
10. Chris Osborn, HomeSource East Tennessee
11. Christina Bouler
12. Elder C. Danny Johnson, New Hope Baptist Church
13. G. Jernigan
14. Genevieve Turner, YWCA Knoxville and the Tennessee Valley
15. Hayley Elizabeth Tipton
16. Iain Christie, Knox County Community Development
17. Isabel Solange Munoz
18. Jackie Mayo HomeSource east tennessee
19. JD Jackson, SEED
20. Jeffrey Vincent, CAC Housing and Energy Services
21. Jennifer Slaiman, Knox County Community Development
22. Jenny Holden, Knox County Community Development
23. Jim Swink, East TN Housing Dev Corp
24. Jo Madding CAC Housing & Energy
25. John Shepard, Elmington
26. Jordan Frye Shields, Knox Education Foundation
27. Judy Barnette, Justice Knox
28. Kevin Perry
29. Lawrence Williams
30. Lee Sessions
31. Lisa Higginbotham, CAC
32. Marigail Mullin, YWCA
33. Marisa Moazen, KCDC
34. Mary Groh
35. Misty Goodwin, CAC
36. Natalee Wright, Next Step Initiative
37. Nate First, KnoxHMIS / UT SWORPS
38. Nikki Luke
39. Paul Ritter, Catholic Charities
40. Perry Childress, East Tennessee Community Design Center
41. Ron Davis, NAACP
42. Ruth Moore, Tombras Group
43. Saundra Swink, East Tennessee Housing Development Corporation
44. Shandra Forrest-Bank, UT SWORPS
45. Stan Johnson, SEEED
46. Stephanie Courtney, CAC Housing & Energy
47. Susan Bryant, Bryant's Bridge and UT College of Social Work
48. Victor Jernigan

City Staff:

1. Cicely Henderson
2. Bailey Walker
3. Becky Wade
4. Beth Bacon
5. Hope Ealey
6. Jennifer Searle
7. Ken McMahon
8. Linda Rust
9. Michael Dunthorn
10. Shawn Griffith
11. Stephanie Cook
12. Stephanie Welch
13. Todd Kennedy

CTV Knoxville

Notes

1. Q. C. Danny Johnson asked about the housing spike in 2017 shown on the report Nate First provided.
   A. Hope responded that the City has really upped its game with housing.

2. Annette Beebe said spikes were due to loss of housing, Section 8 and private owners providing housing for college students. She also explained the program Youth WINS. She stated there isn’t appropriate housing for youth and housing them with adults is setting them up for failure.

3. Q. Mary Grob asked what the deadlines and restrictions for this money are.
   A. Linda Rust stated the process for new funds and resources, as well as ESG-CV and CDBG-CV funds, will be provided on 2/1/21 on our website.
4. Lawrence Williams from Honey Rock/Safe Haven House has 10 beds to house youth. Safe Haven is located at 3010 Magnolia Avenue. The contact number is 865-661-2533.

5. Q. Stan Johnson asked if the City thinks about affordable housing when they tore down Walter P Taylor homes and Austin Homes? He also wanted to know the process for receiving the funding and the guidelines.

6. Q. Amelia Parker wanted to know if the COC 2021 money has been received.
   A. Mike Dunthron explained the timeline and that the process took a little longer due to the pandemic.

7. Ron Davis said that he’d like mental health discussed as much as substance abuse as a cause of homelessness and stated that we need more mental health and drug treatment centers.

8. Misty Goodwin stated that CAC has not stopped services clients during COVID.

9. Addie Arback with Next Step Initiative stated that clients need more help with drug rehab. Clients go through the program, graduate but then they have nowhere to go so it’s a revolving door. They set up account and put money in the account for the client to give to client once they’ve graduated to help with housing deposits.

10. C. Danny Johnson stated that he appreciates the City of Knoxville and everyone working on these issues.

11. Susan Bryant is starting a program for at risk youth.
04262021 Consultation Meeting Notes

Nate, Have you done any comparisons between 2019 and 2020 shelter capacity?

From Nate First to Me: (Direct Message) 03:32 PM

Sorry Hope - just saw this. I don’t have an annual average for that on hand, but I know ES projects served fewer folks on average in 2020. Happy to get you more specific numbers if you’d like!

From Me to Nate First: (Direct Message) 03:33 PM

I know several of our Subgrantees had to reduce their capacity. I’m curious how that tracks with what you’re seeing for all service providers. Thanks for sharing today!

From Nate First to Me: (Direct Message) 03:39 PM

Absolutely! KARM reduced its ES inventory from 304 to 269 beds, and I did reflect that in HMS. Their Family Emergency Services also dropped from 14 to 6 beds. Todd noted that they never had to turn anyone away, however. Joy Baker reduced their capacity as well, though their numbers depended on the makeup of families (bigger families per unit meant bigger capacity). McNabb’s Family Crisis Center dropped from 32 to 16 beds, and the Foyer dropped from 40 to 30 beds.

To my knowledge our ES projects, in general, rarely reached full capacity.

Hey Misty, I seem to remember that for a few years, the big shortage was multi bedroom units. Now, the bigger shortage is single room units? Is that what you’re saying?

From Misty Goodwin to Me: (Direct Message) 03:55 PM

Yes we are seeing that too but the bigger issue is for singles just because there are so many who need housing.

From Bruce Spangler to All Panelists: 03:55 PM

All, I regret that I need to leave the meeting. My apologizes. VMC will be closing on the Caswell Manor project within the next 14-21 days with construction starting immediately. With a 12-13 build-out period, the goal will be to lease all 48 units by the end of 2022.
Feedback and Comments on Annual Action Plan

Saundra Swink <saundra.et hdc@gmail.com>

To: Becky Wade <b wade@knoxvilletn.gov>, Linda Rust <l rust@knoxvilletn.gov>
Cc: Beth Bacon <bbacon@knoxvilletn.gov>, jmswink7@gmail.com <jmswink7@gmail.com>

Dear Becky & Linda: It was good to see you all yesterday during the Zoom Conference Call. Jim and I greatly look forward to interacting more closely again in person with City of Knoxville staff, hopefully some time in 2021! And YES! I did read the overall plan before the meeting and commend you on a well written, clear, and thoughtfully developed plan. Congratulations on your hard work.

It was encouraging to hear about the launch of the 10 year Knoxville Affordable Housing Fund. ETHDC would like to greatly encourage the City to build in a strong Homeownership component to the new Fund at the very outset, as a critical piece of the Affordable Housing spectrum in the City of Knoxville. We have great hopes that these funds will be able to supplement the HUD funds in the direct development of new homeownership projects in the same way the existing general funds have been utilized to boost the development of affordable rental housing over the past several years. A strong commitment by the City to fund direct project development for homeownership will foster a more robust environment for affordable homeownership, especially for low income residents, minority communities and special needs populations. It is very much needed at the present time. The true demand and need that ETHDC experiences from low income beneficiaries of our development services continues to outstrip the available resources available in the City of Knoxville for those services.

ETHDC is also pleased to see that the City plans to increase CHDO HOME Funding for Home Ownership in the new Annual Action Plan. Our strong focus on Affordable Homeownership for low income residents has remained at the very heart and center of our work for years. Homeownership is really the only way for many low income Knoxville residents to acquire any equity/wealth in their lifetimes. We estimate that over the past 10 years, our consistent commitment to homeownership has contributed a combined personal wealth (in the form of equity) in excess of $1 million for our home buyers. KCDC Voucher Holders make up 76% of these Buyers with many of them being “Very Low Income,” at the 50% Median Income Level. Minorities, including Seniors, those with Disabilities, and Immigrants have all been at the forefront of our service to the housing needs in the community. The increase of personal wealth we see over the years will make a huge difference not only in the lives of the Buyers themselves, but also in the lives of their children and grandchildren. Quality, Affordable Homeownership is truly a key to creating a more equitable Knoxville!

ETHDC spent a good deal of time in 2020 working directly with lenders to craft the most favorable lending products possible for low income borrowers. Of course this effort will benefit far more borrowers than we develop homes for ourselves directly. We assist low income clients who come to us find the absolutely best mortgage for their own circumstances, even if we are not able to do the development work for them, or they qualify for “more mortgage” than HUD regulations for HOME allow. The latter we find is occurring with increasing frequency. As a result of ETHDC’s work with lenders, 5 Partner Banks now all calculate KCDC & THDA Vouchers as “Payment Markers” rather than simple additional income like they did 5 years ago. The direct result of this concentrated effort has meant that our KCDC clients are able to qualify at much higher mortgage levels with their guaranteed voucher payment, better allowing them to keep pace with the rise in real estate values occurring in the past several years.

What all this means in the “real world” is that we are much likely to be able to get low income buyers into better homes (ensures sustainability for the buyer and creates greater assets in the long run), and by doing scattered site development, much more able to give buyers greater choice in the neighborhoods they can move into, fostering economic mobility and access to the amenities the City has to offer. Viewed all together, ETHDC’s model for Affordable Homeownership helps creates a natural environment for mixed-income development in neighborhoods throughout the City and eases the density of the current high poverty areas. In 2020, some of the KCDC Self Sufficiency Section 8 voucher holders began to be Mortgage Approved for homes costing over $300,000. This has especially occurred in KCDC Selected Zip Codes and is a direct result of how KCDC’s Homeownership program actually works for prospective homebuyers. Through our One-on-One Mentoring Program, we work as strong partners with KCDC staff to best ensure sustainable outcomes for their buyers, both in terms of the quality of our work, but also in the particular mortgage products that best meet their individual needs.
One of the concerns our staff has in reading the City’s Budget is the expectation of the City that $750,000 should produce 15 new homeownership projects by the CHDO’s. That would give only $50,000 in new CHDO HOME Funds to each project, if averaged in an even way. With the historic low real estate inventory (especially under HUD’s $173,000 price limit), home prices are increasing up to 20% over prior year values. In addition, lumber prices have increased over 200%, lack of inventory for replacement windows and appliances, lack of contractors, lack of affordable buildable lots, all contribute to higher development costs for every single project. More than $50,000 of new HOME Funds per project is needed for the project to truly be financially viable.

We would recommend the level to remain at $75,000 per unit of housing (as you have already done these past few years of rising real estate values), with the anticipated # of units at 10, unless you decide to add additional project funds to total to arrive at higher totals you wish for CHDO’s to achieve. Of course, the higher amount of HOME funds per project also guarantees extra resources are available for “re-use” in additional Homeownership Projects that follow. In the case of HOME funds, not only are adequate development dollars the most prudent way to increase the amount of units developed subsequently to those initial funds, it is absolutely the best way to build and support CHDO development capacity to develop future projects for the benefit of the City’s residents.

Acquisition costs have now increased so greatly over the past 8 months during Covid that Jim is looking at very small 2 bedroom & 1 bath homes, built in 1940’s on behalf of qualified buyers. Such homes are now selling for up to $180 per square foot with multiple offers. This is not an outlier; this is a description of current market reality and conditions and how carefully we must choose our projects. We do not anticipate this will change any time soon. Whereas before we might have been able to upgrade/replace some major systems in our rehab projects and spend maybe $20,000 on rehab, we currently have two projects in the City funded by THDA right now where we are closer to $70,000 in construction costs that are needed to bring the home up to appropriate standards. It is very clear from our perspective that Covid conditions not only have created the need for substantial increases in funds to be made available for emergencies, homelessness, affordable rental projects and payments made on behalf of individual renters as the City’s Action Plan describes, it has definitely increased the need for additional dollars to make homeownership affordable to mortgage-qualified low income buyers in an equitable manner as well.

Because of the current market and the rising costs of rehabilitating units, we have also made the internal decision to build new construction homes again on behalf of our buyers. There are “zero” 4 bedroom homes in Knox County selling under HUD’s Acquisition/Rehab limit of $173,000. As you know, HUD will allow ETHDC to build new construction up to $253,000. Building new homes that are going to cost much more than our prior builds which were always adequately funded with HOME dollars. Whether new construction or Acquisition/Rehab, ETHDC considers $75,000 the minimum amount of HOME funds to support the development of each unit.

Finally, the City’s DPA program that is paired with our development dollars remains as an absolutely essential component of our Affordable Housing Program. The current availability and guidelines are key to the ability of our buyers to successfully move into a home of their own. If the City decides to open up these dedicated funds in some way, I trust that adequate dollars will continue to be made available for CHDO homebuyers under the same requirements/underwriting as are currently in place. Pairing the DPA program with an assured level of rehab/building standards will always make low income homeownership more sustainable over the long term.

Thank you both for the opportunity to thoughtfully reflect on the new budget and offer some specific feedback on the CHDO dollars/anticipated units, as well as the current realities “on the ground” in the real estate market for low income buyers. And again, it is our deep hope that the City will broaden the Knoxville Affordable Housing Fund to substantially include homeownership funds to better address Affordable Homeownership needs in the City.

Jim and I both wanted to thank you for being such great partners over the years. We’ve had a great working relationship with the Community Development staff and we look forward to our continued work in the future to make Knoxville a better place for All!

Sincerely,

Saundra Swink
Executive Director
East Tennessee Housing Development Corporation

Annual Action Plan 2021

OMB Control No: 2506-0117 (exp. 09/30/2021)
Buildings and Blocks

Lockers and Rooms

The Downtown YMCA is back, sort of. A fire in April caused extensive smoke damage throughout the building and forced its closing for several weeks. The swimming pool, closed for several months for a renovation that included deep cleaning and repair of the delicate ceramic tile work and installation of new lighting and sprinkler systems, is now open. The vaulted plaster ceiling has been removed, revealing the original board-formed concrete slab-and-beam structural system. The pool, sunken half-underground below the level of the sidewalk on Clinch Avenue, is as beautiful as ever and a delight to use again.

The Y has been a Knoxville landmark since it was built in 1929 at the start of the Great Depression. Designed by Barber and McMurry in an eclectic Italian Renaissance Revival style (their words, not mine), it was typical of the YMCA building program of the time, containing common rooms on the ground floor, single-room residences above with showers and toilets “down the hall,” an indoor swimming pool that became the place most Knoxville boys learned to swim, and a glazed-brick gymnasium with basketball court and suspended walking track.

From its origins in England in 1844, the Young Men's Christian Association has traditionally responded to the social needs of a community, particularly in the area of affordable housing. The very first were built to provide healthy dormitories for single rural men flocking to the cities in search of employment in a newly industrialized economy. Programs expanded to provide a range of free medical, educational and recreational services. Boston was home to the first Y in the United States, built in 1851. During World War I, the YMCA movement raised $235 million to run military canteens, and when the war ended, surplus funds spurred a building boom of which Knoxville and cities of its size were beneficiaries.

For a college student traveling across the US in the 1960s, it was common to ride into downtown on a Greyhound bus and walk to the YMCA, where a clean, quiet room could be obtained for as little as $4 a night. This formula worked until the 1970s when cuts in government subsidies, increased maintenance costs, changes in programs from residential to health/fitness, and real estate pressures convinced many Ys to abandon their older buildings and construct new ones on the fringes of downtown and in the suburbs. Nevertheless, some cities have resisted the trend by keeping and maintaining their older buildings. Ys in New York, Chicago, Phoenix and San Francisco, for example, still have the affordable residential component in their programs, fulfilling the original mission of the organization.

Knoxville has not been so lucky. With its rooms empty for decades, a decision was made to sell parts of the building for conversion into condominiums and use
the money to renovate and expand the health/fitness components. In 2003, the three upper floors of the Clinch Avenue building, the Locust Street entrance lobby (the former boy's entrance), several rooms in the rear, and the entire courtyard were sold to a developer for $400,000. At a meeting with the director, members suggested that this sum was inadequate for the kind of changes needed to attract a growing downtown residential population, that the Y needed to launch a fund-raising campaign and build an addition to its existing plant that would enhance its programs and meet the needs of a new membership.

That in fact happened and the current construction reflects the commitment of the YMCA management and determination of its membership to invest in the historic building and its location. The design, however, posed difficult problems for the architects, contractor and users. Nothing could be more complex than designing renovations where the building remains in use during the construction phase. Imagine this: the new men's locker room was constructed in the parking lot under the old locker room. Upon its completion, the women's locker room was moved to the former men's locker, and renovations began on the old women's locker room (where the unfortunate fire started). After the women were moved back into their renovated space, the old men's locker was transformed into the new fitness center, where giant holes were cut in the existing brick wall to provide picture-window views of Henley Street and World's Fair Park. While all of this was in process, the swimming pool was being rebuilt.

The final results of this juggling act will be evident in a few months. If there are glitches, they're in the details. The new men's sauna is pitifully inadequate; the benches are incorrectly dimensioned and the room barely seats five people in comfort. The steam room is a prefab unit that seems more appropriate for a family of six than a downtown fitness center. The water pressure and temperature of the showers are temperamental at best. One has to wonder whether unsupervised interns rather than experienced architects and engineers were assigned to work these things out.

But that's small stuff compared to the big issue: why was half of this stunning building, listed on the National Register of Historic Places, sold to a developer at a bargain price for conversion to expensive condos? Couldn't the Y itself have renovated the rooms as a hostel or affordable residences like its older sister down the block, the YWCA, had done? That Y runs a transitional housing program in its historic 1925 building, offering simple, safe places for women to stay temporarily for $42 per week. Those who can't locate or afford market housing can find an affordable solution for a limited period of time. Couldn't a similar program, consonant with the Y's mission, have been initiated for men as well?

When work began on the condo construction, the contractor used the Locust Street entrance as the principal means of access to the construction site, entering across a marble threshold incised with the words "YMCA Boy's

Annual Action Plan
2021

OMB Control No: 2506-0117 (exp. 09/30/2021)
Department.” The slab was as pristine as when first set in 1929. For a few weeks, it was protected by several layers of cardboard, but as the pace of construction quickened, the cardboard disintegrated and the first of several cracks in the slab appeared. While one could bemoan the damaged threshold and demand its replacement, it should perhaps be left intact as a memento of more generous times, when we constructed durable, beautiful buildings that were themselves part of a social program of compassion and care.

Michael Kaplan is Professor of Architecture Emeritus at the University of Tennessee, Knoxville. He lectures and writes on social and cultural aspects of architecture and design.

Photo caption:

Not your father’s YMCA: threshold slab victimized by condo construction

©2007 Michael Kaplan
Re: Homeless in Los Angeles

michael kaplan <mkaplan22@gmail.com>
Tue 4/29/2021 10:23 PM
To: Tommy Smith <tsmith@knoxville.gov>, Amelia Parker <amparker@knoxville.gov>, Becky Wade <bwade@knoxville.gov>, Charles Thomas <cathomas@knoxville.gov>, Lauren Rider <lrider@knoxville.gov>, Knoxville Mayor <mayor@knoxville.gov>, Debbie Sharp <dhsharp@knoxville.gov>, Lynne Fugate <lfugate@knoxville.gov>, Seema Singh <ssingh@knoxville.gov>; Janet Testerman <jtesterman@knoxville.gov>; Gwen McKerzie <gmckerzie@knoxville.gov>; Andrew Roberto <aro Roberto@knoxville.gov>; Linda Rust <lrust@knoxville.gov>

Linda Rust has asked for housing ideas by May 1. Here's one: the City, through KCDC or other public development agency, needs to start building small, affordable units in the 300-400 square foot range. These would be contained in what used to be called rooming or lodging houses, and would solve the housing problem for a certain segment of the homeless population, as well as some of the workforce population. Young workers who can't afford what are steadily increasing market rents.

Dr. Roger Noe, in his homeless studies, claims one of the main reasons for homelessness is the unavailability of affordable housing. 2- and 3-bedroom units - even 1-bedroom units cannot satisfy the demand. Only smaller units - the size provided in Flenkken and Minvila - can begin to meet the needs of a mostly single population.

Attached is an article I wrote on the subject in 2007, after the YMCA sold its upper three floors for $400,000. Here's the key paragraph from that article:

But that's small stuff compared to the big issue: why was half of this stunning building, listed on the National Register of Historic Places, sold to a developer at a bargain price for conversion to expensive condos? Couldn't the Y itself have renovated the rooms as a hostel or affordable residences like its older sister down the block, the YWCA, had done? That Y runs a transitional housing program in its historic 1925 building, offering simple, safe places for women to stay temporarily for $42 per week. Those who can't locate or afford market housing can find an affordable solution for a limited period of time. Couldn't a similar program, consonant with the Y's mission, have been initiated for men as well?

According to Jacob Riis's documentation in his How the Other Half Lives, New York City in 1890 had a population of 7.5 million people, and 270 rooming or lodging houses to nightly accommodate the 14,000 poor and homeless. Police stations even provided emergency lodging for poor and homeless women.

Rather than recognize head-on the problems of poverty and homelessness in our community, the city prefers to kick the can down the road - or, at least, kick it across the river to South Knoxville or farther up Broadway in North Knoxville, where homeless are regularly seen sleeping on the streets, in parking lots, next to garbage bins, or in the parks. It's time for some serious and practical solutions.

Michael Kaplan
Professor of Architecture Emeritus
City of Knoxville
Housing and Neighborhood Development Department

Annual Action Plan Public Meeting
January 14, 2021
Housing and Neighborhood Development

Becky Wade, Director
Linda Rust, CD Administrator

Introduction of Staff
Attendees, please introduce yourselves on the Zoom “Chat” function

Please forward comments or questions to Linda Rust
LRust@knoxvilleteh.gov
Agenda

I. Community Agency Grants

II. Housing and Neighborhood Development
   The Five Year Consolidated Plan
   Annual Action Plan Update
   HUD and City Funding Resources
   COVID-19 Funding and Response

III. The Need for Shelter and Affordable Housing

IV. Annual Action Plan Process/Timeline
I. Community Agency Grants

There are two different application forms:
1) Arts and Culture
2) Community and Social Services

DEADLINE
Applications are due by 4:00 p.m. on Thursday, Feb. 25, 2021.

Jennifer Searle
215-2267
jsearle@knoxvilletn.gov
II. Housing and Neighborhood Development

The PY2020-2024 Five Year Consolidated Plan

U.S. Department of Housing and Urban Development (HUD) Community Planning Development (CPD) Funds:

- **CDBG** – Community Development Block Grant
- **HOME** – HOME Investment Partnership Grant
- **ESG** – Emergency Solutions Grant

- Required every 5 years, submitted August 2020
- Involved extensive community participation
- Set High / Low Priority activities for funding
- Updated annually (Annual Action Plan)
2020-2024 Five Year Consolidated Plan Priorities

Reduce and Prevent Homelessness
Stabilize and Revitalize Neighborhoods
Create Economic Opportunity
Enhance the Availability, Accessibility and Quality of Affordable Housing
The Annual Action Plan

- Updates the Five-Year Plan and is due by May 15
- Allows for consideration of changes in
  - Community Needs
  - Opportunities and Challenges
  - Funding Sources and Amounts
- Citizen Participation
- Consultation with community partners
- Annual report of accomplishments – the Consolidated Annual Performance and Evaluation Report (CAPER), due by September 30
- Program Year (PY) 2021-2022 is Year Two
- July 1, 2021 through June 30, 2022
Federal Funding Resources

Community Development Block Grant (CDBG)
- Low- to Moderate-Income (LMI) people/households/areas
- Slum or Blight
- Urgency (urgent threat to community health and welfare)
- Public Services
- Annual application process (February 2021)
  $1.76M in PY2020 + $2.89M CDBG-CV = $4.65M total

Emergency Solutions Grant (ESG)
- Homelessness
- Annual application process (February 2021)
- $148,849 in PY2020 + $2.73M ESG-CV = $2.88M total

HOME Investment Partnerships
- Affordable Housing for LMI households
- Applications accepted year-round
- $1.15M in PY2020
Local Funding Resources

Affordable Rental Development Fund (ARDF)
- Begun in July 2017 with $2M
- Incentivizes new construction of affordable, multi-family (5+units) rental housing
- Eligible applicants may be private individuals, for-profit or non-profit entities, or public agencies
- Applications accepted year-round
- $2.5M in PY2020 / $12.6M allocated to-date

Homeless General Funds
- Affordable Housing for LMI households
- Annual application process (February)
- $201,000 in PY2020
East Tennessee 2.1.1 Referrals

2019 – 2,868 Referrals
Housing & Shelter and Utility
Referrals were 53.3% of 2,868 total referrals

2020 – 7,241 Referrals
(2.5 x 2019 Calls)
Increase began in
March / April 2020

Housing & Shelter: 53.3%
- Food: 18.2%
- Utilities: 23.3%
- Healthcare: 6.2%
- Mental Health & Addictions: 2.2%
- Employment & Income: 3.4%
- Clothing & Household: 0.1%
- Child Care & Parenting: <1%
- Government & Legal: 3.4%
- Transportation Assistance: 3.8%
- Education: <1%
- Disaster: <1%
- Other: 8.8%

Housing & Shelter: 58.8%
- Food: 7.4%
- Utilities: 21.4%
- Healthcare: 19.1%
- Mental Health & Addictions: <1%
- Employment & Income: 1.9%
- Clothing & Household: 1.9%
- Child Care & Parenting: <1%
- Government & Legal: 1.0%
- Transportation Assistance: <1%
- Education: <1%
- Disaster: <1%
- Other: 8.4%
2019

803 Total Referrals
- 448 (56%) for Rental Assistance
- 10 (1%) for Mortgage Assistance

2020

2,708 Total Referrals
- 2,153 (80%) for Rental Assistance
- 225 (8%) for Mortgage Assistance
Pandemic Response
*As of 9/30/2020

Expanding / Supporting Existing Homeless Programs
- Volunteer Ministry Center – 266 individuals served
- Salvation Army – 22 individuals housed
- Catholic Charities – 31 seniors housed
- YWCA – 71 women housed

Responding to Acute Community Needs
- Mobile Meals – 150 additional seniors served
- Knoxville Area Urban League – Plan to serve 50 individuals who lost work during the pandemic with workforce training
- COVID-19 Housing Assistance Program (HAP)
COVID-19 Housing Assistance Program

As of 12/31/2020:

- 325 households have received rental or mortgage assistance
- Hundreds of additional households received case management, financial counseling, and/or warm referrals to appropriate resources
III. The Need for Shelter and Affordable Housing

Nate First, UT SWORPS
Discussion
Importance of Collaboration to Address Community-wide Needs

HUD- and Locally-funded Agencies

- Work with community-led efforts to meet high priority goals:
  - Reduce and Prevent Homelessness
  - Stabilize and Revitalize Neighborhoods
  - Create Economic Opportunity
  - Enhance the Availability, Accessibility and Quality of Affordable Housing

- Participate in planning activities (like the Annual Plan)
- Commit to equitably-serve LMI people/households or areas in the city of Knoxville
## IV. Annual Action Plan Process/Timeline

<table>
<thead>
<tr>
<th>Event</th>
<th>Date(s)</th>
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<tbody>
<tr>
<td>Public Meeting #1 (tonight)</td>
<td>January 14, 2021</td>
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<tr>
<td>Staff Prepare Draft Annual Action Plan</td>
<td>February – May</td>
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<td>Applications Released for</td>
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<tr>
<td>CDBG and Homeless Grants</td>
<td>February 1</td>
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<td>knoxvilletn.gov/development</td>
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<td>&quot;Current Grant Opportunities&quot;</td>
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<td>Applications Due</td>
<td>February 19</td>
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<td>Draft Available for Review</td>
<td>April 2</td>
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<td>30-day Public Comment Period</td>
<td>April 2 – May 3</td>
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<tr>
<td>Public Meeting #2</td>
<td>April 29</td>
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<tr>
<td>Staff Make Revisions as needed</td>
<td>April – May 4</td>
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<tr>
<td>City Council Review / Vote</td>
<td>May 4</td>
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<tr>
<td>Annual Action Plan due to HUD</td>
<td>May 14, 2021</td>
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</table>
Please send your comments or questions to
Linda Rust
LRust@knoxvilletn.gov
or
P.O. Box 1630
Knoxville, TN 37901-1630

Thank you for joining us!

www.KnoxvilleTN.gov/development
PY2021-2022 Annual Action Plan
January 14, 2021, 6:00 PM (Zoom)

Attendees:

1. “G”
2. “Matthew’s iPhone”
3. “Mindy’s iPhone”
4. “powermac5”
5. Addie Arbach, Next Step Initiative
6. Allie Cohn, Creating Homes Initiative
7. Amelia Parker, City Council Rep At-Large C
8. Annette Beebe, CAC Youth WINS
10. Chris Oshorn, HomeSource East Tennessee
11. Christina Bouler
12. Elder C. Danny Johnson, New Hope Baptist Church
13. G. Jernigan
14. Genevieve Turner, YWCA Knoxville and the Tennessee Valley
15. Hayley Elizabeth Tipton
16. Iain Christie, Knox County Community Development
17. Isabel Solange Munoz
18. Jackie Mayo HomeSource east tennessee
19. JO Jackson, SEED
20. Jeffrey Vincent, CAC Housing and Energy Services
21. Jennifer Slaiman, Knox County Community Development
22. Jenny Holden, Knox County Community Development
23. Jim Swink, East TN Housing Dev Corp
24. Jo Madding CAC Housing & Energy
25. John Shepard, Elmington
26. Jordan Frye Shields, Knox Education Foundation
27. Judy Barnette, Justice Knox
28. Kevin Perry
29. Lawrence Williams
30. Lee Sessions
31. Lisa Higginbotham, CAC
32. Marigail Mullin, YWCA
33. Marisa Moazeni, KCDC
34. Mary Groh
35. Misty Goodwin, CAC
36. Natalee Wright, Next Step Initiative
37. Nate First, KnoxHMIS / UT SWORPS
38. Nikki Luke
39. Paul Rister, Catholic Charities
40. Perry Childress, East Tennessee Community Design Center
41. Ron Davis, NAACP
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46. Stephanie Courtney, CAC Housing & Energy
47. Susan Bryant, Bryant's Bridge and UT College of Social Work
48. Victor Jernigan

City Staff:

1. Cicely Henderson
2. Bailey Walker
3. Becky Wade
4. Beul Bacon
5. Hope Ealey
6. Jennifer Searle
7. Ken McMahon
8. Linda Rust
9. Michael Dunthorn
10. Shawn Griffin
11. Stephanie Cook
12. Stephanie Welch
13. Todd Kennedy

CTV Knoxville

Notes

1. Q. C. Danny Johnson asked about the housing spike in 2017 shown on the report Nate First provided.
   A. Hope responded that the City has really upped its game with housing.

2. Annette Beebe said spikes were due to loss of housing, Section 8 and private owners providing housing for college students. She also explained the program Youth WINS. She stated there isn’t appropriate housing for youth and housing them with adults is setting them up for failure.

3. Q. Mary Groh asked what the deadlines and restrictions for this money are.
   A. Linda Rust stated the process for new funds and resources, as well as ESG-CV and CDFG-CV funds, will be provided on 2/1/21 on our website.
4. Lawrence Williams from Honey Rock/Safe Haven House has 10 beds to house youth. Safe Haven is located at 3010 Magnolia Avenue. The contact number is 865-661-2533.

5. Q. Stan Johnson asked if the City thinks about affordable housing when they tore down Walter P Taylor homes and Austin Homes? He also wanted to know the process for receiving the funding and the guidelines.

5. Q. Amelia Parker wanted to know if the COC 2021 money has been received.
   A. Mike Dunthorn explained the timeline and that the process took a little longer due to the pandemic.

7. Ron Davis said that he'd like mental health discussed as much as substance abuse as a cause of homelessness and stated that we need more mental health and drug treatment centers.

8. Misty Goodwin stated that CAC has not stopped services clients during COVID.

9. Addie Arbach with Next Step Initiative stated that clients need more help with drug rehab. Clients go through the program, graduate but then they have nowhere to go so it's a revolving door. They set up account and put money in the account for the client to give to client once they’ve graduated to help with housing deposits.

10. C. Danny Johnson stated that he appreciates the City of Knoxville and everyone working on these issues.

11. Susan Bryant is starting a program for at risk youth.
City of Knoxville
Housing and Neighborhood Development Department

Annual Action Plan Public Meeting
April 27, 2021
Housing and Neighborhood Development

Becky Wade, Director
Linda Rust, CD Administrator

Introduction of Staff

Attendees, please introduce yourselves on the Zoom “Chat” function.

Please forward comments or questions to
Linda Rust
LRust@knoxvilletn.gov
Agenda

I. PY2020-2024 Consolidated Plan

II. COVID-19 Response

III. PY2021-2022 Annual Action Plan
   - Funding Resources
   - Community Engagement
   - Other Information Impacting the Plan
   - Applications
   - Proposed PY2021-2022 Activities
   - Timeline

IV. Feedback / Q & A
I. PY2020-2024 Consolidated Plan

U.S. Department of Housing and Urban Development (HUD) Community Planning Development (CPD) Funds:

- **CDBG** – Community Development Block Grant
- **HOME** – HOME Investment Partnerships Grant
- **ESG** – Emergency Solutions Grant

- Required by HUD every 5 years
- A Strategic Plan, with no funding attached to it
- Involved extensive community participation
- Submitted August 2020
- Set High / Low Priority activities for funding
2020-2024 Five Year Consolidated Plan Priorities

Reduce and Prevent Homelessness
Stabilize and Revitalize Neighborhoods
Create Economic Opportunity
Enhance the Availability, Accessibility and Quality of Affordable Housing
The Consolidated Plan is updated **annually** to allow for changes in community needs, opportunities / challenges, and funding sources.
## II. COVID-19 Response

### Federal COVID-19 Funding Resources

**CARES Act Supplemental ESG (ESG-CV)**
- Round 1  April 2020  $513,272
- Round 2  June 2020  $2,221,592

**CARES Act Supplemental CDBG (CDBG-CV)**
- Round 1  April 2020  $1,036,418
- Round 3  September 2020  $1,853,296

**CARES Act ESG-CV (through THDA)**
- Round 2  *Coming Soon*  $699,984

**American Rescue Plan HOME (HOME-ARP)**
- Round 1  *Coming Soon*  $4,076,859

**Total**  $10,401,421
### Other Funding to Address COVID-19

<table>
<thead>
<tr>
<th>Fund</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>CoK Homeless General Fund (2 years)</td>
<td>$402,000</td>
</tr>
<tr>
<td>ESG (2 years)</td>
<td>$299,121</td>
</tr>
<tr>
<td>CDBG PY2020-2021 &amp; Prior Year Funds</td>
<td>$132,760</td>
</tr>
<tr>
<td>CoK Emergency General Fund</td>
<td>$100,000</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$933,881</strong></td>
</tr>
</tbody>
</table>

**Allocated to:**

- **Homelessness**
  - Homelessness Prevention: $217,760 (36%)
  - Rapid Re-Housing: $137,686 (23%)
  - Emergency Shelter / Services: $136,000 (22%)
  - HMIS: $30,000 (5%)
- Workforce Development: $40,000 (6.5%)
- Food Support: $25,000 (4%)
- Grants Administration: $22,431 (3.5%)

**Total:** $608,877

**Funds included in Annual Action Plan:** $325,004
Phase One: Spring 2020

$1,882,526
(CDBG-CV R1, ESG-CV R1, CDBG, ESG & City General Funds)

Priorities included supporting agencies providing:

- Housing Assistance Program (HAP)
- Emergency Shelter / Services
- Rapid Re-Housing Services
- Food Delivery to Vulnerable People

Funds Spent

- HAP
- Emergency Shelter/Services
- Rapid Re-Housing
- Food Delivery

Reporting through 03/31/2021
Phase One

2,099 Households / 3,140 People Assisted

<table>
<thead>
<tr>
<th>Service</th>
<th>Households</th>
<th>People</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Shelter / Services</td>
<td>1,220</td>
<td>1,407</td>
</tr>
<tr>
<td>HAP / Homelessness Prevention</td>
<td>592</td>
<td>1,342</td>
</tr>
<tr>
<td>Rapid Re-Housing Services</td>
<td>137</td>
<td>241</td>
</tr>
<tr>
<td>Food Delivery to Vulnerable People</td>
<td>150</td>
<td>150</td>
</tr>
</tbody>
</table>

People Assisted
- Emergency Shelter/Services: 4.78%
- HAP: 7.68%
- Rapid Re-Housing: 42.74%
- Food Delivery: 44.81%

Race/Ethnicity of People Assisted
- White/Caucasian: 32.76%
- Black/African American: 3.51%
- Hispanic: 58.10%
- Other: 5.63%

Reporting through 03/31/2021
Phase Two: Fall 2020 – Winter 2021
$1,999,433 ESG-CV R2

Funding Priorities included supporting agencies providing:

- Rental & Utility Assistance / Homelessness Prevention*
- Street Outreach
- Services to Overcome Language and Cultural Barriers
- Emergency Shelter Improvements / Increase Capacity
- Mobile Medicated-Assisted Treatment
- Equity Study

![ESG-CV Round 2 Budget Diagram](image-url)
Phase Two
$1,688,029 CDBG-CV R3

Focus on supporting:
- Knoxville-Knox County Emergency Rental Assistance through:
  - Deposits and Relocation Expenses
  - Case Management / Housing Stabilization
- Transitional Housing / Services for Youth & Young Adults
- Continued Food Delivery / Kitchen Expansion
- Homeownership Assistance

CDBG-CV Round 3 Budget
- Transitional Housing: 10.22%
- Case Management: 12.17%
- Knoxville-Knox County ERA: 17.18%
- Food Delivery / Kitchen Expansion: 26.21%
- Home Ownership: 34.22%
Phase Three: Summer 2021

$4,076,859 HOME-ARP
Focus on homelessness and supporting the development of Permanent Supportive Housing

$699,984 ESG-CV (THDA)
Priority: Non-congregate Shelter / Services

Stay-tuned
Substantial Amendment Process
III. PY2021-2022 Annual Action Plan

- An *action* plan is designed to meet the Goals and Objectives of the Five-Year Consolidated Plan:
  
  Reduce and Prevent Homelessness  
  Stabilize and Revitalize Neighborhoods  
  Create Economic Opportunity  
  Enhance the Availability, Accessibility and Quality of Affordable Housing  

- **Year Two** begins July 1, 2021 and ends June 30, 2022  
- Funding is allocated annually by HUD  
- Due to HUD by May 15  
- Annual report of accomplishments – the Consolidated Annual Performance and Evaluation Report (CAPER), due to HUD by September 30
Annual Action Plan Community Engagement

Consultation with Community Partners

- August 2020 Meetings on Homelessness
  (3 meetings and a survey) - 40 attendees
- December 2, 2020 Family & Youth Homelessness
  Summit – 18 (12 new) attendees
- January 14, 2021 Public Meeting Discussion – 48 (41 new)
- April 26, 2021 Mayor’s Roundtable on Homelessness - 38

Public Participation

- January 14, 2021 Public Meeting #1 – 48 (41 new)
- 30-day Public Comment Period (April 2 – May 1)
- April 27, 2021 Public Meeting #2

More than 100 (unduplicated, non-CoK staff) people have participated in the development of the plan, so far.
2.5 x the total number of requests, 3 x H&S requests; 2 x Utility requests; 8.5 x Healthcare requests; 3.5 x “Other” requests
### TOP HOUSING & SHELTER REQUESTS

<table>
<thead>
<tr>
<th>Service Request</th>
<th>Requests 2019</th>
<th>Requests 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shelters</td>
<td>126</td>
<td>136</td>
</tr>
<tr>
<td>Low-cost housing</td>
<td>75</td>
<td>68</td>
</tr>
<tr>
<td>Home repair/maintenance</td>
<td>90</td>
<td>64</td>
</tr>
<tr>
<td>Rent assistance</td>
<td>406</td>
<td>1,994</td>
</tr>
<tr>
<td>Mortgage assistance</td>
<td>7</td>
<td>201</td>
</tr>
<tr>
<td>Landlord/tenant issues</td>
<td>0</td>
<td>5</td>
</tr>
<tr>
<td>Contacts</td>
<td>13</td>
<td>15</td>
</tr>
<tr>
<td>Other housing &amp; shelter</td>
<td>4</td>
<td>1</td>
</tr>
</tbody>
</table>

0 = No requests made

Available = Data not collected

Some requests are only completed at the category level.
U.S. Department of
Housing & Urban Development
(HUD) Funding

CDBG - Community Development Block Grant
$1,787,837 for PY2021-2022
(1.5% increase from current year)

To develop viable urban communities by:

- Providing decent housing
- A suitable living environment, and by
- Expanding economic opportunities,

Principally for low- and moderate-income (LMI) persons/areas.
U.S. Department of Housing & Urban Development (HUD) Funding

HOME Investment Partnerships
$1,124,871 for PY2021-2022
(2.3% decrease from current year)

To increase homeownership and affordable housing opportunities for low and very low-income Americans.

- Rental Housing
- Homeownership
U.S. Department of
Housing & Urban Development
(HUD) Funding

ESG – Emergency Solutions Grant
$150,252 for PY2021-2022
(1.0% increase from current year)

The ESG program provides funding to:

- Engage individuals and families living on the street
- Improve the number and quality of emergency shelters
- Help operate these shelters
- Provide essential services to shelter residents
- Rapidly re-house individuals and families experiencing homelessness and
- Prevent families and individuals from becoming homeless.
PY2021-2022 Anticipated City of Knoxville Funds

Knoxville Affordable Housing Fund

- Affordable Rental Development Fund (ARDF) $2.5M
- Permanent Supportive Housing development $1.5M
- Austin Homes Infrastructure $3.7M
- Affordable Housing Trust Fund (East Tennessee Foundation) $323,000
- Affordable Housing Trust Fund $8.17M

Homeless Agency Grants $201,000
<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PY2021-2022 Proposed Budget - Resources</strong></td>
<td></td>
</tr>
<tr>
<td>CDBG Federal Allocation</td>
<td>$1,787,837</td>
</tr>
<tr>
<td>Prior Year Funds</td>
<td>$550,609</td>
</tr>
<tr>
<td>Estimated Program Income</td>
<td>$100,000</td>
</tr>
<tr>
<td><strong>Total CDBG Funds</strong></td>
<td><strong>$2,438,446</strong></td>
</tr>
<tr>
<td>HOME Federal Allocation</td>
<td>$1,124,871</td>
</tr>
<tr>
<td>Prior Year Funds</td>
<td>$1,559,489</td>
</tr>
<tr>
<td>Estimated Program Income</td>
<td>$500,000</td>
</tr>
<tr>
<td><strong>Total HOME Funds</strong></td>
<td><strong>$3,184,360</strong></td>
</tr>
<tr>
<td>ESG Federal Allocation</td>
<td>$150,252</td>
</tr>
<tr>
<td><strong>Total Federal Funds</strong></td>
<td><strong>$5,773,058</strong></td>
</tr>
</tbody>
</table>
Applications Received

CDBG/CDBG-CV: 16 applications / $4.5M
  - COVID-19 related: 4
  - Housing and Homelessness: 9 / $3.47M
  - Employment-related: 3 / $375,817
  - Mobile Meals: 2 / $510,000
  - Other:
    - Design and TA: $55,000
    - Pandemic Needs Assessment: $105,167

Homeless Grants: 15 applications / $2.3M
  - COVID-19 related: 5
  - Rapid Re-Housing: 3 / $911,700
  - Street Outreach: 2 / $484,762
  - Emergency Shelter: 7 / $458,142
  - Homelessness Prevention: 2 / $330,280
## PY2021-2022 Proposed Budget - Activities

<table>
<thead>
<tr>
<th>Category</th>
<th>Budget Estimate</th>
<th>Percentage</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total HUD Budget Estimate</strong></td>
<td>$5,773,058</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Affordable Housing</strong></td>
<td>$4,368,173</td>
<td>(75.7%)</td>
<td>265 units</td>
</tr>
<tr>
<td>• Owner-occupied Rehab &amp; Dev.</td>
<td>$3,280,622</td>
<td></td>
<td>246 units</td>
</tr>
<tr>
<td>• Rental Rehab &amp; Development</td>
<td>$600,064</td>
<td></td>
<td>19 units</td>
</tr>
<tr>
<td>• Housing Project Delivery (inc. HOME Admin)</td>
<td>$487,487</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Economic Opportunity</strong></td>
<td>$375,817</td>
<td>(6.5%)</td>
<td>140 people</td>
</tr>
<tr>
<td><strong>Homelessness</strong></td>
<td>$363,624</td>
<td>(6.3%)</td>
<td>445 people</td>
</tr>
<tr>
<td>• Emergency Shelter and Services</td>
<td>$189,151</td>
<td></td>
<td>320 people</td>
</tr>
<tr>
<td>• Rapid Re-Housing Services</td>
<td>$48,833</td>
<td></td>
<td>95 people</td>
</tr>
<tr>
<td>• Homelessness Prevention</td>
<td>$125,640</td>
<td></td>
<td>30 people</td>
</tr>
<tr>
<td><strong>Neighborhoods</strong></td>
<td>$296,609</td>
<td>(5.1%)</td>
<td></td>
</tr>
<tr>
<td>• Blighted Property Stabilization</td>
<td>$25,000</td>
<td></td>
<td>37 lots</td>
</tr>
<tr>
<td>• Design and Technical Assistance</td>
<td>$55,000</td>
<td></td>
<td>17 orgs.</td>
</tr>
<tr>
<td>• Food Delivery/Kitchen Expansion</td>
<td>$204,609</td>
<td></td>
<td>1 facility</td>
</tr>
<tr>
<td>• Housing Stabilization</td>
<td>$12,000</td>
<td></td>
<td>20 people</td>
</tr>
<tr>
<td><strong>Administration (CDBG &amp; ESG)</strong></td>
<td>$368,835</td>
<td>(6.4%)</td>
<td></td>
</tr>
</tbody>
</table>
Proposed PY2021-2022 HUD Budget

- Affordable Housing
- Economic Development
- Homelessness
- Neighborhood Stabilization
- Grants Administration

Rental Housing Assistance
Funded primarily through local funds
100% of HUD-funded activities are Rehabilitation and Development

Affordable Housing
- Owner-occupied Housing
- Rental Housing

Owner-occupied Housing Assistance
- Owner-occupied Rehabilitation
- Low Income Homeowner
- Emergency Home Repair (e.g. Accessibility Modifications)
- CHDOs Non-Construction
- Down Payment Assistance
### Proposed PY2021-2022 Activities

**Total HUD Budget Estimate: $5,773,058**

**Affordable Housing**

<table>
<thead>
<tr>
<th>Activity</th>
<th>Budget</th>
<th>Units</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Owner-occupied Rehab &amp; Dev.</td>
<td>$3,280,622</td>
<td>246 units</td>
</tr>
<tr>
<td>- Owner-occupied Rehabilitation</td>
<td>$1,578,572</td>
<td>26 units</td>
</tr>
<tr>
<td>- Emergency Home Repairs (&lt;$5,000)</td>
<td>$762,050</td>
<td>190 units</td>
</tr>
<tr>
<td>- CHDOs</td>
<td>$750,000</td>
<td>15 units</td>
</tr>
<tr>
<td>- Down Payment Assistance</td>
<td>$190,000</td>
<td>15 units</td>
</tr>
<tr>
<td>2. Rental Rehab &amp; Development</td>
<td>$600,064</td>
<td>19 units</td>
</tr>
<tr>
<td>3. CoK Housing Project Delivery (inc. HOME Admin)</td>
<td>$487,487</td>
<td></td>
</tr>
</tbody>
</table>
## Economic Opportunity

<table>
<thead>
<tr>
<th>Proposed PY2021-2022 Activities</th>
<th>Total HUD Budget Estimate: $5,773,058</th>
</tr>
</thead>
</table>

| Economic Opportunity | $375,817 (6.5%) | 140 people |

1. **Job Training and Support**
   - **Youth and Young Adults** | $225,207 | 80 people |
   - **Adults/Families** | $80,000 | 35 people |
   - **Former Offenders** | $70,810 | 25 people |
# Proposed PY2021-2022 Activities

**Total HUD Budget Estimate: $5,773,058**

<table>
<thead>
<tr>
<th>Homelessness</th>
<th>$363,624 (6.3%) 445 people</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Emergency Shelter/Services</td>
<td>$189,151 320 people</td>
</tr>
<tr>
<td>- CDBG</td>
<td>$99,000 120 people</td>
</tr>
<tr>
<td>- ESG</td>
<td>$90,151 200 people</td>
</tr>
<tr>
<td>2. Rapid Re-Housing Services</td>
<td>$48,833 95 people</td>
</tr>
<tr>
<td>3. Homelessness Prevention</td>
<td>$125,640* 30 people</td>
</tr>
</tbody>
</table>

(*An additional $125,640 is proposed to be funded under CDBG-CV)
<table>
<thead>
<tr>
<th>Neighborhoods Stabilization</th>
<th>$296,609 (5.1%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Blighted Property Stabilization</td>
<td>$25,000</td>
</tr>
<tr>
<td>2. Design &amp; Technical Assistance</td>
<td>$55,000</td>
</tr>
<tr>
<td>3. Public Facility Improvement (with CDBG-CV funds, for a total of $310,000)</td>
<td>$204,609</td>
</tr>
<tr>
<td>4. Housing Stabilization/Seniors</td>
<td>$12,000</td>
</tr>
<tr>
<td>Administration (CDBG &amp; ESG)</td>
<td>$368,835 (6.4%)</td>
</tr>
</tbody>
</table>
### Proposed PY2021-2022 Activities

*Total Homelessness General Funds: $201,000*

<table>
<thead>
<tr>
<th>Homelessness General Funds*</th>
<th>$201,000</th>
<th>570 people</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Emergency Shelter and Services</td>
<td>$186,000</td>
<td>570 people</td>
</tr>
<tr>
<td>2. HMIS</td>
<td>$ 15,000</td>
<td></td>
</tr>
</tbody>
</table>

Homeless General Funds, when ESG-eligible, provide the ESG program’s HUD-required 1:1 match.
<table>
<thead>
<tr>
<th>Event/Deadline</th>
<th>Date/Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consultation (4 Meetings)</td>
<td>August - December 2020</td>
</tr>
<tr>
<td>Public Meeting #1</td>
<td>January 14, 2021</td>
</tr>
<tr>
<td>Consultation</td>
<td>January 14</td>
</tr>
<tr>
<td>Application Process</td>
<td>February 1 - February 19</td>
</tr>
<tr>
<td>Draft Available for Review</td>
<td>April 2</td>
</tr>
<tr>
<td>30-day Comment Period</td>
<td>April 2 – May 1</td>
</tr>
<tr>
<td>Consultation</td>
<td>April 26</td>
</tr>
<tr>
<td>Public Meeting #2 (tonight)</td>
<td>April 27</td>
</tr>
<tr>
<td>City Council Workshop</td>
<td>April 29</td>
</tr>
<tr>
<td>City Council Review / Vote</td>
<td>May 4</td>
</tr>
<tr>
<td>Revisions</td>
<td>May 5 -14</td>
</tr>
<tr>
<td>Due to HUD</td>
<td>May 15</td>
</tr>
</tbody>
</table>
Thank you!
IV. Feedback and Q & A

Please share your comments with us by taking turns speaking or using the “chat” function.

Comments may also be shared by email through May 1, 2021
   Email: LRust@knoxvilletn.gov

For more information:
   www.knoxvilletn.gov/development
AAP Public Meeting (Zoom)  
4/27/2021

Attendees:


Public: Ian Evridge (East Tennessee Foundation), Karen Estes (CAC), Christine Adams, Chris Osborne (HomeSource ET), Adam Montgomery (KLP), Jo Madding (CAC), Addie Arbach (Next Step Initiative), Saundra Swink (ETHDC), Janet Jenkins (McNabb), Lisa Healy (Catholic Charities), Beth Jones, Jern Ritter, “Dustin” Jeffrey Vincent (CAC), “Stephanie,” Mary Groh, Marisa Moazen (KCD), Natalie Wright (Next Step Initiative)

Public comments:

Janet Jenkins: Thank you for the opportunity. Regarding phase 3, what’s an example of non-congregate shelter?
Shawn: We’re looking to utilize hotel/motel space. Non-congregate means that individuals have their own rooms while sharing services.
### Grantee Unique Appendices

<table>
<thead>
<tr>
<th>Goals and Objectives</th>
<th>Priority</th>
<th>Federal Objectives</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Goal: Reduce and Prevent Homelessness</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Objective</strong>: Increase Affordable, Permanent Housing, through:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>* Rental Housing Development/Rehabilitation</td>
<td>High</td>
<td>Provide Decent Housing (DH)</td>
</tr>
<tr>
<td>* Permanent Supportive Housing Development/Rehabilitation</td>
<td>High</td>
<td></td>
</tr>
<tr>
<td><strong>Objective</strong>: Prevent Homelessness and Prevent Displacement, through:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>* Emergency Home Repair Services (including accessibility modifications)</td>
<td>High</td>
<td>DH</td>
</tr>
<tr>
<td>* Homelessness Prevention Services</td>
<td>High</td>
<td>Homelessness Prevention</td>
</tr>
<tr>
<td>* Housing Payments Assistance/Public Services</td>
<td>High</td>
<td>DH / Public Service</td>
</tr>
<tr>
<td><strong>Objective</strong>: Connect People to Resources, through:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>* Rapid Re-housing Assistance</td>
<td>High/ESG</td>
<td>Rapid Re-housing (RRH)</td>
</tr>
<tr>
<td>* Case Management, including Housing Navigation</td>
<td>High/ESG</td>
<td>RRH and Emergency Shelter</td>
</tr>
<tr>
<td>* Health Services (Mental Health and Substance Abuse, especially for Special Populations)</td>
<td>High/ESG</td>
<td>Emergency Shelter and Street Outreach</td>
</tr>
<tr>
<td>* Employment and Economic Stability</td>
<td>High/ESG</td>
<td>Street Outreach</td>
</tr>
<tr>
<td>* Street Outreach</td>
<td>High/ESG</td>
<td></td>
</tr>
<tr>
<td>* HMIS</td>
<td>High</td>
<td>HMIS</td>
</tr>
<tr>
<td>* Food and Nutrition Services/Public Services for Special Populations</td>
<td>High</td>
<td></td>
</tr>
<tr>
<td><strong>Objective</strong>: Provide Emergency Shelter (Including Low-barrier Shelter)</td>
<td>High</td>
<td>Create a Suitable Living Environment</td>
</tr>
<tr>
<td><strong>Objective</strong>: Provide Emergency Services (Including Amenities)</td>
<td>High/ESG</td>
<td>Emergency Shelter</td>
</tr>
</tbody>
</table>

| **Goal: Stabilize and Revitalize Neighborhoods**                                     |          |                                                 |
| **Objective**: Increase Housing Affordability, through Housing Development by        |          |                                                 |
| * Partnering with Community Housing Development Organizations (CHDOs) and Others    | High     | Provide Decent Housing (DH)                     |
| * Providing Down Payment and Closing Cost Assistance to CHDO Home Buyers             | High     |                                                 |
| **Objective**: Prevent Displacement, through:                                        |          |                                                 |
| * Housing Rehabilitation                                                             | High     | DH                                              |
| * Design and Technical Assistance                                                    | High     | Create Economic Opportunities                   |
| **Objective**: Support Maintenance Activities on Blighted Properties                 | High     | SL                                              |
| **Objective**: Support Improvements to Public Infrastructure, through:               |          |                                                 |
| * Pedestrian and Vehicular Street Improvements                                       | Low      | SL                                              |
| * Storm Water Improvements                                                           | Low      | SL                                              |
| **Objective**: Support Public Facility Improvements - Energy Conservation             | Low      | SL                                              |

| **Goal: Create Economic Opportunity**                                                |          |                                                 |
| **Objective**: Create Job Opportunities, through:                                    |          |                                                 |
| * HUD-funded Affordable Housing Construction                                         | High     | Provide Decent Housing (DH)                     |
| * HUD and/or Other Source(s)-funded Construction Activities                          | High     |                                                 |
| **Objective**: Support Employment and Job Training/Public Service, including Workforce Dev. | High     | Create Economic Opportunities                   |
| **Objective**: Increase Economic Opportunity, through:                               |          |                                                 |
| * Development of a Construction-related Job Pipeline, including Workforce Development| High     | EO                                              |
| * Creation of a Central Repository of Contractors and Sub-contractors                 | High     | EO                                              |
| * Support Capacity-building within the Community, including Design and Technical Assistance | High     | EO                                              |

| **Goal: Enhance the Availability, Accessibility and Quality of Affordable Housing**  |          |                                                 |
| **Objective**: Increase Affordable Rental Housing, through:                          |          |                                                 |
| * New Construction                                                                   | High     | Provide Decent Housing (DH)                     |
| * Rehabilitation                                                                    | High     |                                                 |
| **Objective**: Increase Affordable Owner-occupied Housing, through:                  |          |                                                 |
| * Partnering with Community Housing Development Organizations (CHDOs)                | High     | DH                                              |
| * Down Payment and Closing Cost Assistance to CHDO Home Buyers.                     | High     | DH                                              |
| **Objective**: Increase Permanent Supportive Housing                                 | High     | DH                                              |
| **Objective**: Support Energy Conservation/Efficiency in Affordable Housing Development | High     | DH                                              |
| **Objective**: Provide Broadband Internet in Affordable Housing Development           | Low      | DH                                              |
| **Objective**: Provide Tenant-Based Rental Assistance                                | Low      | DH                                              |

City of Knoxville Consolidated Plan 2020 - 2024

Annual Action Plan

2021

OMB Control No: 2506-0117 (exp. 09/30/2021)
MEDIA RELEASE

Aug. 26, 2020

CITY SEEKS INPUT ON FUNDING FOR HOMELESSNESS SERVICES, PREVENTION

Since receiving notification of a $2.2 million federal grant to serve local residents who are currently or at risk for experiencing homelessness due to COVID-19, the City has asked community groups for input on prioritizing the funds for services that will make the most impact.

Today, the City released a draft list of priorities that qualify for Emergency Solutions Grant (ESG) funding from the federal CARES Act:

- Rental and utility assistance
- Street outreach
- Services to overcome language/cultural barriers
- Emergency shelter improvements (physical separation and space capacity) in preparation for colder weather
- Increased emergency shelter space capacity for families
- Emergency shelter and essential services for unaccompanied youth
- Mobile medication-assisted treatment (MAT) medical and mental health services
- Equity study on the Knoxville Homeless Management Information System (HMIS), a database required for any recipients of ESG-CV Round 2 funding

Priorities were informed by Mayor Indya Kincannon and Michael Dunthor, Homeless Program Coordinator for the City’s Office on Homelessness, as well as service providers who participated in recent meetings and submitted Community Needs Assessment Surveys. Participants reported on challenges their clients are experiencing due to COVID-19 and the requests they are unable to fulfill through existing programs and funding resources. Participants included smaller organizations that have had difficulty being able to access ESG funds in the past as well as established organizations that have more experience in applying for federal grants.

Once finalized, these priorities will determine the rating of grant applications; those that address priority needs will be rated higher than those that do not. Serving people of color and other underserved populations is also a priority. Mayor Kincannon has encouraged innovation and partnerships between organizations to ensure that residents are served equitably.

Comments, questions and feedback on the priorities should be submitted via email to BWade@knoxvilletn.gov or THarris@knoxvilletn.gov before Monday, Aug. 31, at
4:30 p.m. Written comments may be mailed to the attention of Becky Wade, Housing and Neighborhood Development, 5th Floor, 400 Main Street, Knoxville, TN 37902. Residents may provide feedback at a public meeting scheduled for Monday, Aug. 31, 3 p.m. Request an invitation to the Zoom meeting by emailing THarris@KnoxvilleTn.gov.

The ESG-CV Round 2 grant packet and application form will be posted at KnoxvilleTn.gov/Development on Friday, Sept. 4.

ESG grant regulations are posted at https://www.tdexchanger.info/programs/esg/.

For more details about the City’s support of homelessness services, visit KnoxvilleTn.gov/Development.

# # #
Are you having trouble paying your rent or mortgage due to financial issues brought about by COVID-19? Maybe your rent or mortgage is temporarily delayed, but you aren’t sure how you’ll afford to pay when the bills are due?

You may qualify for COVID-19-related housing assistance, if you live in the city of Knoxville and have lost employment or income due to COVID-19, or are unable to work because you’ve been diagnosed or quarantined with COVID-19.

Click here for more information or call 211 and ask about the Housing Assistance Program for COVID-19.

Housing and Neighborhood Development (formerly Community Development) administers a variety of programs geared toward the revitalization of Knoxville's low-to-moderate income neighborhoods. In order for resources to have the greatest impact, the Department targets its programs to strategy areas that are selected periodically.

Main Line: 865-215-2120
Fax: 865-215-2962
Disability Services: 865-215-2034
TTY: 865-215-4581
Fair Housing Program: 865-215-2120
Housing Programs: 865-215-2120
Neighborhood Strategy Areas: 865-215-2120
Solutions to Problem Properties: 865-215-2120

NOTICE OF PUBLIC MEETING (Via Zoom)

January 14, 2021, 6:00 pm

The City of Knoxville is developing its Year Two Annual Action Plan Update to its Five Year Consolidated Plan for the proposed use of U.S. Dept. of Housing and Urban Development (HUD) Community Development Block Grant (CDBG), HOME Investment Partnerships Act, and Emergency Solutions Grant (ESG) funds for program year 2021-2022.

At this virtual meeting, the City of Knoxville Housing and Neighborhood Development Department will:

- Discuss anticipated HUD and local funding for PY2021-2022 programs starting July 1, 2021;
- Review priority goals and objectives from its 2020-2024 Five Year Consolidated Plan;
- Give an overview of CARES Act Supplemental CDBG and ESG funding in response to COVID-19;
- Introduce representatives from the University of Tennessee SWORPS who will provide data on the need for emergency shelter and affordable housing in Knoxville;
- Facilitate a discussion on unmet needs and gaps in affordable housing, emergency shelter and services, particularly in light of the COVID-19 pandemic;
- Describe the process for developing the draft 2021-2022 Annual Action Plan, including how the public may provide input; and
- Inform agencies on how they may apply for grant funding to meet priority goals and

objectives;

To join the Zoom meeting at 6:00 PM EST on January 14, 2021:

https://zoom.us/j/94651190799?pwd=K0E1VEtEZ6c7QvVTQ1THRLRmRzd09

Meeting ID: 946 5119 0799
Passcode: 595556

One tap mobile
+13017158592, 94651190799# US (Washington D.C)
+13126667799, 94651190799# US (Chicago)

Dial by your location
+1 301 715 8592 US (Washington D.C)
+1 312 626 6799 US (Chicago)
+1 646 558 8656 US (New York)
+1 253 215 8782 US (Tacoma)
+1 346 248 7799 US (Houston)
+1 669 900 9128 US (San Jose)

Meeting ID: 946 5119 0799
Find your local number: https://zoom.us/u/akH5pKf

If you are a person with a disability who requires an accommodation in order to attend a City of Knoxville virtual meeting, please contact the City of Knoxville's ADA Coordinator, Stephanie Brewer Cook at 865-215-2034 or scook@knoxvilleetn.gov no less than 72 business hours (3 business days) prior to the meeting you wish to attend. The City of Knoxville is committed to meeting the needs of non-English speaking residents. If you have Limited English Proficiency (LEP) and want to request interpretation services, please contact the City of Knoxville's Title VI Coordinator, Tatia M. Harris at tharris@knoxvilleetn.gov or 865-215-2831, at least 48 hours (2 days) prior to the meeting.

If you are unable to attend the virtual meeting, your feedback is still appreciated. Please send in your comments/questions to Linda Rust at lrust@knoxvilleetn.gov, or by mail to Linda Rust, City of Knoxville Housing and Neighborhood Development Department, P.O. Box 1631, Knoxville, TN 37901. Call 865-215-2357 for additional info.

NOTICE OF FUNDING AVAILABILITY

Funding may include CDBG-CV, ESG-CV, and PY2021-2022 CDBG and ESG/Homeless Grants Programs.

Application packets will be available February 1, 2021 at Current Grant Opportunities.
* Programs to improve housing opportunities for lower-income homeowners, tenants and home buyers as well as assistance to organizations serving Knoxville's homeless population.
* A Fair Housing Program to promote equal opportunity in housing in Knoxville.
* Activities that identify vacant, blighted or problem properties and seek developers to return them to productive use.
* Support for programs that assist neighborhoods in identifying and solving their own problems.
* Support for programs that provide training and employment to lower-income citizens or to assist lower-income citizens in starting small businesses.

**REVITALIZATION PROJECTS**

* Five Points Commercial Development
* Lonsdale Redevelopment
* Vestal Redevelopment

**ENERGY STAR**

Energy Star Partner - The City of Knoxville is a proud partner of ENERGY STAR. The Housing and Neighborhood Development (former Community Development) Department’s Owner Occupied Housing Rehabilitation Program has built thirteen (13) Energy Star homes and plan on building more Energy Star-certified homes. ENERGY STAR qualified products and practices help you save money and reduce greenhouse gas emissions by meeting strict energy efficiency guidelines set by the U.S. EPA and U.S. DOE. The ENERGY STAR label also designates superior energy performance in homes and buildings. More information is available on the ENERGY STAR website at [www.energystar.gov](http://www.energystar.gov).

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**News**

- December 30, 2020
  - City and County Mayors Unveil COVID-19 Memorial

**Events**

- January 06, 2021
  - Beer Board Hearing

**City Info**

Call 3-1-1 or visit our chatbot below:

**Contact**

® City of Knoxville
400 Main Street
Knoxville, TN 37902

- View Map
- Site Map
1. Happy New Year From ONE!

2. Parkridge Hosts Shine Bright Event

3. NAC, Including New Members, Meets Next Week

4. The Neighborhood Conference is a Go!

5. COVID-19 Vaccination Plan Prioritizes Residents Ages 75+

6. Housing and Neighborhood Development Plan Public Input Meeting

7. Input Sought on East Knoxville Interchange Plan

8. City Council to Hold Workshop Thursday Jan 7

9. Unique Trees of the Knoxville Botanical Garden & Arboretum

10. Knoxville Neighborhoods Calendar (click link for online calendar)

Published by the City of Knoxville's Office of Neighborhood Empowerment, we report news important to Knoxville's residential neighborhoods. Include your neighborhood-related event or meeting in this space. Call 215-3232. News deadline: 12 noon on Fridays.

Like us on Facebook: https://www.facebook.com/KnoxvilleNeighborhoods

1. Happy New Year From ONE!

The Office of Neighborhood Empowerment (ONE) wants to wish you a very Happy New Year! Even with this past year being a bit unusual, our office has stayed busy working with neighborhoods across Knoxville. We also worked on several new projects that you will learn about in 2021. We look forward to the possibilities of the new year and working with neighborhoods to make this an even more amazing city.

2. Parkridge Hosts Shine Bright Event

In an effort to boost neighborhood holiday spirit, the Parkridge Community Organization hosted a creative event that was both socially distant and interactive. Neighbors were encouraged to build their own lanterns or request a DIY lantern-making kit to create a fun, light-up lantern to hang on their porch.

Parkridge porches were not only lit up with festive and unique decor for the holidays, but neighbors also had the opportunity to participate in the “Shine Your Brightness for the Holidays” event, which included a lantern contest and a parade. Neighbors met on New Year's Eve in Caswell Park with their lanterns and walked four blocks to “shine bright” for all neighbors to see. Neighbors were encouraged to come out, distantly, to watch the parade. The event concluded with a lantern contest, awarding winners for tackiest, most colorful, most vibrant, and most unique. Lantern pictures were posted on social media with the #shinebrightparkridge tag for those who stayed indoors to enjoy.
Bonne Cassamasima organized the "Shine Bright" event, inspired by a similar event in Atlanta. Olive Street Soulful Market and Deli helped sponsor the event by donating prizes for the lantern contest winners.

Thank you, Parkridge neighbors, for organizing such a unique creative event! Events like these help spread holiday cheer, connect neighbors, and encourage togetherness, even in these crazy times. Consider hosting your own neighborhood lantern event for Valentine's Day, Spring, Easter, or even the summer solstice.

If your neighborhood found its own creative way to celebrate this holiday season or is planning an event for future seasons, let the ONE know! Email eslater@knoxvillem.gov; we would love to spread the word about the creative ways you are finding to celebrate your neighborhood.

3. NAC, Including New Members, Meets Next Week

The Neighborhood Advisory Council (NAC) will meet next week on Wednesday, Jan. 13, at 4:30 p.m., via Zoom.

For four members, this will be their first meeting. The new members are:

- Alannah McKissack: Seat 2-B
- Brent Waugh: Seat 4-B
- Philip Hipps: Seat 5-A
- Breysanna Hollaway: Seat 6-A

At-Large representative Emma Ellis-Cosigua was re-appointed for a second term.

All are invited and welcome to attend. Comments and questions will be made by the NAC members first. If time allows, questions or comments can be taken from the attendees.

The NAC meets monthly. Members are appointed by the Mayor to serve three-year terms giving advice about neighborhood issues to the City's administration and returning valuable information back to their neighborhoods.

For more information or if you would like the Zoom link for this meeting, contact Debbie Sharp, 215-4382 or dsharp@knoxvillem.gov.

4. The Neighborhood Conference Is A Go!

Save the date!

The 2021 Neighborhood Conference is planned for Saturday, March 27, from 8 a.m. - 2 p.m., at the Knoxville Convention Center and the Exhibition Hall, 701 Henley Street.

We are taking every precaution to prevent the spread of COVID-19. Attendance will be limited. Masks will be required. There will be temperature checks at the doors and hand-sanitizing stations placed around the Convention Center and the Exhibition Hall. Chairs
at the workshops and at the lunch tables will be spaced apart the appropriate distances. All food will be boxed or wrapped to ensure everyone's safety.

Conference events will be spread out between the Convention Center and the Exhibition Hall. The opening plenary, workshops and lunch will be in the Convention Center, booths will be in the Exhibition Hall.

Lastly, attendees will be split into two groups that will swap spaces during the conference to ensure that there are not too many people in one space at the same time.

Residents who can't attend in person will be able watch portions of the conference live streaming on Community Television of Knoxville (CTV).

Registration will begin in February. If you have questions, contact Courtney Durrett at cdurrett@knoxvilletn.gov or 215-3456.

5. COVID-19 Vaccination Plan Prioritizes Residents Ages 75+

In response to the State of Tennessee’s COVID-19 Vaccination Plan, the Knox County Health Department (KCHD) is prioritizing residents ages 75 and older to receive the vaccine during the current Phase 1a1, which also includes first responders.

KCHD will be deploying multiple strategies to help widely distribute the vaccine, including multiple locations and distribution points as the vaccine becomes more widely available.

In the coming weeks, KCHD will be announcing opportunities for residents to schedule appointments to receive the Moderna COVID-19 vaccine. Additional vaccine opportunities will be announced regularly. Other vaccine providers, including clinics and doctor's offices, will also come online as part of the vaccination plan.

KCHD is experiencing a high level of calls and high demand for the vaccine. If you call to make an appointment, please be patient if it takes some time to get through to the KCHD Public Information line.

For updates on vaccine distribution and more information on the COVID-19 pandemic response in Knox County, visit the KCDH website.

6. Housing and Neighborhood Development Plan Public Input Meeting

The City of Knoxville Housing and Neighborhood Development Department seeks input on their Year Two Annual Action Plan Update for the Five Year Consolidated Plan. A public meeting will be held Thursday, Jan. 14, at 6 p.m., via Zoom to discuss and hear input for the 2021-2022 plan.

The Five Year Consolidated plan prescribes the planned local use for three types of federal funds allocated by the U.S. Dept. of Housing and Urban Development (HUD): Community Development Block Grant (CDBG), HOME Investment Partnerships Act, and Emergency Solutions Grant (ESG). The Year Two Annual Action Plan will go over plans for the above funding for the 2020-2021 year, starting July 1.
The Jan. 14 public meeting will cover the following:

- Discuss anticipated HUD and local funding for PY2021-2022 programs
- Review priority goals and objectives from its 2020-2024 Five Year Consolidated Plan
- Give an overview of CARES Act Supplemental CDBG and ESG funding in response to COVID-19
- Introduce representatives from the University of Tennessee SWORPS who will provide data on the need for emergency shelter and affordable housing in Knoxville
- Facilitate a discussion on unmet needs and gaps in affordable housing and emergency shelter and services, especially in light of the COVID-19 pandemic
- Describe the process for developing the draft 2021-2022 Annual Action Plan
- Inform agencies on how they may apply for grant funding to meet priority goals and objectives

The Housing and Neighborhood Development Department would like to hear your input on moving these plans forward.

To join the Zoom meeting at 6 p.m. on Jan. 14:
https://zoom.us/j/94651190799?pwd=K0E1VEtEZDZ5cnQzVTQ1THlRI2Rzd09
Meeting ID: 946 5119 0799
Passcode: 595556

Dial by your location
+1-646-558-8656

If you cannot make the meeting and would like to give input, please send comments and questions to Linda Rust at lrust@knoxvilletn.gov, or by mail to Linda Rust, City of Knoxville Housing and Neighborhood Development Department, P.O. Box 1631, Knoxville, TN 37901. Please call 215-2357 for additional information.

7. Input Sought on East Knoxville Interchange Plan

After years of studying possible fixes to the problematic Magnolia Avenue, Asheville Highway, and Rutledge Pike interchange in East Knoxville, neighborhood stakeholders, City officials and TDOT officials agree: Signalized intersections with wide sidewalks would serve Burlington families better than a multi-lane roundabout.

The City’s engineering consultant, Gresham Smith and Partners, presented a conceptual plan to neighborhood groups and stakeholders on Dec. 14 via an online community workshop. The plan included recommendations to improve the nearly 60-year-old state interchange.

The presentation, condensed into a 6.5-minute short video, is available on the City’s website: https://bit.ly/3rlrm3m.

Additional information, including a project update, technical memos, displays from an Oct. 30, 2019, open house, and a Burlington Enhancement Plan presentation, are available at here.
This study, which identifies recommendations for short- and long-term improvements to the interchange, has not yet been finalized. The City’s Office of Neighborhood Empowerment, which has convened six stakeholder meetings so far, is soliciting additional feedback. Residents, business owners and other stakeholders are encouraged to watch the video and email ideas or comments to neighborhoods@knoxvillean.gov. The deadline for comments is Sunday, Jan. 31.

8. City Council to Hold Workshop Thursday Jan 7

City Council is holding a workshop on Thursday, Jan. 7, at 4 p.m., via Zoom.

Council will hear a presentation by Zimbabwe Matavou on his article “State of the Black Community: A Culture in Decline - Rescue and Restoration” and a presentation from Bike Walk Knoxville on their Vision Zero plan.

You can watch the meeting on CTV at www.ctvknox.org.

9. Unique Trees of the Knoxville Botanical Garden & Arboretum

The City of Knoxville Tree Board invites you to join a webinar with Master Gardener and Forester Dan Steinhoff in which he will discuss the unique trees of the Knoxville Botanical Garden & Arboretum.

This webinar will be on Monday, Jan 11, at 7 p.m., via Zoom. The Zoom link will be emailed out the morning of the webinar from treesknoxville@gmail.com.

If you would like to learn more about the unique trees of the Knoxville Botanical Garden & Arboretum, please register using the link.

Registration for the event is free and closes Monday, Jan 11, at 8 a.m.

10. Knoxville Neighborhoods Calendar (click link for online calendar)

Call 215-3232 to include your neighborhood event or meeting in this Google calendar.

If you are a person with a disability who requires an accommodation to attend a City of Knoxville public meeting, please contact Stephanie Brewer Cook at scook@knoxvillean.gov or 215-2034 no less than 72 hours before the meeting you wish to attend. For an interpreter, contact Title VI Coordinator Tata M. Harris at 215-2831.

Other Calendars:
Additional online calendars that cover events outside the neighborhood realm include:

- Arts & Culture Alliance (There’s More to Knoxville)
- Arts & Fine Crafts Center Classes (City of Knoxville)
- City of Knoxville General Calendar
- Parks and Rec Community Programming

About This Newsletter
** This Advisory is produced on most Tuesdays of the year.
MEDIA ADVISORY

Jan. 6, 2021

MEDIA ADVISORY

What: Housing and Neighborhood Development public meeting

When: 6 p.m. Thursday, Jan. 14, 2021

Where: Via Zoom, and live streamed on Community Television of Knoxville channel and CTVKnox.org

Who: Director of Housing and Neighborhood Development Becky Wade, Community Development Administrator Linda Rust, Special Projects Coordinator Jennifer Seagle, KnoxHMIS Project Manager Nate First

The City of Knoxville Housing and Neighborhood Development Department will hold a virtual public meeting on Thursday, Jan. 14, at 6 p.m. via Zoom. Department staff will discuss the development of its first annual update to the Five Year Consolidated Plan. The Annual Action Plan will outline how the City will use funding from the U.S. Department of Housing and Urban Development (HUD) and the City of Knoxville to address homelessness, affordable housing and non-housing community development in the program year starting July 1, 2021. A draft of the Plan is anticipated to be released for public review and comment in early April.

At the meeting:

- City staff will provide information on the priority goals and objectives that came out the Consolidated Planning process.

- Staff will provide general information about Community Agency Grants, CARES Act and PY2021-2022 HUD grants, and other local funding availability.

- Staff will provide information on how residents can give input on the development of the Annual Action Plan.

- KnoxHMIS Project Manager Nate First, of the University Tennessee Social Work Office of Research and Public Service (UT SWORPS), will present an analysis of local data on the demand for shelter and affordable housing in Knoxville.
Participants are invited to join in on a discussion of unmet needs and gaps in service.

Anyone wishing to join the meeting should use the information below:

https://zoom.us/j/94651190799?pwd=KUE1VE1EZD26cnQzVTO1THRlRmFadzU9

Meeting ID: 946 5119 0799
Passcode: 595556

If you are a person with a disability who requires an accommodation in order to attend a City of Knoxville virtual meeting, please contact ADA Coordinator Stephanie Brewer Cook at 865-215-2034 or scook@knoxvilletn.gov no less than 72 business hours (3 business days) prior to the meeting you wish to attend.

The City of Knoxville is committed to meeting the needs of non-English speaking residents. If you have Limited English Proficiency (LEP) and want to request interpretation services, please contact Title VI Coordinator Talia M. Harris at tharris@knoxvilletn.gov or 865-215-2331, at least 48 hours (2 days) prior to the meeting.

The presentation may be streamed live on Community Television of Knoxville’s website (CTVKnox.org) and broadcast on these cable networks’ channels:

- Xfinity (Comcast) – Channel 12
- Charter (Spectrum) – Channel 193
- WOW! (Knology) – Channel 6
- AT&T U-verse – Channel 90

If not streamed live, video of the meeting will still be able to be viewed on-demand at CTVKnox.org.

If you are unable to attend the virtual meeting, you may send in your comments/questions to Linda Rust at lrust@knoxvilletn.gov or by mail to Linda Rust, City of Knoxville Housing and Neighborhood Development Department, P.O. Box 1631, Knoxville, TN 37901.

Call 865-215-2357 or visit knoxvillete.gov/development for information about the City’s Housing and Neighborhood Development activities and programs.

###
Housing and Neighborhood Development public meeting to be held Thursday

By design on January 10, 2021 · No Comment

The City of Knoxville Housing and Neighborhood Development Department will hold a virtual public meeting on Thursday, Jan. 14, at 6 p.m. via Zoom. Department staff will discuss the development of its first annual update to the Five Year Consolidated Plan. The Annual Action Plan will outline how the City will use funding from the U.S. Department of Housing and Urban Development (HUD) and the City of Knoxville to address homelessness, affordable housing and non-housing community development in the program year starting July 1, 2021. A draft version of the Plan for public review and comment is anticipated in early April.

At the meeting:

- City staff will provide information on the priority goals and objectives that came out of the Consolidated Planning process.

- Staff will provide general information about Community Agency Grants, CARES Act and Program Year 2021-2022 HUD grants, and other local funding availability.

- Staff will provide information on how residents can give input on the development of the Annual Action Plan.

- KnoxHMIS Project Manager Nate First, of the University Tennessee Social Work Office of Research and Public Service
(UT SWORPS), will present an analysis of local data on the demand for shelter and affordable housing in Knoxville.

- Participants are invited to join a discussion of unmet needs and gaps in service.

Anyone wishing to join the meeting should use the information below:

Zoom link:
https://zoom.us/j/94651190799?pwd=KoE1VEtEZ6cnQzVTQ1THRIRmRadz09
Meeting ID: 946 5119 0799
Passcode: 595556

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After the meeting, video of the proceedings will be available to view at CTVKnox.org.
If you are unable to attend the virtual meeting, you may send in your comments/questions to Linda Rust at lrust@knoxvilletn.gov or by mail to Linda Rust, City of Knoxville Housing and Neighborhood Development Department, P.O. Box 1631, Knoxville, TN 37901.

Call 865-215-2357 or visit knoxvilletn.gov/development for information about the City’s Housing and Neighborhood Development activities and programs.

Related posts:
1. Public meeting on the City of Knoxville’s Community Development Department’s 2017 Annual Action Plan tonight
2. Community Development Hosts Meeting to Discuss Consolidated Plan
3. Public hearing on the City of Knoxville’s Community Development 2019-2020 Annual Action Plan

The opinions expressed by Focus columnists and those providing comments are theirs alone, and may not reflect the opinions of The Knoxville Focus or any employee thereof.
Notice of Public Meeting (via Zoom) Thursday, January 14, 2021 at 6:00 PM

Cicely Henderson <chenderson@knoxvilletn.gov>

Thu, 12/31/2020 19:20 PM
To: 2021 Public Meeting <2020publicmeetingmailing@knoxville.onmicrosoft.com>

The City of Knoxville wishes you a Happy New Year!

As we begin 2021, the Housing and Neighborhood Development Department invites you to attend a virtual public meeting to discuss upcoming activities on Thursday, January 14, at 6:00 PM EST. Please see a Zoom link at the end of this email for access to the meeting.

There are three main objectives of the meeting:

1. To provide information on the development of the City's Year Two Annual Action Plan Update to its Five Year Consolidated Plan for the proposed use of U.S. Dept. of Housing and Urban Development (HUD) Community Development Block Grant (CDBG), HOME Investment Partnerships Act, and Emergency Solutions Grant (ESG) funds for program year 2021-2022, including how the public can provide input.

2. To hear an analysis of local data from the University Tennessee Social Work Office of Research and Public Service (UT SWORPS) on the need for shelter and affordable housing in Knoxville. After their presentation, you're invited to join in a discussion on the data and unmet needs and gaps.

3. To provide important information to agencies wanting to apply for Community Agency Grants, CARES Act and PY2021-2022 HUD grants, and other local funding availability. For HUD and local Homeless Agency Grants, application packets will be available February 1, 2021, at www.knoxville.gov/development under “Current Grant Opportunities.”

Your participation and feedback at the meeting would be appreciated.

If you are a person with a disability who requires an accommodation in order to attend a City of Knoxville virtual meeting, please contact the City of Knoxville's ADA Coordinator, Stephanie Brewer Cook at 865-215-2034 or scook@knoxville.gov or cook 865-215-2034 or scook@knoxville.gov or no less than 72 business hours (3 business days) prior to the meeting you wish to attend.

The City of Knoxville is committed to meeting the needs of non-English speaking residents. If you have Limited English Proficiency (LEP) and want to request interpretation services, please contact the City of Knoxville’s Title VI Coordinator, Tasia M. Harris at tharris@knoxville.gov or 865-215-2831, at least 48 hours (2 days) prior to the meeting.

If you are unable to attend the virtual meeting, your feedback is still appreciated. Please send your comments/questions to Linda Rust at lrust@knoxville.gov or by mail to Linda Rust, City of Knoxville Housing and Neighborhood Development Department, P.O. Box 1631, Knoxville, TN 37901.

Please call 865-215-2357 for additional information. Thank you!

To join the Zoom meeting at 6:00 PM EST on January 14, 2021:

https://outlook.office.com/mail/inbox/id/AA9kAOFwNo37hMGl0LcO0Mm9Fw68o0Y0d3lLwM20zhTvdvY29m2zQAQAI%2FyEThG0Zhv5RFjMg2z...

1/2
https://zoom.us/j/94651190799?pwd=K0E1VEtEzDZ6cnQzVTOjTHRIzMzRdZ09

Meeting ID: 946 5119 0799
Passcode: 595556

One tap mobile:
+13017158592,,94651190799# US (Washington D.C)
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Dial by your location
+1 301 715 8592 US (Washington D.C)
+1 312 626 6799 US (Chicago)
+1 646 558 8656 US (New York)
+1 253 215 8782 US (Tacoma)
+1 346 248 7799 US (Houston)
+1 669 900 9128 US (San Jose)

Find your local number. https://zoom.us/u/akdJSplKr

Omb: Linda Rusi  •  Outlook

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Annual Action Plan
2021

OMB Control No: 2506-0117 (exp. 09/30/2021)
City of Knoxville Housing and Neighborhood Development
Public Notice

Availability of the Draft 2021-2029 Annual Action Plan for Housing and Community Development,

Virtual Public Hearing, held by Council Members as the case may be.

The City of Knoxville is in the process of drafting its 2021-2029 Annual Action Plan (AAP). The purpose of the plan is to describe the City’s Department of Planning and Community Development’s Community Development Block Grant (CDBG) program, which identifies the City’s goals, strategies, and specific interventions to address housing, economic development, and community development needs of the communities served. A draft plan has been developed for the City’s consideration.

For the next hearing, on June 1, 2021, the City will conduct a virtual public hearing on the draft 2021-2029 Annual Action Plan (AAP) for Housing and Community Development. The City will also consider adopting a resolution ratifying the plan. The draft plan and supporting documents will be available for public review.

The draft Annual Action Plan identifies key housing needs, sets priorities, and outlines strategies for addressing those needs. The plan is designed to improve the quality of life, enhance the economic viability of the community, and promote better housing occupancy rates while ensuring that the City’s historic resources are protected.

The draft plan is available for public review and comments can be submitted through the City’s website (knox.gov) or by email to publichealth@knox.gov. Comments should be submitted by June 1, 2021.

If you have any questions or would like more information, please contact MMary S. Allen, Director of Housing and Neighborhood Development, at 865-245-1111 or mabell@knox.gov.

City of Knoxville, TN
Knoxville, TN 37901

State of Tennessee

COUNTY OF BROWN

Before me, the undersigned, a Notary Public in and for said county and district, did personally examine and legal clerk first July term, according to law, said lease and the duly authorized representative of The Knoxville News Sentinel, a daily newspaper published in Knox County, and state, and that the aforesaid is a true copy, was published in said paper on the following dates:

03/15/21

and that the statement of parolee herein set forth is correct to the best of my knowledge, information, and belief.

[Signature]

Lena Gay

Subscribed and sworn to before me this March 19, 2021.

Notary Public

My commission expires August 5, 2021

Publication Cost: $427.68
Ad No: 14504565263
Orchard No: 015245
# of Affiliates?
This is not an invoice

Annual Action Plan
2021

OMB Control No: 2506-0117 (exp. 09/30/2021)
Neighborhood Advisory - Tuesday, March 23, 2021

City of Knoxville, Office of Neighborhoods <dsharp@knoxvilletn.gov>
Tue 3/23/2021 4:08 PM
To: Linda Rust <lrust@knoxvilletn.gov>

Knoxville Neighborhood Advisory - Vol. 14, No. 12 -
Tuesday, March 23, 2021

PDF version: http://bit.ly/NeighborhoodAdvisory-2021-03-23

To subscribe to this newsletter via email, fill out this form at http://eepurl.com/b2Rk9T. You will then receive an automated email. Reply to this automated email to secure your free subscription.

CITY OF KNOXVILLE

1. City, County Present Multi-Use Stadium Proposal
2. Neighborhood Conference is this Saturday!
3. Morningside Heights Homeowners Association Adopts Road
4. ONE Welcomes Williams Creek Community Organization
5. How Can You Help Knoxville and Our Environment Stay Healthy?
6. Better Building Board and Public Officer Hearing to Meet this Week

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7. **HND Hosts Virtual Public Hearing and Council Workshop on Annual Plan**
8. **Save The Date: National Night Out Set for October 12**
9. **April Includes National Youth Violence Prevention Week**
10. **Knoxville Neighborhoods Calendar** (click link for online calendar)

Published by the City of Knoxville’s Office of Neighborhood Empowerment, we report news important to Knoxville’s residential neighborhoods. Include your neighborhood-related event or meeting in this space. Call 215-3232. News deadline: 12 noon on Fridays.

*Like us on Facebook:* [https://www.facebook.com/KnoxvilleNeighborhoods](https://www.facebook.com/KnoxvilleNeighborhoods)

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1. **City, County Present on Multi-Use Stadium Proposal**

City of Knoxville and Knox County Government leaders will give a presentation on a proposed multi-use stadium and answer questions on Thursday, March 25, at 6 p.m., via Zoom webinar. Proceedings will be broadcast live on Community Television of Knoxville at CTVKnox.org.

This potential development would be located just East of the Old City. It is not in an organized neighborhood; however, it is close to **Austin Homes Tenant Association** (once they are finished rebuilding), **Parkridge Community Organization**, and **Historic Fourth and Gill Neighborhood Association**.

Submit questions in advance by Wednesday, March 24, at 6 p.m. to knoxvillesstadium@knoxvilleetn.gov.

More meetings with opportunities for public input will be planned for the future.

2. **Neighborhood Conference Is Saturday!**

This Saturday, March 27, neighbors across Knoxville will have the opportunity to network, listen to workshops, hear from the Mayor, and more during the 2021 Neighborhood Conference.

What can you expect from the virtual conference?

[https://outlook.office.com/mail/inbox/id/AAQkADFmNDHbMGJ0LTe0MmQtNDIiNy05Y...](https://outlook.office.com/mail/inbox/id/AAQkADFmNDHbMGJ0LTe0MmQtNDIiNy05Y...) 3/23/2021
• A welcome from Mayor Kincannon;

• Three pre-recorded workshops: Knoxville Police Department Q&A Panel, Neighborhood Engagement Toolbox, Mental Health – How To Be A Good Neighbor, and Government 101 – Daily Operations;

• Inspiring guest speakers Charles Lomax and City of Knoxville Poet Laureate Rhea Carmon;

• Presentation of the Diana Conn Good Neighbor of the Year and the Neighborhood Achievement awards;

• Door prize giveaways; and

• Virtual event booths!

While the conference will look a little different this year, neighbors will still get the connectivity and learning opportunities they’re used to... virtually!

Registration for the 2021 Neighborhood Conference closed at 4 p.m. on Monday, March 22. If you are registered, you will soon get an email with instructions about how to get to the virtual platform on Saturday or any time through April 2. Make sure to join us this Saturday! We are excited to “see” you and share this experience together!

3. Morningside Heights Homeowners Association Adopts A Road

Morningside Heights Homeowners Association (MHHA) joined forces with Keen Knoxville Beautiful (KKB) to Adopt-A-Road. The roads they chose to adopt were Dandridge Avenue and Wider Place. As their first event on Saturday, March 20, MHHA members, along with a group of volunteers, worked together to clean up litter along the adopted roads.

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The requirements for adopting a road are that a group must commit for a three-year period and do at least two litter clean-ups per year at the designated adopted roads.

If you are interested in adopting a road in your neighborhood, visit their website for more information.
4. ONE Welcomes Williams Creek Community Organization

The Office of Neighborhood Empowerment welcomes a new neighborhood organization, Williams Creek Community Organization (WCCO)!

WCCO is located in District 6 near the Williams Creek Golf Course. This group

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Annual Action Plan
2021
has been working for a few months to organize, and they recently got their paperwork turned in to become officially recognized by the City.

The leadership team includes Gall Gillispie, LaShea Brabson, Paulette Jefferson, and Titus Williams.

We cannot wait to see what they accomplish!

5. How Can You Help Knoxville and Our Environment Stay Healthy?

There are a ton of great opportunities coming up to help our environment, and a lot of great resources to learn how you and your neighborhood can make an impact!

- This Saturday, March 27, 10 a.m.-1 p.m., is the Ijams River Rescue. This is a great opportunity to safely get out while making a difference cleaning up Knoxville’s local rivers and streams. To register, visit this map, select the location at which you would like to volunteer, and register through the specific link for that site.
- Interested in learning about making the switch to an electric car? The Drive Electric Earth Day event is perfect for you! This event is an opportunity to learn about electric vehicles in person from the people who actually own them. There will also be a series of discussions and presentations about topics related to electric cars. This event will be at Ijams Nature Center on Saturday, April 10, from 10 a.m.-3 p.m., and you can register here.
- Celebrate Earth Day with people from across the country with the Earth Day Initiative’s virtual event on April 18 and 19, featuring prominent speakers, including climate activists, celebrities, community leaders, and performers. If you are interested in this event, learn more and register here.

Did you know that the City of Knoxville is a certified Community Wildlife Habitat through the National Wildlife Federation? There are also three neighborhoods with this certification in Knoxville! If you are interested in learning how to turn your back yard or neighborhood into a haven for wildlife, you can reach out to Katie Catron at kcatron@knoxvilletn.gov or 215-3232.
6. Better Building Board and Public Officer Hearing to Meet this Week

One property is listed on this week’s Better Building Board (BBB) agenda. The BBB will meet on Thursday, March 25, at 3:30 p.m., virtually. To view the meeting you may watch it via Zoom in the Small Assembly Room if you do not have access to the internet, or you may watch it on your own with this link. The passcode is 259061.

523 East Oklahoma Ave. is up for discussion on this week’s agenda for determination of blight.

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The BBB meets every Third Thursday of the month to hear appeals of the Public Officer's orders.

If you wish to speak to this property, you must register in advance with Cheri Burke at 215-2867 or cmburke@knoxvilletn.gov.

Seventeen properties are on the agenda for the City's next Public Officer Hearing (POH) at 9:30 a.m., Friday, March 26.

To view the meeting by Zoom, click on this link. The passcode is 058714. If you do not have access at home, you may view the meeting in the Small Assembly Room of the City County Building.

The Public Officer holds hearings and issues orders to property owners to make repairs or to demolish unfit structures. If the property owner does not comply with the order, the city may repair or demolish the structure and bill the owner for the service.

The properties to be considered are: 3938 Alma Ave., including accessory structure – confirmation of emergency repair/demolition order; 3945 Alma Ave. – accessory structure only; 1419 Border St.; 725 Chickamauga Ave.; 6001 Clinton Hwy. – commercial – confirmation of emergency repair only order; 2349 East Fifth Ave.; 3128 Gailbraith St. – including accessory structure; 815 Hiwassee Ave.; 2322 Highland Ave.; 216 Kirkwood St. – including accessory structures – Confirmation of emergency repair only order; 2700 East Magnolia Ave. – Confirmation of emergency repair only order; 4607 Okey St. including accessory structure; 927 Virginia Ave.; and 5719 Wooded Acres Dr. – Accessory structure only. Also to be addressed are structures that have been boarded, which include 2810/2812 East Fifth Ave.; 1514 Jourolman Ave.; and 4607 Okey St.

If you wish to speak to any of these properties, you must register in advance with Cheri Burke at 215-2867 or cmburke@knoxvilletn.gov.

If any of these properties are located in your neighborhood, you may consider attending the BBB or POH to speak on the issue. To learn more about the BBB or POH, visit the City's BBB and POH website.
7. HND Hosts Virtual Public Hearing and Council Workshop on Annual Plan

City of Knoxville Housing and Neighborhood Development is in the process of developing the 2021-2022 (Year Two) Annual Action Plan, describing the proposed use of US Department of Housing and Urban Development (HUD) Community Development Block Grant (CDBG), HOME Investment Partnership (HOME), and Emergency Solutions Grant (ESG) funds.

A draft of the plan will be available for a 30-day comment period, starting April 2. To review the year two of the five year Annual Action plan, click here.

The plan expands upon funding the City of Knoxville expects to receive for the July 2021-July 2022 fiscal Year. Starting July 1, 2021, the City expects to receive $1,787,837.00 in CDBG, $1,124,871.00 in HOME, and $150,252.00 in ESG funds for the July 2021-July 2022 fiscal year. Additionally, the plan highlights other monies the City may receive, including $100,000.00 in CDBG program income, $500,000.00 in Home program income, and uncommitted funding from the 2020-2021-year grant.

The draft Annual Action Plan will propose allocation of the above listed HUD funding across priority areas, addressing homelessness, affordable housing, housing and rental housing rehabilitation, economic opportunity, neighborhood stabilization and revitalization, and general administration.

To learn more about the year two Annual Action Plan, watch the Virtual Public Hearing on Tuesday, April 27, at 6 p.m., via Zoom. Check the Housing and Neighborhood Development webpage for the Zoom link and information. Residents are encouraged to participate.

Additionally, City Council will host a workshop to discuss the draft plan on Thursday, April 29, at 6 p.m. This meeting is not yet determined to be via Zoom or in person. To find out more details as the date approaches, please visit the HND webpage. This meeting will also be broadcast on Community Television of Knoxville (CTV/Knox.org) for all to watch.

Residents are invited to comment on the Annual Action Plan between April 2 and May 1. Please direct any questions to Linda Rust at lrust@knoxvilleteen.gov

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8. Save The Date: National Night Out Set for October 12

Be sure to mark your calendars for October 12 this year, so your neighborhood can start planning for National Night Out (NNO)!

NNO is an annual community-building campaign that aims to strengthen relationships between police and the local community. Be on the lookout for more details as the date approaches and start thinking of ideas on how your neighborhood may want to celebrate this year.

Many cities celebrate NNO on the first Tuesday in Aug.; Knoxville celebrates the first Tuesday in Oct. However, this year City Council meets on the first Tuesday in October, so the decision was made to move NNO one week later so neighbors and council members would be free to attend their community’s events.

9. April Includes National Youth Violence Prevention Week

Founded in 2001, the National Youth Violence Prevention Week is dedicated to addressing youth violence in the community and empowering youth to take the lead in coming up with effective strategies to prevent violence in the future.
Youth Violence Week 2021, April 12-15, is just around the corner. The City of Knoxville’s Empower Knox Initiative is gearing up to spend the week educating and empowering our community.

In the last three months, shootings in Knoxville have seen a 300% increase over the same period last year and include the tragic deaths of four young people. Empower Knox and partner organizations including YOKE Youth Ministries, YWCA Knoxville, and The Change Center are working to combat this violence through initiatives such as roundtable conversations, youth councils, youth forums, youth programs, and more!

Stay posted for more on Youth Violence Prevention Week, how to get involved, and updates on ways youth can get involved in the conversation on violence prevention by visiting the Empower Knox website.

10. **Knoxville Neighborhoods Calendar** (click link for online calendar)

Call 215-3232 to include your neighborhood event or meeting in this Google calendar.

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If you are a person with a disability who requires an accommodation to attend a City of Knoxville public meeting, please contact Stephanie Brewer Cook at scook@knoxvilletn.gov or 215-2034 no less than 72 hours before the meeting you wish to attend. For an interpreter, contact Title VI Coordinator Tatia M. Harris at 215-2831.

Other Calendars
Additional online calendars that cover events outside the neighborhood realm include:

- Arts & Culture Alliance (There’s More to Knoxville)
- Arts & Fine Crafts Center Classes (City of Knoxville)
- City of Knoxville General Calendar
- Parks and Rec Community Programming

** This Advisory is produced on most Tuesdays of the year.
** Ideas and contributions are welcome. We reserve the right to edit submissions.
** Deadline for news & calendar items: 5 p.m. Mondays
** May be copied and forwarded via neighborhood e-mail lists and newsletters.

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** See past issues at our Website:  http://www.knoxvilletn.gov/neighborhoods
** Don’t have Internet access? Call 215-4382 if you need a copy of a particular document.

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Our mailing address is:
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440 Main Street
Knoxville, TN 37902

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City of Knoxville » Government » City Departments & Offices » Housing and Neighborhood Development » Reports and Plans

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<th>Reports and Plans</th>
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Current Plans

Updated Citizen Participation Plan [PDF]
2020-2024 FIVE YEAR CONSOLIDATED PLAN and 2020-2021 Year One Action Plan [PDF]
Goals and Objectives [XLS]

PY2021-2022 Annual Action Plan

Public Process and Funding Timeline [DOC]
January 14, 2021 Public Meeting Presentation [PDF]
January 14, 2021 KnoxHMIS Presentation [PDF]
Draft PY2021-2022 Annual Action Plan [PDF]

CARES Act Substantial Amendments

April 1, 2021 ESG-CV Round 3 Substantial Amendments [DOC]
November 17, 2020 ESG-CV Round 2 Substantial Amendments [DOC]
CDBG-CV Round 1 and ESG-CV Round 1 Substantial Amendment [DOC]

January 21, 2020
Meeting Presentation [PDF]
Affordable Housing Fact Sheet [PDF]
ANNUAL ACTION PLANS, CONSOLIDATED ANNUAL PERFORMANCE & EVALUATION REPORTS

PY2019-2020 CAPER [PDF]
2019-2020 Annual Action Plan [PDF]

PY2018-2019 CAPER [PDF]
HUD Approval Letter for 2018-2019 Annual Action Plan
2018-2019 Annual Action Plan [PDF]

PY2017-2018 CAPER [PDF]
2017-2018 Annual Action Plan [PDF]

2016-2017 Consolidated Annual Performance & Evaluation Report [PDF]
2016-2017 Annual Action Plan [PDF]

2015-2016 Consolidated Annual Performance & Evaluation Report [PDF]
2015-2016 Annual Action Plan [PDF]

2015-2019 Five Year Consolidated Plan Final [PDF]
  Jan. 27, 2015 Meeting Presentation regarding 2015-2019 Plan [PDF]
  Survey Results regarding 2015-2019 Plan [PDF]

OTHER REPORTS & PLANS

City of Knoxville Housing and Neighborhood Development Tiered Environmental Review for Repair, Rehabilitation, or Renovation of Single-Family Residential Properties, August 21, 2020 [PDF]

Analysis of Impediments to Fair Housing Choice, 2020 [PDF]

APPLICATIONS

Section 108 Loan Guarantee Program Loan Application [PDF]
PY2021-2022 Annual Action Plan Public Meeting

Hope Ealey <HEaley@knoxvilletn.gov>

Mar 4, 2021 11:16 AM

To: Linda Rust <lrust@knoxvilletn.gov>; Cindy Henderson <chenderson@knoxvilletn.gov>; Bailey Walker <BWalker@knoxvilletn.gov>; Beth Bacon <bbacon@knoxvilletn.gov>; Shawn Griffin <sgriiffin@knoxvilletn.gov>; Michael Dunthorn <mdunthorn@knoxvilletn.gov>; Todd Kennedy <tkennedy@knoxvilletn.gov>; Becky Wade <bwade@knoxvilletn.gov>
Cc: Chris Osborn (cosborn@kfhp.org) <cosborn@kfhp.org>; Janie Mayo (jmayo@kfhp.org) <jmayo@kfhp.org>

Attachments (178 KB)
PY21 AAP Public Meeting Flyer.pdf

Good Morning,

The City of Knoxville would like to invite you to our annual public meeting where we will go over the plans for how PY2021-2022 CDBG, HOME, and ESG funds will be spent. At this time, we will also be accepting comments on our Draft PY21-22 Annual Action Plan which can be found [here](https://example.com).

The meeting will be on April 2th at 6:00PM via Zoom. The Zoom invitation is included below. If you are unable to attend the meeting but you have some feedback you would like to share, please send your comments to Linda Rust at lrust@knoxvilletn.gov.

**Community Development Public Mtg. Draft Action Plan**

**Time:** Apr 27, 2021 06:00 PM Eastern Time (US and Canada)

Join Zoom Meeting
https://zoom.us/j/95493672786?pwd=ZE5Ji3OQWZ5aL3aL3grClTdr09

Meeting ID: 954 9367 2786
Passcode: 153642
One tap mobile
+13017158597, +195493672786# US (Washington DC)
+13122667599, +195493672786# US (Chicago)

Find your local number: https://zoom.us/u/aEh0pJQG9

Thank you,

**Hope Ealey**
Senior Project Specialist
Housing and Neighborhood Development
City of Knoxville
400 Main Street, Suite 532U
Knoxville, TN 37902
E: HEaley@knoxvilletn.gov
T: 865.215.2290
F: 865.213.2962

“We rise by lifting others.”
—Robert Ingersoll
1. Community Works to Revitalize Citizens Cemetery

The Citizens Cemetery in East Knoxville’s Morningside Heights neighborhood is a historic African American Cemetery founded in 1836 as a place of rest for both freemen and enslaved people built in the 1800s. Unfortunately, the cemetery has been neglected for years and needs a lot of help.

The Knoxville Re-Animation Coalition, Inc. is managing and organizing cemetery clean-up events with the help of Trees Knoxville, Earthadelic, and UT Public Health Graduate Student Association. On Saturday, April 24, a skilled group will be taking on a massive invasive plant removal.

Keep your eyes peeled for more information on upcoming clean-ups to be held on future Saturdays. For more information, questions, or to volunteer, please contact George Kemp at 865-523-1934 or kempge2232@gmail.com.

2. South Haven Plans Series of Neighborhood Events

Coming up the weekend of April 23-24, South Haven Neighborhood Association is planning a fun series of events to get neighbors outside and bring them together.
On Friday, April 23, from 5-8 p.m., at Dogwood Elementary, 705 Tipton Ave, the group is planning the “Roots in South Knoxville” event. This free, family-friendly event will feature children’s activities, free kids’ books, and guided nature hikes.

Food will be provided by Chef Mo’s Food Truck and Ms. Aguayo’s Tamales & Plant/Seed Share. Participants are invited to bring plants, seeds, veggie starters, etc. to exchange at the plant/seed share. Everyone is welcome, and you do not need a plant to participate.

Participating neighborhood partners include: Beardsley Farms, City of Knoxville Waste & Resource Management, Community Schools, Dogwood Elementary PTO, Keep Knoxville Beautiful, Knox County Health Department, Hillcrest UMC, Lindbergh Forest Neighborhood, Native Plant Rescue Squad, Sierra Club, South Knoxville Neighborhood & Business Coalition, South Woodlawn Neighborhood, South Haven Neighborhood, Trees Knoxville, and the Vestal Community Organization.

The following day, Saturday, April 24, at 9 a.m., South Haven will host a community cleanup to beautify the neighborhood parks and trails. Meeting at the Hillcrest Methodist Church on Pine Ave., Keep Knoxville Beautiful will provide gloves, pickers, bags and safety vests. While all trash will be collected, a prize will be awarded to the person who picks up the most cigarette butts. Please wear sturdy shoes and sunscreen.

For more information on these events and other fun South Haven happenings, visit the Friends of South Haven Facebook page.

3. Register for Neighborhood Small Grant Program Mandatory Meetings

Has your neighborhood considered a unique project? Do you have the perfect spot for a native, a space for a community garden, a park that needs updated equipment, a great event idea to connect neighbors, or another idea unique to your neighborhood?

Consider applying for the Neighborhood Small Grants Program (NSGP). In order to qualify to apply, you must attend one of three mandatory workshops. Dates and times are as follows:

- Saturday, April 24, at 10 a.m.
- Wednesday, April 28, at 6 p.m.
- Thursday, May 6, at 6 p.m.

These will be held via zoom and you should register for one with Eden Slater at edslater@knoxvillemtn.gov or 215-4382.

The NSGP offers neighborhood grants from $500 to $3,000 (or up to $4,500 if you partner with another neighborhood organization or non-profit) for projects that engage and encourage neighborhood togetherness and community. To apply for the NSGP, all applicants must be resident-led, resident-controlled, and democratically run neighborhood organizations and attend a mandatory grant workshop.

4. Lend a Helping Hand to Bees

Did you know that there are over 4,000 types of native bees in the United States?
These native bees are responsible for pollinating around 80% of flowering plant species in the world, and about 75% of the fruits, vegetables, and nuts that we eat. However, most people don’t know very much about native bees and how to support them.

Unlike the well-known honeybee, most native bees do not live in large hives with other bees, but alone in small nests carved into soil and wood. These bees tend to be tiny, do not have queens or produce honey, and rarely sting.

Unfortunately, these hard-working bees that contribute to more than a third of the food we eat are in danger due to disease, climate change, pesticides, and loss of habitats. However, there are ways you can help.

- Native bees need a variety of nectar from early spring through the fall, and they prefer native plants. Be sure to plant a wide variety of native plants in your gardens to support your local bees.
- Native bees typically build their nests in small holes or crevices in tree stumps, or in brush piles, tree snags, logs or excavated twigs. You can help supplement these natural nest sites with bundles of hollow plant stems or wooden mason-bee houses. Reduce mulching, mowing and tilling that may destroy nests or future nesting sites.
- Insecticides kill bees directly and herbicides kill the plants that bees rely on. Reducing the use of these or avoiding the use of these chemicals in your garden or yard can be helpful for the bees.
- Although bees are very important to our lives, many species are declining in number. You can help scientists learn more about these bees so they can prevent their decline by reporting bees you see in your garden to the citizen-science project Gumble Bee Watch.

If you’re interested in learning more about the importance of native bees, check out this article by the National Wildlife Federation.

Also, if you are interested in learning about more ways to protect wildlife, contact the Office of Neighborhood Empowerment to learn how your backyard and even your neighborhood can become a Certified Wildlife Habitat. You can contact us at 215-3232 or neighborhoodso@knoxville.gov to learn more!

5. Board of Zoning Appeals Meets This Week

The Board of Zoning Appeals (BZA) meeting will be today, Tuesday, March 16 at 4 p.m., via Zoom. Anyone interested in viewing the online meeting or participating in this online meeting can join by clicking the link and using this passcode 926774.

BZA will consider the following petitions for variance of requirements: 4914 N. Broadway; 633 & 639 Mars Hill Rd.; 4805 Central Ave.; Pike; 602 Caswell Ave.; 705 Deery St.

Please contact Juliana LaClair at 215-2988 or jleclair@knoxvillegov with questions.

The next BZA meeting will be on May 18.

6. Police Advisory Review Committee Meets This Week
The Police Advisory Review Committee (PARC) will meet this Thursday, April 22, at 6 p.m. via Zoom for their first Quarterly Meeting of 2021.

All are welcome to attend the meeting.

To request to speak during the public forum portion of a PARC meeting, contact PARC Executive Director LaKenya Middlebrook at 215-3869 or via email at lmiddlebrook@knoxvilletn.gov

Confirmed speakers will receive instructions via email on how to log into the meeting.

7. HND Hosts Council Workshop on Annual Plan

City of Knoxville Housing and Neighborhood Development is in the process of developing the 2021-2022 (Year Two) Annual Action Plan, describing the proposed use of US Department of Housing and Urban Development (HUD) Community Development Block Grant (CDBG), HOME Investment Partnership (HOME), and Emergency Solutions Grant (ESG) funds.

A draft of the plan is available for a 30-day comment period, starting April 2 and ending on May 1. To review Year Two of the five-year Annual Action plan, click here.

To learn more about the year two Annual Action Plan, attend the City Council Workshop on Wednesday, April 29, at 5:30 p.m., in person at the Main Assembly Room in the City County Building, 400 Main Ave. Check the Housing and Neighborhood Development website for more details.

Everyone is encouraged to join.

The plan expands upon funding the City of Knoxville expects to receive for the July 2021-July 2022 fiscal Year. Starting July 1, 2021, the City expects to receive $1,787,837 in CDBG, $1,124,871 in HOME, and $150,252 in ESG funds for the July 2021-July 2022 fiscal year. Additionally, the plan highlights other monies the City may receive, including $100,000 in CDBG program income, $500,000 in Home program income, and uncommitted funding from the 2020-2021-year grant.

The draft Annual Action Plan will propose allocations of the above listed HUD funding across priority areas, addressing homelessness, affordable housing, housing and rental housing rehabilitation, economic opportunity, neighborhood stabilization and revitalization, and general administration.

Please direct questions to Linda Rust at lrust@knoxvilletn.gov or by mail at P.O. Box 1631, Knoxville, TN 37901.

9. Council On Disability Issues Invites You to Join Conversation

The Mayor's Council On Disability Issues (CODI) invites you to join their conversation. May is Older Americans Month and CODI invites you to come join them. Whether you are a senior, veteran, an individual with a disability, family member of someone with a disability, business owner, or employer of individuals with disabilities--CODI is
committed to issues that affect everyone. They want to hear your voice and learn more about what is happening in the community surrounding disability-related topics.

All meetings are open to the public.

Their next meeting will be held on Wednesday, May 12, at 4 p.m. To confirm the location of their meetings, please visit the CADI website.

For more, contact Misha Byrne at mbyrne@knoxvilletn.gov or 215-2423 or you can visit them on their Facebook Page.

The Mayor’s Council on Disability Issues (CADI) was founded in 1984 to serve as an advisory council to the City of Knoxville on disability related programs and policies, and regularly provides information to the City on concerns within the disability and senior communities.

10. Did You Know Knoxville Has a Bike Map?

If you want to get more into cycling, but aren’t sure which route to take, I Bike Knox has the perfect resource for you!

The Knoxville Bike Map was designed to help residents and visitors find the best routes to shop, socialize, commute, and more. It shows bike lanes, climbing bike lanes, signed bike routes, comfortable routes (based on low-to-medium traffic speeds & volume), connections where you should use caution, local neighborhood streets that are generally safe for cycling, and more.

They also have maps that show bicycle facilities such as greenways, bike repair stands, bike shops, and bike racks, both in Knoxville and across the region. Additionally, they have specific routes mapped out between popular destinations in Knoxville, such as downtown, the Knoxville Zoo, Ijams Nature Center, and more.

11. Keep Knoxville Beautiful Offers Grant Money

Keep Knoxville Beautiful (KKB) seeks proposals once a year from community groups who are inspired to take on a community project that aligns with the organization’s mission.

Examples of eligible projects include:

- Tree planting
- Butterfly gardens
- Community gardens
- Murals
- Graffiti removal and repainting of wall
- Large scale litter pickups (100+ volunteers)
- Educational projects that promote beautification efforts and environmental stewardships

KKB initiated this yearly Request for Proposals to establish more and diversified community partnerships that seek to fulfill our mission.
Some ways in which KKB can help schools, neighborhood associations, churches, and other community groups to implement their projects are through:

- Volunteer support
- Funding (accepting projects with budgets up to $5,000)
- Project development and implementation

The application deadline falls on Friday, June 4, at 5 p.m. Notification of acceptance will be sent out on Wednesday, June 30, of the current calendar year, and all chosen projects will take place during the next fiscal year. Applications will only be reviewed in June.

To apply, please visit the KKB website.

12. Knoxville Neighborhoods Calendar (click link for online calendar)

Call 215-3232 to include your neighborhood event or meeting in this Google calendar.

If you are a person with a disability who requires an accommodation to attend a City of Knoxville public meeting, please contact Stephanie Brewer Cook at scook@knoxfn.gov or 215-2034 no less than 72 hours before the meeting you wish to attend. For an interpreter, contact Title VI Coordinator Tatia M. Harris at 215-2831.

Other Calendars
Additional online calendars that cover events outside the neighborhood realm include:

- Arts & Culture Alliance (There’s More to Knoxville)
- Arts & Fine Crafts Center Classes (City of Knoxville)
- City of Knoxville General Calendar
- Parks and Rec Community Programming

About This Newsletter
** This Advisory is produced on most Tuesdays of the year.
** Ideas and contributions are welcome. We reserve the right to edit submissions.
** Deadline for news & calendar items: 12 p.m. Fridays.
** May be copied and forwarded via neighborhood email lists and newsletters.
** See past issues at our website: http://www.knoxfn.gov/neighborhoods
** Don’t have internet access? Call 215-4382 if you need a copy of a particular document.
MEDIA RELEASE

April 22, 2021

Contact: Paige M. Travis
615.951.3733 Cell

PUBLIC HEARING, COUNCIL WORKSHOP ON USE OF HUD HOUSING AND COMMUNITY DEVELOPMENT FUNDS

Residents have two opportunities next week to hear City staff present the draft plan of how they propose to use federal funds to meet local housing and community development needs in the program year beginning July 1, 2021.

City of Knoxville Housing and Neighborhood Development is drafting the 2021-2022 Annual Action Plan (which is Year Two of the Five-Year Consolidated Plan approved by City Council in 2020) to outline the proposed use of funds anticipated from the U.S. Department of Housing and Urban Development (HUD) in three categories: Community Development Block Grant (CDBG), HOME Investment Partnerships (HOME), and Emergency Solutions Grant (ESG) funds.

This plan does not include the plan for CARES Act funds or U.S. Treasury funds the City has received for pandemic-related housing needs.

The draft plan proposes allocation of the above listed HUD funding, plus unspent prior year funds and program income (anticipated to total around $5.7 million) across priority areas, addressing homelessness, affordable housing, economic opportunity, neighborhood stabilization, and general administration.

City staff will present the draft plan at these meetings:

- Public hearing (with opportunity to give feedback), Tuesday, April 27, at 6 p.m., via Zoom.
  Find the Zoom link at www.KnoxvilleTN.gov/Development or by copying and pasting this into your browser:
  https://zoom.us/j/95493672786?pwd=ZESj63BSd3lOWZsc1L3graCfTdz09
  Meeting ID: 954 9367 2786
  Passcode: 153642
• City Council workshop, Thursday, April 29, at 5:30 p.m. in the Main Assembly Room of the City County Building. The meeting will be broadcast live on Community Television of Knoxville at CTVKnox.org and on CTV’s cable channel.

The draft plan is available to review at KnoxvilleTN.gov/Development. Public comments will be taken through May 1. Please direct any questions to Linda Rust at lrust@knoxvilleetn.gov or by mail at P.O. Box 1631, Knoxville, TN 37901.

Individuals with a disability who require an accommodation in order to participate may contact the City of Knoxville’s ADA Coordinator, Stephanie Brewer Cook at 865-215-2034 or scook@knoxvilleetn.gov no less than 72 business hours (3 business days) prior to the meeting/under of the public comment period. If you have Limited English Proficiency (LEP) and want to request interpretation services, please contact the City of Knoxville’s Title VI Coordinator, Tata M. Harris at tharris@knoxvilleetn.gov or 865-215-2831, at least 48 hours (2 days) prior to the meeting/under of the comment period.
PY2021-2022 Annual Action Plan Public Meeting

Hope Ealey <HEaley@knoxvilletn.gov>

To: Linda Rust <枢纽@knoxvilletn.gov>; Cindy Henderson <chenderson@knoxvilletn.gov>; Bailey Walker <BWalker@knoxvilletn.gov>; Beth Bacon <bbacon@knoxvilletn.gov>; Shawn Griffith <sgriffith@knoxvilletn.gov>; Michael Dunthorn <mdunthorn@knoxvilletn.gov>; Todd Kennedy <tkennedy@knoxvilletn.gov>; Becky Wade <bwade@knoxvilletn.gov>
Cc: Chris Osborn (cosborn@kfhp.org) <cosborn@kfhp.org>; Janie Mayo (jmayo@kfhp.org) <jmayo@kfhp.org>  

Good Morning,

The City of Knoxville would like to invite you to our annual public meeting where we will go over the plans for how PY2021-2022 CDBG, HOME, and ESG funds will be spent. At this time, we will also be accepting comments on our Draft PY21-22 Annual Action Plan which can be found here.

The meeting will be on April 21th at 6:00PM via Zoom. The Zoom invitation is included below. If you are unable to attend the meeting but you have some feedback you would like to share, please send your comments to Linda Rust at lrust@knoxvilletn.gov.

Community Development Public Mtg. Draft Action Plan
Time: Apr 27, 2021 06:00 PM Eastern Time (US and Canada)

Join Zoom Meeting
https://zoom.us/j/95493672786?pwd=ZEU5b3h0cGZkQWZzZj1jaL3graCs1T09

Meeting ID: 954 9367 2786
Passcode: 153642
One tap mobile
+13017758597, +19549362786 US (Washington DC)
+13122667979, +19549362786 US (Chicago)

Find your local number: https://zoom.us/u/aelHpojQ69

Thank you,

Hope Ealey
Senior Project Specialist
Housing and Neighborhood Development
City of Knoxville
401 Main Street, Suite 532U
Knoxville, TN 37902
“We rise by lifting others.”
—Robért Ingersoll
City of Knoxville
Housing & Neighborhood Development

ANNUAL ACTION PLAN PUBLIC MEETING

The City of Knoxville will present plans for how PY2021-2022 CDBG, HOME, and ESG funds will be spent and accept comments on the Draft PY21-22 Annual Action Plan, which can be found here:

https://knoxvilleetn.gov/government/city_departments_offices/housing_and_neighborhood_development/reports_and_plans

TUESDAY - APRIL 27, 2021
6:00PM-7:30PM

ZOOM: https://zoom.us/j/95493672786?
pwd=ZE5Jb3BSdzlQWWZsc1laL3graCtTdz09
MEETING ID: 954 9367 2786 PASSCODE: 153642

For more information, call 311 or visit our website:
http://knoxvilleetn.gov/development

If you have Limited English Proficiency (LEP) and want to request interpretation services, please contact Tatia M. Harris at tharris@knoxvilleetn.gov or 215-2831.
If you are a person with a disability who requires an accommodation in order to attend a City of Knoxville public meeting, please contact the City of Knoxville’s ADA Coordinator, Stephanie Brewer Cook, at scook@knoxvilleetn.gov or 865-215-2034 no less than 72 hours prior to the meeting you wish to attend.
The City of Knoxville believes that homelessness is not an acceptable circumstance for anyone in our community. City staff are committed to reducing and preventing homelessness throughout the jurisdiction. Homelessness is a complicated issue and it requires the collaboration of dozens of community partners.

The City of Knoxville is a metropolitan city who received Emergency Solutions Grant (ESG) funds from the U.S. Department of Housing and Urban Development (HUD). These written standards are meant to be used as a guide for City of Knoxville staff and subrecipient agencies.

I. ESG Eligibility Standards

Homeless individuals and families and those at risk of homelessness shall be eligible for services supported by the Emergency Solutions Grant. Standard policies and procedures exist for evaluating individuals’ and families’ eligibility for assistance under the Emergency Solutions Grant. These policies and procedures closely follow HUD’s ESG interim rule regulations.

To evaluate an individual or family’s eligibility for assistance under ESG, the City and its Subgrantees must document the following, according to HUD regulations:

- **Homelessness status 24 CFR §76.500 (b)** – The City and its Subgrantees maintain and follow written intake procedures to ensure compliance with the homeless definition in §76.2.
- **At-risk of homelessness status §76.500 (c)** – The City and its Subgrantees document evidence relied upon to determine that individuals and families have met the definition of “at risk of homelessness” in §76.2.
- **Determinations of ineligibility §76.500 (d)** – For each individual and family determined ineligible to receive ESG assistance, the records include documentation of the reason for that determination.
- **Annual income §76.500 (e)** – For each family or individual receiving ESG assistance, annual income is documented in order to determine eligibility requirements for the program.

Updated March 29, 2020
The City and its Subgrantees maintains documentation showing evidence of all participants’ eligibility. There are also policies and procedures for determining and prioritizing which eligible families and individuals will receive homelessness prevention assistance and which eligible families and individuals will receive rapid re-housing assistance.

Using a thorough intake and assessment process, families and individuals should be referred to housing and services for which they are eligible and which will best meet their needs. To be eligible for services, clients must be homeless or at risk of being homeless. The household’s total income must be at 30% area median income (AMI) (50% AMI for ESG-CV) requirement which falls in line with the Fair Market Rent (FMR) Documentation System for Knoxville, TN HUD Metro Area.

The household must be either homeless (to receive rapid re-housing assistance) or at risk of losing its housing within 21 days after the date of the application (to receive homelessness prevention assistance). The household must meet the following requirements:

- No appropriate subsequent housing options have been identified;
- The household lacks the financial resources to obtain immediate housing or remain in its existing housing; and
- The household lacks support network to obtain immediate housing or remains in its existing housing. Additional risk factors will be considered in determining eligibility for assistance under ESG.
- Income eligibility must be verified every three months and documented in the case file via paycheck stubs, unemployment check stubs, SSI, pension, child support, etc.
- If there is an active eviction moratorium, the household must not be a “covered person” under the CDC’s order: Temporary Halt in Residential Evictions to Prevent the Further Spread of COVID-19.

2) Description of CoC (§91.220(l)(4)(i), §91.320(k)(5)(ii))

The Knoxville-Knox County Homeless Coalition was formed in 1986. This organization meets monthly to bring together homeless shelter, housing, and service agency staff, and it serves as a forum for direct operational coordination. The Coalition’s President represents this body on the Mayor’s Roundtable on Homelessness (which meets quarterly). The Coalition also serves as the designated HUD Continuum of Care organization, which holds the responsibility for HUD’s CoC application process for federal funding. The Coalition delegates the direct coordination of that application process to the City of Knoxville’s Office on Homelessness. The Coalition also designates the CoC’s official Homeless Management Information System (HMIS) provider, which is the University of Tennessee Social Work Office on Research and Public Service (SWORPS). This agency also operates the CoC’s Coordinated Entry System (CHAMP).

Use of SWORPS for intake and assessment creates a “no wrong door” scenario that enables those seeking help to come into the system through any participating provider and, through the intake and assessment process, gain access to the resources that will most appropriately and effectively meet their needs.

Updated March 29, 2020
All members of the CoC and recipients of ESG funds are required to participate in HMIS and CHAMP with the exception of victim service providers who may use an approved alternative to track client data.

The City of Knoxville contracts with secular and faith-based agencies; however, faith-based subgrantees may not engage in inherently religious activities such as worship, religious instruction or proselytization as part of the ESG funded activities. These activities may be offered separately from ESG activities but they must be voluntary for program participants. The organization may not discriminate against participants based on religion or belief.

During the COVID-19 pandemic, shelters and homeless service providers have worked with the Knox County Health Department (KCHD) to make their facilities safe for staff and guests. Facility and program updates to prevent and reduce the spread of COVID-19 at the agencies follow guidelines provided by KCHD and The Center for Disease Control (CDC).

3) Process for Making Sub-awards (§91.220(l)(4)(iii), §91.320(k)(3)(iii))

Each year, the City releases a “Request for Proposals” process where organizations and agencies can submit an application. The applications list the component areas of the ESG program. Prior to the submission of applications, the City holds a Technical Assistance Workshop to review ESG programmatic structure, go over specific questions in the application, and answer questions. A separate “Request for Proposal” process and Technical Assistance Workshop were conducted for ESG-CV “Round 2” funding.

Upon receiving applications, the City has a staff review team. Each application is rated on how the proposed program fits within the ESG programmatic components and meets a crucial homelessness-based need. ESG-CV applications are also evaluated on their ability to prevent, prepare for, and respond to the coronavirus among individuals and families who are experiencing homelessness or receiving homeless assistance and homelessness prevention activities. Organizations and agencies are then recommended for funding. Contracts are developed which outline expectations, rules, regulations, policies and procedures.

4) Homeless Participation Requirement (§91.220(1)(4)(iv))

The City has a Mayor’s Roundtable on Homelessness which is a forum for addressing long-term solutions. This group is diverse, and includes organizations, agencies, civic leaders and a formerly homeless individual. The Knoxville-Knox County Homeless Coalition is a larger entity and has several former homeless individuals, many of whom now work at homeless shelters or human/social service agencies. All of the City’s subgrantees have a homeless individual or a former homeless client on either their advisory council or board of directors. The City believes that these individuals provide a wealth of knowledge, and maintains documentation on file to support that this level of interaction occurs.

5) Performance Standards (§91.220(1)(4)(vi), §91.320(k)(3)(vi))

Updated March 29, 2020
There is a performance criteria section in each subgrantee contract. Two components include: (1) Quantifiable Performance Standards (the services an organization or agency will provide); and (2) Quarterly Performance Goal (a numerical projection of what an organization or agency will achieve each quarter).

On a quarterly basis, organizations and agencies work with KnoxHMIS to submit reports describing services rendered and number of individuals served. The City reviews these reports to measure, validate and verify how services have improved and enhanced the lives of clients in compliance with ESG standards. The City uses this information to assess performance as well to formulate data for year-end reports.

The City conducts Desk Monitoring monthly and quarterly as invoices and performance reports come in. It also uses a Risk Analysis Matrix to determine which subrecipients will receive in-person monitoring. The focus of monitoring is:

1. To review operations: administrative, financial and programmatic;
2. To assess the reliability of internal controls (general management/business practices and procedures);
3. To verify contractual and regulatory compliance (city, state and federal);
4. To verify that goals and objectives (performance criteria and standards) are met;
5. To verify the civil rights requirements are met;
6. To test the reliability/validation of invoices and reports (documentation);
7. To determine if costs and services are allowable and eligible, and that clientele served is eligible;
8. To ensure and assure that the agency has the capacity to carry out the project.

6) Consultation with CoC (581.220(1)(4)(vi), §91.320(k)(3)(v))

The City requires that all ESG and ESG-CV subrecipients participate in and actively use the Knoxville- Knox County Homeless Management Information System (“KnoxHMIS”) for client intake, assessment, and service coordination. The only exceptions to this requirement shall be in the areas of domestic violence and legal services as specifically noted by HUD. Subrecipients are also required to participate fully in the Knoxville-Knox County Continuum of Care.

7) Eligible ESG Program Categories

The City of Knoxville shall follow the guidance from the U.S. Department of Housing and Urban Development (HUD) and the Tennessee Housing Development Agency (THDA). The following text is taken from THDA’s Written Standards (Updated 10/30/2017).

1. Street Outreach

Essential services to eligible participants provided on the street or in parks, abandoned buildings, bus stations, campgrounds, and in other such settings where unsheltered persons are staying. Staff salaries related to carrying out street outreach are also eligible.

Updated March 29, 2020
Eligible Program Participants: Unsheltered individuals and families who qualify as homeless under Category 1 of HUD’s Definition of “Homeless”.

Allowable Activities:

a. Engagement. The costs of activities to locate, identify, and build relationships with unsheltered homeless people and engage them for the purpose of providing immediate support, intervention, and connections with homeless assistance programs and/or mainstream social services and housing programs. These activities consist of making an initial assessment of needs and eligibility; providing crisis counseling; addressing urgent physical needs, such as providing meals, blankets, clothes or toiletries; and actively connecting and providing information and referrals to programs targeted to homeless people and mainstream social services and housing programs, including emergency shelter, transitional housing, community-based services, permanent supportive housing and rapid re-housing programs. Eligible costs include the cell phone costs of outreach workers during the performance of these activities.

b. Case Management. The cost of assessing housing and service needs, arranging, coordinating, and monitoring the delivery of individualized services to meet the needs of the program participant. Eligible services and activities are as follows: using the centralized or coordinated assessment system as required under § 576.400(d); conducting the initial evaluation required under § 576.401(a), including verifying and documenting eligibility; counseling; developing, securing and coordinating services; obtaining Federal, State, and local benefits; monitoring and evaluating program participants progress; providing information and referrals to other providers; and developing an individualized housing and service plan, including planning a path to permanent housing stability.

c. Emergency Health Services.

(i) Eligible costs are for the direct outpatient treatment of medical conditions and are provided by licensed medical professionals operating in community-based settings, including streets, parks, and other places where unsheltered homeless people are living.

(ii) ESG funds may be used only for these services to the extent that other appropriate health services are inaccessible or unavailable within the area.

(iii) Eligible treatment consists of assessing a program participant’s health problems and developing a treatment plan, assisting program participants to understand their health needs; providing directly or assisting program participants to obtain appropriate emergency medical treatment; and providing medication and followup services.

d. Emergency Mental Health Services.

(i) Eligible costs are the direct outpatient treatment by licensed professionals of mental health conditions operating in community-based settings, including streets, parks, and other places where unsheltered people are living.

(ii) ESG funds may be used only for these services to the extent that other appropriate mental health services are inaccessible or unavailable within the area.

Updated March 29, 2020
(iii) Mental health services are the application of therapeutic processes to personal, family, situational, or occupational problems in order to bring about positive resolutions of the problem or improved individual or family functioning or circumstances.

(iv) Eligible treatment consists of crisis interventions, the prescription of psychotropic medications, explanation about the use and management of medications, and combinations of therapeutic approaches to address multiple problems.

e. Transportation. The transportation costs of travel by outreach workers, social workers, medical professionals, or other service providers are eligible, provided that this travel takes place during the provision of services eligible under this section. The costs of transporting unsheltered people to emergency shelters or other service facilities are also eligible. These costs include the following:

(i) The cost of a program participant's travel on public transportation;

(ii) If service workers use their own vehicles, mileage allowance for service workers to visit program participants;

(iii) The cost of purchasing or leasing a vehicle for the Grantee in which staff transports program participants and/or staff serving program participants, and the cost of gas, insurance, taxes, and maintenance for the vehicle; and

(iv) The travel costs of Grantee staff to accompany or assist program participants to use public transportation.

f. Services to Special Populations. ESG funds may be used to provide services for homeless youth, victim services, and services for people living with HIV/AIDS, so long as the costs of providing these services are eligible under paragraphs (a) through (e) of this section. The term victim services means services that assist program participants who are victims of domestic violence, dating violence, sexual assault, or stalking, including services offered by rape crisis centers and domestic violence shelters, and other organizations with a documented history of effective work concerning domestic violence, dating violence, and sexual assault, or stalking.

g. Hazard Pay. As permitted by the CARES Act, funds may be used to pay hazard pay for recipients or subrecipient-staff working directly to prevent, prepare for, and respond to coronavirus among persons who are homeless or at risk of homelessness.

h. Volunteer Incentives. The limitations on eligible activities are waived and alternative requirements are established to the extent necessary to authorize ESG-CV funds to be used for the cost of providing reasonable incentives to volunteers (e.g., cash or gift cards) who have been and are currently helping to provide necessary street outreach, emergency shelter, essential services, and housing relocation and stabilization services during the coronavirus outbreak.

i. Handwashing Stations and Portable Bathrooms: ESG-CV funds may cover the cost of installing and maintaining handwashing stations and bathrooms (e.g., porta potties) in outdoor locations for people experiencing unsheltered homelessness.

Under Street Outreach Services, ESG funds may not be used for the following:

Updated March 29, 2020
a. Emergency medical and/or mental health services accessible or available within the area under an existing program; and
b. Maintenance of existing services already being provided within the past 12 months prior to funding.

2. Emergency Shelter

Funds may be used to cover the costs of providing essential services to homeless families and individuals in emergency shelters and operational expenses of emergency shelters.

Eligible Participants: Individuals and families who qualify as homeless under Categories 1, 2, 3 and 4 of HUD’s Definition of “Homeless”.

Allowable Activities:

a. Essential Services. This includes services concerned with employment, health, drug abuse, education and staff salaries necessary to provide these services and may include, but are not limited to:

(i) Case Management. The cost of assessing, arranging, coordinating, and monitoring the delivery of individualized services to meet the needs of the program participant is eligible. Component services and activities consist of:

(A) Using the centralized or coordinated assessment system as required under §576.400(d);

(B) Conducting the initial evaluation required under §576.401(a), including verifying and documenting eligibility;

(C) Counseling;

(D) Developing, securing, and coordinating services and obtaining Federal, State and local benefits;

(E) Monitoring and evaluating program participant progress;

(F) Providing information and referrals to other providers;

(G) Providing ongoing risk assessment and safety planning with victims of domestic violence, dating violence, sexual assault, and stalking; and

(H) Developing an individualized housing and service plan, including planning a path to permanent housing stability.

(ii) Child Care. The costs of child care for program participants, including providing meals and snacks, and comprehensive and coordinated sets of appropriate developmental activities, are eligible. The children must be under the age of 13, unless they are disabled. Children with disabilities must be under the age of 18.

The child-care center must be licensed by the jurisdiction in which it operates in order for its costs to be eligible.

Updated March 29, 2020
(iii) Education Services. When necessary for the program participant to obtain and maintain housing, the costs of improving knowledge and basic educational skills are eligible. Services include instruction or training in consumer education, health education, substance abuse prevention, literacy, English as a Second Language, and General Educational Development (GED). Component service or activities are screening, assessment and testing; individual or group instruction; tutoring; provision of books, supplies and instructional material; counseling; and referral to community resources.

(iv) Employment Assistance and Job Training. The costs of employment assistance and job training programs are eligible, including classroom, online, and/or computer instruction; and services that assist individuals in securing employment, acquiring learning skills, and/or increasing earning potential. The cost of providing reasonable stipends to program participants in employment assistance and job training programs is an eligible cost. Learning skills include those skills that can be used to secure and retain a job, including the acquisition of vocational licenses and/or certificates. Services that assist individuals in securing employment consist of employment screening, assessment, or testing; structured job skills and job-seeking skills; special training and tutoring, including literacy training and prevocational training; books and instructional material; counseling or job coaching; and referral to community resources.

(v) Outpatient Health Services. Eligible costs are for the direct outpatient treatment of medical conditions and are provided by licensed medical professionals.

Emergency Solutions Grant (ESG) funds may be used only for these services to the extent that other appropriate health services are unavailable within the community. Eligible treatment consists of assessing a program participant’s health problems and developing a treatment plan; assisting program participants to understand their health needs; providing directly or assisting program participants to obtain appropriate medical treatment, preventive medical care, and health maintenance services; including providing medication and follow-up services; and providing preventive and noncosmetic dental care.

(vi) Legal Services.

(A) Eligible costs are the hourly fees for legal advice and representation by attorneys licensed and in good standing with the bar association of the state in which the services are provided, and by person(s) under the supervision of the licensed attorney, regarding matters that interfere with the program participant’s ability to obtain and retain housing.

(B) ESG funds may be used only for these services to the extent that other appropriate legal services are unavailable or inaccessible within the community.

(C) Eligible subject matters are child support, guardianship, paternity, emancipation, and legal separation; orders of protection and other civil remedies for victims of domestic violence, dating violence, sexual assault, and stalking; appeal of veterans and public benefit claim denials; and the resolution of outstanding criminal warrants.

(D) Component services or activities may include client intake, preparation of cases for trial, provision of legal advice, representation at hearings, and counseling.

(E) Fees based on the actual service performed (i.e., fee for service) are also eligible, but only if the cost would be less than the cost of hourly fees. Filing fees and other necessary court costs are also eligible.
If the Grantee is a legal services provider and performs the services itself, the eligible costs are the Grantee’s employees’ salaries and other costs necessary to perform the services.

(E) Legal services for immigration and citizenship matters and issues relating to mortgages are ineligible costs. Retainer fee arrangements and contingency fee arrangements are ineligible costs.

(vii) Life Skills Training. The costs of teaching critical life management skills that may never have been learned or have been lost during the course of physical or mental illness, domestic violence, substance use, and homelessness are eligible costs.

These services must be necessary to assist the program participant to function independently in the community. Component life skills training are budgeting resources, managing money, managing a household, resolving conflict, shopping for food and needed items, improving nutrition, using public transportation, and parenting.

(viii) Mental Health Services.

(A) Eligible costs are the direct outpatient treatment by licensed professionals of mental health conditions.

(B) ESG funds may only be used for these services to the extent that other appropriate mental health services are unavailable or inaccessible within the community.

(C) Mental health services are the application of therapeutic processes to personal, family, situational, or occupational problems in order to bring about positive resolution of the problem or improved individual or family functioning or circumstances. Problem areas may include family and marital relationships, parent-child problems, or symptom management.

(D) Eligible treatment consists of crisis interventions; individual, family, or group therapy sessions; the prescription of psychotropic medications or explanations about the use and management of medications; and combinations of therapeutic approaches to address multiple problems.

(ix) Substance Abuse Treatment Services.

(A) Eligible substance abuse treatment services are designed to prevent, reduce, eliminate, or deter relapse of substance abuse or addictive behaviors and are provided by licensed or certified professionals.

(B) ESG funds may only be used for these services to the extent that other appropriate substance abuse treatment services are unavailable or inaccessible within the community.

(C) Eligible treatment consists of client intake and assessment, and outpatient treatment for up to 30 days. Group and individual counseling and drug testing are eligible costs. Inpatient detoxification and other inpatient drug or alcohol treatment are not eligible costs.

(x) Transportation. Eligible costs consist of the transportation costs of a program participant’s travel to and from medical care, employment, childcare or other eligible essential services facilities. These costs include the following:
(A) The cost of a program participant’s travel on public transportation;

(B) If service workers use their own vehicles, mileage allowance for service workers to visit program participants;

(C) The cost of purchasing or leasing a vehicle for the Grantee in which staff transports program participants and/or staff serving program participants, and the cost of gas, insurance, taxes, and maintenance for the vehicle; and

(D) The travel costs of Grantee staff to accompany or assist program participants to use public transportation.

(xl) Services for Special Populations. ESG funds may be used to provide services for homeless youth, victim services, and services for people living with HIV/AIDS, so long as the costs of providing these services are eligible under paragraphs (a)(1)(i) through (a)(1)(x) of this section. The term victim services means services that assist program participants who are victims of domestic violence, dating violence, sexual assault, or stalking, including services offered by rape crisis centers and domestic violence shelters, and other organizations with a documented history of effective work concerning domestic violence, dating violence, sexual assault, or stalking.

b. Operations. Eligible costs are the costs of maintenance (including minor or routine repairs), rent, security, fuel, equipment, insurance, utilities, food, furnishings, and supplies necessary for the operation of the emergency shelter. Where no appropriate emergency shelter is available for a homeless family or individual, eligible costs may also include a hotel or motel voucher for that family or individual. Under ESG-CV, this includes paying for maintenance and cleaning above and beyond what would normally be paid for by the hotel/motel.

Prohibition against involuntary family separation. The age of a child under age 18 must not be used as a basis for denying any family’s admission to an emergency shelter that uses ESG funding or services and provides shelter to families.

Expenditures limits of combined Street Outreach and Emergency Shelter services cannot exceed 60% of the entire ESG allocation. There is no Emergency Shelter/Street Outreach spending cap under ESG-CV. THDA reserves the right to adjust applicants’ budgets, if needed, to remain within this requirement.

Volunteer Incentives. The limitations on eligible activities are waived and alternative requirements are established to the extent necessary to authorize ESG-CV funds to be used for the cost of providing reasonable incentives to volunteers (e.g., cash or gift cards) who have been and are currently helping to provide necessary street outreach, emergency shelter, essential services, and housing relocation and stabilization services during the coronavirus outbreak.

Under Emergency Shelter Services, ESG may not be used for the following:

a. Acquisition of real property;

b. New construction or rehabilitation of an emergency shelter* for the homeless;

c. Property clearance or demolition;

Updated March 29, 2020
d. Staff training*** or fund raising activities;
e. Salary of case management supervisor when not working directly on participant issues;
f. Advocacy, planning, and organizational capacity building;
g. Staff recruitment and/or training***
h. Transportation costs not directly associated with service delivery.
i. Recruitment or on-going training*** of staff;
j. Depreciation;
k. Costs associated with the organization rather than the supportive housing project (advertisements, pamphlets about the agency, surveys, etc.)
l. Staff training***, entertainment, conferences or retreats;
m. Public relations or fund raising;
n. Bad debts or bank fees; and
o. Mortgage payments.

*Temporary emergency shelters: As permitted by the CARES Act, ESG-CV funds may be used to pay for temporary emergency shelters for individuals and families experiencing homelessness in order to prevent, prepare for, and respond to coronavirus.

**Training is eligible under ESG-CV if it is covering infectious disease prevention & mitigation.

3. Homelessness Prevention

Activities related to preventing persons from becoming homeless and to assist participants in regaining stability in their current or other permanent housing.

Eligible Participants: Extremely low-income individuals and families with household incomes of at or below 30% of Area Median Income (50% AMI for ESG-CV) who qualify as homeless under Categories 2, 3 and 4 of HUD’s Definition of “Homelessness” or any category of HUD’s Definition of “At Risk of Homelessness”.

4. Rapid Re-Housing

Activities related to help a homeless individual or family to move into permanent housing.

Eligible Participants: Individuals and families who meet HUD’s definition of “Homeless” under Categories 1 and 4.

Allowable Activities for Prevention and Rapid Re-Housing:

a. Financial Assistance – ESG funds may be used to pay housing owners, utility companies, and other third parties for the following costs:

(i) Rental application fees. ESG funds may pay for the rental housing application fee that is charged by the owner to all applicants.

(ii) Security deposits. ESG funds may pay for a security deposit that is equal to no more than 2 months’ rent.

(iii) Last month’s rent. If necessary to obtain housing for a program participant, the last month’s rent may be paid from ESG funds to the owner of that housing at the time the owner is paid the

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Annual Action Plan
2021

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security deposit and the first month’s rent. This assistance must not exceed one month’s rent and must be included in calculating the program participant’s total rental assistance, which cannot exceed 24 months during any 3-year period. Under ESG-CV, for any 3-year period, the cap at 24 months of rental assistance is waived only for those who reach their 24 month limit between January 21, 2020 and 6 months after the publishing of the ESG-CV Notice.

(iv) Utility deposits. ESG funds may pay for a standard utility deposit required by the utility company for all customers for the utilities listed in paragraph (5) of this section.

(v) Utility payments. ESG funds may pay for up to 24 months of utility payments per program participant, per service, including up to 6 months of utility payments in arrears, per service. A partial payment of a utility bill counts as one month. This assistance may only be provided if the program participant or a member of the same household has an account in his or her name with a utility company or proof of responsibility to make utility payments. Eligible utility services are gas, electric, water, and sewage. No program participant shall receive more than 24 months of utility assistance within any 3-year period.

(vi) Moving costs. ESG funds may pay for moving costs, such as truck rental or hiring a moving company. This assistance may include payment of temporary storage fees for up to 3 months, provided that the fees are accrued after the date the program participant begins receiving assistance under paragraph (b) of this section and before the program participant moves into permanent housing.

(vii) Landlord Incentives. ESG-CV funds may pay for landlord incentives when reasonable and necessary to obtain housing for individuals and families experiencing homelessness and at risk of homelessness. Eligible costs include signing bonuses, security deposits, cost to repair damages incurred by the program participant not covered by the security deposit, and paying the costs of extra cleaning or maintenance of a program participant’s unit or appliances. A recipient may not use ESG-CV funds to pay the landlord incentives set forth below in an amount that exceeds three times the rent charged for the unit.

Payment of temporary storage fees in arrears is not eligible.

b. Service Costs. ESG funds may be used to pay the costs of providing the following services:

(i) Housing search and placement. Services or activities necessary to assist program participants in locating, obtaining, and retaining suitable permanent housing, include the following:
   (A) Assessment of housing barriers, needs and preferences;
   (B) Development of an action plan for locating housing;
   (C) Housing search;
   (D) Outreach to and negotiation with owners;
   (E) Assistance with submitting rental applications and understanding leases;
   (F) Assessment of housing for compliance with ESG requirements for habitability, lead-based paint, and rent reasonableness;
   (G) Assistance with obtaining utilities and making moving arrangements; and
   (H) Tenant counseling.

Updated March 29, 2020
(ii) Housing stability case management. ESG funds may be used to pay cost of assessing, arranging, coordinating, and monitoring the delivery of individualized services to facilitate housing stability for a program participant who resides in permanent housing or to assist a program participant in overcoming immediate barriers to obtain housing. This assistance cannot exceed 30 days during the period the program participant is seeking permanent housing and cannot exceed 24 months during the period the program participant is living in permanent housing. Component services and activities consist of:

(A) Using the centralized or coordinated assessment system as required under §576.400(d) to evaluate individuals and families applying for or receiving homelessness prevention or rapid re-housing assistance;

(B) Conducting the initial evaluation required under §576.401(a), including verifying and documenting eligibility, for individuals and families applying for homelessness prevention or rapid re-housing assistance;

(C) Counseling;

(D) Developing, securing, and coordinating services and obtaining Federal, State, and local benefits;

(E) Monitoring and evaluating program participant progress;

(F) Providing information and referrals to other providers;

(G) Developing an individualized housing and service plan, including planning a path to permanent housing stability; and

(H) Conducting re-evaluations required under §576.401(b).

(3) Mediation. ESG funds may pay for mediation between the program participant and the owner of person(s) with whom the program participant is living, provided that the mediation is necessary to prevent the program participant from losing permanent housing in which the program participant currently resides.

(4) Legal Services. ESG funds may pay for legal services, as set forth in §576.102(a)(1)(vi), except that the eligible subject matters also include landlord/tenant matters, and the services must be necessary to resolve a legal problem that prohibits the program participant from obtaining permanent housing or will likely result in the program participant losing the permanent housing in which the program participant currently resides. Under ESG-CV, legal services established in 24 CFR §576.102(a)(1)(vi) and 24 CFR §576.105(b)(4) are limited to those services necessary to help program participants obtain housing or keep a program participant from losing housing where they currently reside.

(5) Credit Repair. ESG funds may pay for credit counseling and other services necessary to assist program participants with critical skills related to household budgeting, managing money, accessing a free personal credit report, and resolving personal credit problems. This assistance does not include the payment or modification of a debt.
The Grantee may set a maximum dollar amount that a program participant may receive for each type of financial assistance. The Grantee may also set a maximum period for which a program participant may receive any of the types of assistance or services.

Financial assistance cannot be provided to a program participant who is receiving the same type of assistance through other public sources:

c. Short and Medium (defined as 3-12 months under ESG-CV) Term Rental Assistance Requirements and Restrictions

(i) Compliance with FMR (Fair Market Rents) and Rent Reasonableness requirement. This is waived under ESG-CV so long as the rent complies with HUD’s standards of rent reasonableness as established under 24 CFR 982.507.

(ii) For purposes of calculating rent, the rent must equal the sum of the total rent, any fees required for rental (excluding late fees and pet deposits), and, if the tenant pays separately for utilities (excluding telephone) the monthly allowance for utilities as established by the public housing authority for the area in which the housing is located.

(iii) Compliance with minimum habitability standards.

(iv) Tenant based rental assistance means that participants select a housing unit in which to live and receive rental assistance. Project based rental assistance means that grantees identify permanent housing units that meet ESG requirements and enter into a rental assistance agreement with the owner to reserve the unit and subsidize it so that eligible program participants have access to the unit.

(v) A standard and legal lease must be in place.

(vi) No rental assistance can be provided to a household receiving assistance from another public source for the same time period (with the exception of rental arrears).

(vii) Participants must meet with a case manager at least monthly for the duration of the assistance (participants who are victims of domestic violence are exempt if meeting would increase the risk of danger to client). This requirement is waived for ESG-CV funding.

(viii) The Grantee must develop an individualized plan to help the program participant remain in permanent housing after the ESG assistance ends.

(ix) The Grantee must make timely payments to each owner in accordance with the rental agreement. The Grantee is solely responsible for paying late payment penalties that it incurs with non-ESG funds.

Under Prevention and Rapid-Rehousing Activities, ESG funds may not be used for the following:

a. Mortgage loan payments;

b. Pet deposits;

c. Late fees incurred if grantee does not pay agreed rental subsidy by agreed date;

d. Payment of temporary storage fees in arrears;

e. Payment of past debt not related to rent or utility; and

f. Financial assistance to program participants who are receiving the same type of assistance through other public sources or to a program participant who has been provided with replacement housing payments under URA during the same time period.

Updated March 29, 2020
5. Homeless Management Information System (HMIS) Data Collection

Eligible costs include hardware; software; equipment costs; staffing for operating HMIS data collection, monitoring and analysis; reporting to the HMIS Lead Agency; training on HMIS use; and obtaining technical support. Domestic violence agencies may use HMIS funds to pay for costs in obtaining and operating a data collection program comparable to HMIS, including user fees, software, equipment, training, and maintenance.

Under HMIS Data Collection: Grantees that are not compliant with HUD’s standards on participation, data collection, and reporting under a local HMIS will not be eligible for reimbursement for HMIS activities.
**Application for Federal Assistance SF-424**

**9. Type of Applicant:**
- City or Township Government

**Type of Applicant 2:**

**Type of Applicant 3:**

**Other (specify):**

**10. Name of Federal Agency:**
- U.S. Department of Housing and Urban Development

**11. Catalog of Federal Domestic Assistance Number:**
- 14.219

**CFDA Title:**
- Community Development Block Grant

**12. Funding Opportunity Number:**
- [Redacted]

**Title:**
- Community Development Block Grant

**13. Competition Identification Number:**

**Title:**

**14. Areas Affected by Project (Cities, Counties, States, etc.):**

**15. Description Title of Applicant’s Project:**
Community Development Block Grant Funds for: Reduce poverty, eliminate slum, and blight, redevelop neighborhoods, create economic opportunity, and promote available, accessible, and affordable housing.

Attach supporting documents as specified in agency instructions.
Annual Action Plan
2021

OMB Control No: 2506-0117 (exp. 09/30/2021)
NOTE: Certain of these assurances may not be applicable to your project or program. If you have questions, please contact the Awarding Agency. Further, certain Federal assurance awarding agencies may require applicants to certify to additional assurances. If such is the case, you will be notified.

As the duly authorized representative of the applicant, I certify that the applicant:

1. Has the legal authority to apply for Federal assistance and the institutional, managerial and financial capability (including funds sufficient to pay the non-Federal share of project costs) to ensure proper planning, management and completion of project described in this application.

2. Will give the awarding agency, the Comptroller General of the United States and, if appropriate, the State, the right to examine all records, books, papers, or documents related to the assistance and to establish a proper accounting system in accordance with generally accepted accounting standards or agency directives.

3. Will not dispose of, modify the use of, or change the terms of the real property title or other interest in the site and facilities without prior written approval and instructions from the awarding agency. Will retain the Federal awarding agency directives and will include a covenant in the title of real property acquired in whole or in part with Federal assistance funds to assure non-discrimination during the useful life of the project.

4. Will comply with the requirements of the assistance awarding agency with respect to the drafting, review, and approval of construction plans and specifications.

5. Will provide and maintain competent and adequate engineering supervision at the construction site to ensure that the complete work conforms with the approved plans and specifications and will furnish progress reports and such other information as may be required by the assistance awarding agency.

6. Will initiate and complete the work within the applicable time frame after receipt of approval of the awarding agency.

7. Will establish safeguards to prohibit employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest, or personal gain.

8. Will comply with the Intergovernmental Personnel Act of 1970 (42 U.S.C. §§ 2451b-2451h) relating to prescribed standards of merit systems for programs funded under one of the 10 statutes or regulations specified in Appendix A of OMB's Standards for a Merit System of Personnel Administration (5 C.F.R. 550, Subpart F).

9. Will comply with the Lead-Based Paint Poisoning Prevention Act (2 U.S.C. § 5540) which prohibits the use of lead-based paint in construction or rehabilitation of residence structures.

10. Will comply with all Federal statutes relating to non-discrimination. These include but are not limited to: (a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352) which prohibits discrimination on the basis of race, color, or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§ 1683, 1685-1686, which prohibits discrimination on the basis of sex; (c) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. § 794), which prohibits discrimination on the basis of handicap; (d) the Age Discrimination Act of 1975, as amended (42 U.S.C. §§ 6101-6107), which prohibits discrimination on the basis of age; (e) the Drug Abuse Office and Treatment Act of 1972 (P.L. 92-237), as amended relating to nondiscrimination on the basis of drug abuse; (f) the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment, and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to nondiscrimination on the basis of alcohol abuse or alcoholism; (g) §§ 503 and 504 of the Public Health Service Act of 1972 (42 U.S.C. §§ 2951 and 2956), as amended, relating to confidentiality of alcohol and drug abuse patient records; (h) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§ 3604-3619), as amended, relating to nondiscrimination in the sale, rental, or financing of housing; (i) any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and (j) the requirements of any other nondiscrimination statute(s) which may apply to the application.
Annual Action Plan 2021

OMB Control No: 2506-0117 (exp. 09/30/2021)
**Application for Federal Assistance SF-424**

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**Annual Action Plan**

2021

OMB Control No: 2506-0117 (exp. 09/30/2021)
### Application for Federal Assistance SF-424

**9. Type of Applicant 1: Select Applicant Type:**
- City or Township Government

**Type of Applicant 2: Select Applicant Type:**

**Type of Applicant 3: Select Applicant Type:**

**Other (xxx):**

**10. Name of Federal Agency:**
- U.S. Department of Housing and Urban Development

**11. Catalog of Federal Domestic Assistance Number:**

**CFDA Title:**
- CNH: Investment Partnerships Program

**12. Funding Opportunity Number:**
- NA Retention

**Title:**
- CNH: Investment Partnerships Program

**13. Competition Identification Number:**

**Title:**

**14. Areas Affected by Project (Cities, Counties, States, etc.):**

**15. Descriptive Title of Applicant's Project:**
- CNH: Investment Partnerships Funds to Reduce & Prevent Homelessness, Stabilize & Revitalize Neighborhoods, Create Economic Opportunity, and Enhance Affordable, Accessible, and Affordable Housing.

**Attach supporting documents as specified in agency instructions**

Add Attachment Delete Attachment View Attachments
### Application for Federal Assistance SF-424

#### 16. Congressional Districts:
- a. Applicant
- b. Program/Project

#### 17. Proposed Project:
- a. Start Date: 07/01/2021
- b. End Date: 07/31/2021

#### 18. Estimated Funding ($):

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#### 19. Is Application Subject to Review by State Under Executive Order 12372 Process?
- a. This application was made available to the State under Executive Order 12372 process for review on 07/01/2021.
- b. Program is subject to EO 12372 process but has been selected by the State to review.
- c. Program is not covered by EO 12372.

#### 20. Is the Applicant Delinquent on Any Federal Debt? (If "Yes," provide explanation in attachment.)
- Yes: 
- No: x

#### 21. By signing this application, I certify that (1) the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims made subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 21, Section 1091)

- ** I AGREE

#### Authorized Representative:
- ** First Name: John
- Last Name: Smith

#### Contact Information:
- ** Title: Mayor, City of Knoxville
- ** Telephone Number: 662-215-2046
- ** Email: c.nunn @ knoxvillegov.com

*Signature of Authorized Representative:* [Signature]

** Date Signed: [Date]

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### Annual Action Plan

2021

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NOTE: Certain of these assurances may not be applicable to your project or program. If you have questions, please contact the Awarding Agency. Further, certain Federal assistance awarding agencies may require applicants to certify to additional assurances. If such is the case, you will be notified.

As the duly authorized representative of the applicant, I certify that the applicant:

1. Has the legal authority to apply for Federal assistance, and the institutional, managerial and financial capability (including funds sufficient to pay the non-Federal share of project costs) to ensure proper planning, management and completion of project described in this application.

2. Will give the awarding agency, the Comptroller General of the United States and, if appropriate, the State, the right to examine all records, books, papers, or documents related to the assistance, and will establish a proper accounting system in accordance with generally accepted accounting standards or agency directives.

3. Will not dispose of, modify the use of, or change the terms of the real property title or other interest in the site and facilities without permission and instructions from the awarding agency. Will record the Federal awarding agency directives and will include a covenant in the title of real property acquired in whole or in part with Federal assistance funds to assure non-discrimination during the useful life of the project.

4. Will comply with the requirements of the assistance awarding agency with regard to the drafting, review and approval of construction plans and specifications.

5. Will provide and maintain competent and adequate engineering supervision at the construction site to ensure that the complete work conforms with the approved plans and specifications and will furnish progress reports and such other information as may be required by the assistance awarding agency or State.

6. Will initiate and complete the work within the applicable time frame after receipt of approval of the awarding agency.

7. Will establish safeguards to prohibit employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest, or personal gain.

8. Will comply with the Intergovernmental Personnel Act of 1970 (42 U.S.C. §§4726-4763) relating to personnel standards for programs funded under one of the 18 statutes or regulations specified in Appendix A of OMB's Standards for a Basic System of Personnel Administration (5 C.F.R. 900, Subpart F).

9. Will comply with the Lead-Based Paint Poisoning Prevention Act (42 U.S.C. §4851 et seq.), which prohibits the use of lead-based paint in construction or rehabilitation of residence structures.

10. Will comply with all Federal statutes relating to non-discrimination. These include but are not limited to: (a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352), which prohibits discrimination on the basis of race, color, or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§1681-1683, and 1685-1695), which prohibits discrimination on the basis of sex; (c) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. §794), which prohibits discrimination on the basis of handicap; (d) the Age Discrimination Act of 1975, as amended (42 U.S.C. §§6101-6107); which prohibits discrimination on the basis of age; (e) the Drug Abuse Control and Treatment Act of 1972 (P.L. 92-255), as amended relating to non-discrimination on the basis of alcohol abuse; (f) the Comprehensive Drug Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-128), as amended, relating to non-discrimination on the basis of alcohol abuse; (g) §§503 and 527 of the Public Health Service Act of 1982 (42 U.S.C. §§290aa-3 and 290bb-3), as amended, relating to confidentiality of alcohol and drug abuse patient records; (h) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§3601-3619), as amended, relating to non-discrimination in the sale, rental, or financing of housing; (i) any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and (j) the requirements of any other nondiscrimination statute(s) which may apply to the application.

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Prepared by OMB's Office A-102

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2021

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Will comply, or has already complied, with the requirements of Title II and III of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (42 U.S.C. § 5151-5158) which provide for fair and equitable treatment of persons displaced by projects acquired with Federal funds.

Will comply with the provisions of the Clean Air Act (42 U.S.C. §§5101-5108 and 7324-7328) which limit the political activities of employees whose principal employment activities are funded in whole or in part with Federal funds.


Will comply with flood insurance purchase requirements of Section 121(a) of the Flood Disaster Protection Act of 1973 (PL 93-234) which requires recipients in a special flood hazard area to participate in the program and to purchase flood insurance if the total cost of insurable construction and acquisition is $10,000 or more.

Will comply with environmental standards which may be prescribed pursuant to the following: (a) institution of environmental quality control measures under the National Environmental Policy Act of 1969 (42 U.S.C. §§1961-1968) and Executive Order (EO) 11947; (b) notification of varying facilities pursuant to EO 11938; (c) protection of wetlands pursuant to EO 11990; (d) evaluation of flood hazards in floodplains in accordance with EO 11988; (e) assurance of project consistency with the approved State management program developed under the Coastal Zone Management Act of 1972 (42 U.S.C. §§4151 et seq.; (f) conformity of Federal actions to State (Clean Air) implementation Plans under Section 7(a)(2) of the Clean Air Act of 1990, as amended (42 U.S.C. §§7411 et seq.); (g) protection of underground sources of drinking water under the Safe Drinking Water Act of 1974, as amended (P.L. 93-523); and (h) protection of endangered species under the Endangered Species Act of 1973, as amended (P.L. 93-205).

Will comply with the Fish and Wildlife Act of 1956 (16 U.S.C. §§1531 et seq.) related to protecting endangered or potential components of the national aquatic resources system.

Will assist in the acquisition of any Federal, State, and local public real property needed in carrying out the approved program.

Will comply with all applicable requirements of all other Federal laws, executive orders, regulations, and policies governing the program.

Will comply with the requirements of Section 106(c) of the Transportation Victims Protection Act (TVPA) of 2000, as amended (42 U.S.C. §7106) which provides for an award of certain non-monetary forms of tortfeasor's liability to the victim or the victim's action in the event that the award is in effect or, (c) Using forced labor in the performance of the award or subaward. Under the award.

**SIGNATURE OF AUTHORIZED CERTIFYING OFFICIAL**

**APPLICANT ORGANIZATION**

**DATE SUBMITTED**

**APPROVED AS TO FORM:**

**Funds Certified:**
<table>
<thead>
<tr>
<th>Field</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Type of Submission</td>
<td>Application</td>
</tr>
<tr>
<td>2. Type of Application</td>
<td>ApplicationNow</td>
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<tr>
<td>3. Date Received</td>
<td>09/27/2021</td>
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<tr>
<td>4. Applicant Identifier</td>
<td>123-456-7890</td>
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<tr>
<td>5a. Federal Entity Identifier</td>
<td>1234567890</td>
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<tr>
<td>5b. Federal Award Identifier</td>
<td>1234567890</td>
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<td>6. Date Received by State</td>
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<tr>
<td>7. State Application Identifier</td>
<td></td>
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<tr>
<td>9c. Legal Name</td>
<td>City of Knoxville</td>
</tr>
<tr>
<td>10b. Employer/Person Identification Number (EIN/TIN)</td>
<td>1234567890</td>
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<tr>
<td>Organization Code</td>
<td>1234567890</td>
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<tr>
<td>14. Address</td>
<td>123 Main Street, Knoxville, TN, United States</td>
</tr>
<tr>
<td>15. Zip / Postal Code</td>
<td>37932</td>
</tr>
<tr>
<td>16. Department Name</td>
<td>Housing and Neighborhood Development</td>
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<tr>
<td>17. Divisor Name</td>
<td></td>
</tr>
<tr>
<td>18. Last Name</td>
<td>Smith</td>
</tr>
<tr>
<td>19. First Name</td>
<td>Jerry</td>
</tr>
<tr>
<td>20. Prefix</td>
<td>Mr.</td>
</tr>
<tr>
<td>21. Suffix</td>
<td></td>
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<tr>
<td>22. Title</td>
<td>Director, Housing and Neighborhood Development</td>
</tr>
<tr>
<td>23. Telephone Number</td>
<td>865-333-2010</td>
</tr>
<tr>
<td>24. Fax Number</td>
<td>865-333-2010</td>
</tr>
<tr>
<td>25. Email</td>
<td><a href="mailto:jsmith@knoxvilletn.gov">jsmith@knoxvilletn.gov</a></td>
</tr>
</tbody>
</table>

Annual Action Plan
2021
<table>
<thead>
<tr>
<th>Application for Federal Assistance SF-424</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>9. Type of Applicant 1: Select Applicant Type:</strong></td>
</tr>
<tr>
<td>CI City or Township Government</td>
</tr>
<tr>
<td><strong>Type of Applicant 2: Select Applicant Type:</strong></td>
</tr>
<tr>
<td><strong>Type of Applicant 3: Select Applicant Type:</strong></td>
</tr>
<tr>
<td>* Other Specify:</td>
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<tr>
<td><strong>10. Name of Federal Agency:</strong></td>
</tr>
<tr>
<td>U.S. Department of Housing and Urban Development</td>
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<td><strong>11. Catalog of Federal Domestic Assistance Number:</strong></td>
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<td>44.251</td>
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<tr>
<td>CFDA Title</td>
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<tr>
<td>Emergency Solutions Grant</td>
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<td><strong>12. Funding Opportunity Number:</strong></td>
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<td>* Title:</td>
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<tr>
<td>Emergency Solutions Grant</td>
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<tr>
<td><strong>13. Competition Identification Number:</strong></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td><strong>14. Areas Affected by Project (Cities, Counties, States, etc.):</strong></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>* 19. Descriptive Title of Applicant’s Project:</td>
</tr>
<tr>
<td>Emergency Solutions Grant Funds to Reduce &amp; Prevent Homelessness</td>
</tr>
<tr>
<td>Attach supporting documents as specified in agency instructions</td>
</tr>
</tbody>
</table>

Annual Action Plan 2021

OMB Control No: 2506-0117 (exp. 09/30/2021)
# Annual Action Plan 2021

OMB Control No: 2506-0117 (exp. 09/30/2021)

---

### Application for Federal Assistance SF-424

<table>
<thead>
<tr>
<th>16. Congressional Districts Of:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>*a. Applicant</td>
<td>N/A</td>
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</tbody>
</table>

**Attach an additional list of Program/Project Congressional Districts if needed:**

<table>
<thead>
<tr>
<th>17. Proposed Project</th>
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</thead>
<tbody>
<tr>
<td>* Start Date: CD/31/2021</td>
<td>* End Date: CD/30/2023</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>18. Estimated Funding ($)</th>
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<td>*a. Federal</td>
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<tr>
<td>*b. Applicant</td>
<td>259,259,259</td>
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<tr>
<td>*c. State</td>
<td>259,259,259</td>
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<tr>
<td>*d. Local</td>
<td>259,259,259</td>
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<tr>
<td>*e. Other</td>
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<tr>
<td>*f. Program Income</td>
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<tr>
<td>*g. TOTAL</td>
<td>259,259,259</td>
</tr>
</tbody>
</table>

* 19. Is Application Subject to Review By State Under Executive Order 12372 Process?  
   ☑ a. *The application was made available to the State under the Executive Order 12372 Process for review.*  
   ☑ b. Program is subject to E.O. 12372 but has not been selected by the State for review.  
   ☐ c. Program is not covered by E.O. 12372

* 20. Is the Applicant Delinquent On Any Federal Debt? (If “Yes,” provide explanation in attachment.)  
   ☑ Yes ☐ No

If “Yes,” provide explanation and attach

21. “By signing this application, I certify [1] that the statements contained in the list of certifications 1 and [2] that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances 2 and agree to comply with any resulting terms of an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to civil, civil, or administrative penalties. (U.S. Code, Title 21, Section 109).

** ✑ AGREE**

**1** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instruction.

### Authorized Representative:

<table>
<thead>
<tr>
<th>Prefix</th>
<th>Family Name</th>
<th>Middle Initial</th>
<th>Last Name</th>
<th>City</th>
<th>State</th>
</tr>
</thead>
<tbody>
<tr>
<td>John</td>
<td>Smalls</td>
<td>J</td>
<td>Smith</td>
<td>Knoxville</td>
<td>TN</td>
</tr>
</tbody>
</table>

**Title:** Mayor, City of Knoxville

**Telephone Number:** 865-202-2000  
**Fax Number:**

**Email:** csmalls@knoxvilletn.gov

**Signature of Authorized Representative:**

---

APPROVED AS TO FORM:  
John Swanson, Finance Director  
Signature  10/31/2021

---

APPROVED AS TO FORM:  
Charles W. Swanson, Finance Director  
Signature  10/31/2021

---

APPROVED AS TO FORM:  
Suzan A. Gennoe, Finance Director  
Signature  10/31/2021

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Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Office of Management and Budget, Paperwork Reduction Project (2506-0117), Washington, DC 20503.

PLEASE DO NOT RETURN YOUR COMPLETED FORM TO THE OFFICE OF MANAGEMENT AND BUDGET. SEND IT TO THE ADDRESS PROVIDED BY THE SPONSORING AGENCY.

NOTE: Certain of these assurances may not be applicable to your project or program. If you have questions, please contact the Awardee Agency. Further, certain Federal assistance awarding agencies may require applicants to certify to additional assurances, if such is the case, you will be notified.

As the duly authorized representative of the applicant, I certify that the applicant:

1. Has the legal authority to apply for Federal assistance, and the institutional, managerial and financial capability (including funds sufficient to pay the non-Federal share of project costs) to ensure proper planning, management and completion of project described in this application.

2. Will give the awarding agency, the Comptroller General of the United States and, if appropriate, the State, the right to examine all records, books, papers, or documents related to the assistance, and will establish a proper accounting system in accordance with generally accepted accounting standards or agency directives.

3. Will not discontinue, modify the use of, or change the terms of the real property title or other interest in the site and facilities without permission and instructions from the awarding agency. Will record the Federal awarding agency directives and will include a covenant in the title of real property acquired in whole or in part with Federal assistance funds to assure nondiscrimination during the useful life of the project.

4. Will comply with the requirements of the assistance awarding agency with regard to the drafting, review and approval of construction plans and specifications.

5. Will provide and maintain competent and adequate engineering supervision at the construction site to ensure that the complete work conforms with the approved plans and specifications and will furnish progressive reports and such other information as may be required by the assistance awarding agency or State.

6. Will initiate and complete the work within the applicable time frame after receipt of approval of the awarding agency.

7. Will establish safeguards to prohibit employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest, or personal gain.

8. Will comply with the Intergovernmental Personnel Act of 1970 (42 U.S.C. §§4726-4765) relating to prescribed standards of merit systems for programs funded under one of the 19 statutes or regulations specified in Appendix A of OMB's Standards for a Merit System of Personnel Administration (5 C.F.R. 900, Subpart F).

9. Will comply with the Lead-Based Paint Poisoning Prevention Act (42 U.S.C. §§4801 et seq.), which prohibits the use of lead-based paint in construction or rehabilitation of residence structures.

10. Will comply with all Federal statutes relating to nondiscrimination. These include but are not limited to: (a) Title VII of the Civil Rights Act of 1964 (P.L. 88-352), which prohibits discrimination on the basis of race, color or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§1681-1683, and 1685-1686), which prohibits discrimination on the basis of sex; (c) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. §144), which prohibits discrimination on the basis of handicap; (d) the Age Discrimination Act of 1975, as amended (42 U.S.C. §§6101-1017), which prohibits discrimination on the basis of age; (e) the Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended relating to nondiscrimination on the basis of drug abuse; (f) the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1972 (P.L. 92-255), as amended relating to nondiscrimination on the basis of alcohol abuse or alcoholism; (g) §§523 and 527 of the Public Health Service Act of 1912 (42 U.S.C. §§290a-3 and 280f-3), as amended relating to confidentiality of alcohol and drug abuse patient records; (h) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§3601 et seq.), as amended, relating to nondiscrimination in the sale, rental or financing of housing; (i) any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and (j) the requirements of any other nondiscrimination statute(s) which may apply to the application.
Annual Action Plan
2021

OMB Control No: 2506-0117 (exp. 09/30/2021)
CERTIFICATIONS

In accordance with the applicable statutes and the regulations governing the consolidated plan regulations, the jurisdiction certifies that:

Affirmatively Further Fair Housing — The jurisdiction will affirmatively further fair housing.

Uniform Relocation Act and Anti-displacement and Relocation Plan — It will comply with the acquisition and relocation requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, as amended, (42 U.S.C. 4601-4655) and implementing regulations at 24 CFR Part 24. It has in effect and is following a residential anti-displacement and relocation assistance plan required under 24 CFR Part 42 in connection with any activity assisted with funding under the Community Development Block Grant or HOME programs.

Anti-Lobbying — To the best of the jurisdiction’s knowledge and belief:

1. No Federal appropriated funds have been paid or will be paid, by or on behalf of it, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with any Federal contract, grant, loan, or cooperative agreement, it will complete and submit Statement Form 145, “Disclosure Form to Report Lobbying,” in accordance with its instructions; and

3. It will require that the language of paragraph 1 and 2 of this anti-lobbying certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

Authority of Jurisdiction — The consolidated plan is authorized under State and local law (as applicable), and the jurisdiction possesses the legal authority to carry out the programs for which it is seeking funding, in accordance with applicable HUD regulations.

Consistency with plan — The housing activities to be undertaken with Community Development Block Grant, HOME, Emergency Solutions Grant, and Housing Opportunities for Persons With AIDS funds are consistent with the strategic plan in the jurisdiction’s consolidated plan.

Section 3 — It will comply with section 3 of the Housing and Urban Development Act of 1968 (42 U.S.C. 135(a)) and implementing regulations at 24 CFR Part 155.

[Signatures of Authorized Officials]

Date: [1/25/2021]

Mayor

APPROVED AS TO FORM:

[Signatures of Law Director and Finance Director]

Charles W. Swanson
Law Director

Susan A. Gennoe
Finance Director
Specific Community Development Block Grant Certifications

The Entitlement Community certifies that:

Citizen Participation -- It is in full compliance and following a detailed citizen participation plan that satisfies the requirements of 24 CFR 91.105.

Community Development Plan -- Its consolidated plan identifies community development and housing needs and specifies both short-term and long-term community development objectives that have been developed in accordance with the primary objective of the CDBG program (i.e., the development of viable urban communities, by providing decent housing and expanding economic opportunities, primarily for persons of low and moderate income) and requirements of 24 CFR Parts 91 and 570.

Following a Plan -- It is following a current consolidated plan that has been approved by HUD.

Use of Funds -- It has complied with the following criteria:

1. Maximum Feasible Priority. With respect to activities expected to be assisted with CDBG funds, it has developed its Action Plan so as to give maximum feasible priority to activities which benefit low- and moderate-income families or aid in the prevention or elimination of slums or blight. The Action Plan may also include CDBG-assisted activities which the grantee certifies are designed to meet other community development needs having particular urgency because existing conditions pose a serious and immediate threat to the health or welfare of the community, and other financial resources are not available (see Optional CDBG Certification).

2. Overall Benefit. The aggregate use of CDBG funds, including Section 108 guaranteed loans, during program year(s) [a period specified by the grantee of one, two, or three consecutive program years], shall principally benefit persons of low and moderate income in a manner that ensures that at least 70 percent of the amount expended for activities that benefit such persons during the designated period.

3. Special Assessments. It will not attempt to recover any capital costs of public improvements assisted with CDBG funds, including Section 108 loan guaranteed funds, by assessing any amount against properties owned and occupied by persons of low and moderate income, including any fee charged or assessment made as a condition of obtaining access to such public improvements.

However, if CDBG funds are used to pay the proportion of a fee or assessment that relates to the capital costs of public improvements (assisted in part with CDBG funds) financed from other revenue sources, an assessment or charge may be made against the property with respect to the public improvements financed by a source other than CDBG funds.

In addition, in the case of properties owned and occupied by moderate-income (not low-income) families, an assessment or charge may be made against the property for public improvements financed by a source other than CDBG funds if the jurisdiction certifies that it lacks CDBG funds to cover the assessment.

Excessive Force -- It has adopted and is enforcing:

1. A policy prohibiting the use of excessive force by law enforcement agencies within its jurisdiction against any individuals engaged in non-violent civil rights demonstrations; and

2. A policy of enforcing applicable State and local laws against physically barring entrance to or exit from a facility or location which is the subject of such non-violent civil rights demonstrations within its jurisdiction.
Compliance with Anti-discrimination laws — The grant will be conducted and administered in conformation with title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d) and the Fair Housing Act (42 U.S.C. 3601-3619) and implementing regulations.

Lead-Based Paint — Its activities concerning lead-based paint will comply with the requirements of 24 CFR Part 35, Subparts A, B, J, K and R.

Compliance with Laws — It will comply with applicable laws.

[Signature of Mayor and Official] 4/28/2021

[Mayor]

Title

APPROVED AS TO FORM:

[Signature]

CHARLES W. SWANSON
Law Director

Funds Certified:

[Signature]

SUSAN A. GENNOW
Finance Director
OPTIONAL Community Development Block Grant Certification

Submit the following certification only when one or more of the activities in the action plan are designed to meet other community development needs having particular urgency as specified in 24 CFR 570.206(a)(3).

The grantee hereby certifies that the Annual Plan includes one or more specifically identified CDBG-assisted activities which are designed to meet other community development needs having particular urgency because existing conditions pose a serious and immediate threat to the health or welfare of the community and other financial resources are not available to meet such needs.

Signature of Authorized Official

M. Allen
Title

Date 4/28/2021

APPROVED AS TO FORM:
CHARLES W. SWANSON
Law Director

HANDS CERTIFIED:
SUSAN A. GENNOE
Finance Director
Specific HOME Certifications

The HOME participating jurisdiction certifies that:

Tenant Based Rental Assistance -- If it plans to provide tenant-based rental assistance, the tenant-based rental assistance is an essential element of its consolidated plan.

Eligible Activities and Costs -- It is using and will use HOME funds for eligible activities and costs, as described in 24 CFR §§92.205 through 92.209 and that it is not using and will not use HOME funds for prohibited activities, as described in §92.214.

Subsidy layering -- Before committing any funds to a project, it will evaluate the project in accordance with the guidelines that it adopts for this purpose and will not invest any more HOME funds in combination with other Federal assistance that is necessary to provide affordable housing.

\[Signature\]

Date: 4/28/2021

\[Title\]

\[Signature\]

Date: 4/28/2021

\[Title\]

\[Signature\]

Date: 4/28/2021

\[Title\]

\[Signature\]

Date: 4/28/2021

\[Title\]
Emergency Solutions Grants Certifications

The Emergency Solutions Grants Program recipient certifies that:

**Major rehabilitation/conversion/renovation** – If an emergency shelter's rehabilitation costs exceed 75 percent of the value of the building before rehabilitation, the recipient will maintain the building as a shelter for homeless individuals and families for a minimum of 10 years after the date the building is first occupied by a homeless individual or family after the completed rehabilitation.

If the cost to convert a building into an emergency shelter exceeds 75 percent of the value of the building after conversion, the recipient will maintain the building as a shelter for homeless individuals and families for a minimum of 10 years after the date the building is first occupied by a homeless individual or family after the completed conversion.

In all other cases where ESG funds are used for renovation, the recipient will maintain the building as a shelter for homeless individuals and families for a minimum of 3 years after the date the building is first occupied by a homeless individual or family after the completed renovation.

**Essential Services and Operating Costs** – In the case of assistance involving shelter operations or essential services related to street outreach or emergency shelter, the recipient will provide services or shelter to homeless individuals and families for the period during which the ESG assistance is provided, without regard to a particular site or structure, so long the recipient serves the same type of persons (e.g., families with children, unaccompanied youth, disabled individuals, or victims of domestic violence) or persons in the same geographic area.

**Renovation** – Any renovation carried out with ESG assistance shall be sufficient to ensure that the building involved is safe and sanitary.

**Supportive Services** – The recipient will assist homeless individuals in obtaining permanent housing, appropriate supportive services (including medical and mental health treatment, victim services, counseling, supervision, and other services essential for achieving independent living), and other Federal, State, local, and private assistance available for these individuals.

**Matching Funds** – The recipient will obtain matching amounts required under 24 CFR 576.201.

**Confidentiality** – The recipient has established and is implementing procedures to ensure the confidentiality of records pertaining to any individual provided family violence prevention or treatment services under any project assisted under the ESG program, including protection against the release of the address or location of any family violence shelter project, except with the written authorization of the person responsible for the operation of that shelter.

**Homeless Persons Involvement** – To the maximum extent practicable, the recipient will involve, through employment, volunteer services, or otherwise, homeless individuals and families in constructing, renovating, maintaining, and operating facilities assisted under the ESG program, in providing services assisted under the ESG program, and in providing services for occupants of facilities assisted under the program.

**Consolidated Plan** – All activities the recipient undertakes with assistance under ESG are consistent with its consolidated plan.
Discharge Policy - The recipient will establish and implement, to the maximum extent practicable and where appropriate, policies and protocols for the discharge of persons from publicly funded institutions or systems of care (such as health care facilities, mental health facilities, foster care or other youth facilities, or correction programs and institutions) in order to prevent this discharge from immediately resulting in homelessness for these persons.

Signature of Authorized Official

4/28/2021
Due

Mayor

Title

APPROVED AS TO FORM:

CHARLES W. SWANSON
Law Director

Funds Certified:

SUSAN A. O’ROURKE
Finance Director
APPENDIX TO CERTIFICATIONS

INSTRUCTIONS CONCERNING LOBBYING CERTIFICATION:

Lobbying Certification
This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than $10,000 and not more than $100,000 for each such failure.